

Official Record Index

Item No.	Description Date	e Entered Into Record
1.	Request/approval to study for discontinuance	11/28/2008
2.	Highway map with community highlighted	06/23/2009
3.	Building inspection report and original photos of building Deficiencies	06/22/2009
4.	Post Office and community photos	04/29/2009
5.	Form 150, Postmaster Workload Information	07/28/2009
6.	Worksheet for calculating work service credit	06/30/2009
7.	Instructions to PM to Conduct Surveys	06/15/2009
8.	Window transaction record	06/15/2009
9.	Record of incoming mail	06/15/2009
10.	Record of dispatched mail	06/15/2009
11.	Administrative postmaster/OIC comments	07/14/2009
12.	Request to PM for Information & Comments	05/26/2009
13:	Inspection Service/local law enforcement vandalism reports	06/01/2009
14.	Post Office survey	07/09/2009
15.	Community survey	07/09/2009
16.	Post Office Fact sheet	07/09/2009
17.	Community Fact Sheet	07/09/2009
18.	PS Form 4920, Post Office Closing or Consolidation Proposal— Fact Sheet (Original and revised)	05/19/2009
19.	Questionnaire instruction letter to postmaster/OIC	04/13/2009
20.	Cover letter, questionnaire, and enclosures	04/13/2009
21.	Returned customer questionnaires and Postal Service response letters.	06/19/2009
22.	Analysis of questionnaires	04/29/2009
23.	Community meeting roster	04/29/2009
24.	Community meeting analysis	04/29/2009



ltem No.	Description	Date Entered into Record
25.	Petition and Postal Service response letter (if appropriate)	04/29/2009
26.	Proposal checklist	07/01/2009
27.	District notification to Government Relations	07/09/2009
28.	Instructions to postmaster/OIC to post proposal	07/16/2009
29.	Invitation for comments exhibit	07/16/2009
30 .	Proposal exhibit	07/02/2009
31.	Instructions for postmaster/OIC to remove proposal	09/17/2009
32.	Round-date stamped proposals and invitations for comment from affected offices	s 09/22/2009
33.	Notification of taking proposal and comments under internal consideration	09/23/2009
34.	Revised 4920	09/29/2009
35.	Round Date Revised Proposal and Invitation for Comments	11/24/2009
36.	Certification of record	10/07/2010
37 .	Log of Post Office discontinuance actions	10/21/2010
38.	Transmittal to Vice President, Delivery and Post Office Operations from District Manager	10/22/2010
39 .	Final determination transmittal letter from Headquarters	07/11/2011
40.	Instruction letter to postmaster/OIC on posting	07/19/2011
41.	Round-date stamped final determination cover sheets	07/25/2011
42 .	Appeal Letter/Memo to the record	09/02/2011
43.	Postal Rate Commission opinion on appeal affirming final determination	
44 .	Postal Bulletin Post Office Change Announcement form	
45.	Instruction to postmaster to post notice of official closure	
46 .	Letter to customers	
47.	Notification to local Address Management Systems (AMS) to	o update
	AMS database	

November 28, 2008

MEMORANDUM FOR:

William J. Mitchell

District Manager

SUBJECT:

Authority to Conduct Investigation

I request your authorization to investigate closing the Watson Post Office in the 7th Congressional District, Jefferson County Alabama.

Post Office Name:

Watson

ZIP+4 Code:

35181-9998

EAS Level:

11

Finance Number:

01-8590

County:

Jefferson

Number of Customers:	
Post Office Box	120
General Delivery	Ð
Rural Route (RA)	Ð
Highway contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	120

The Postmaster of the Watson Post Office is eligible and has indicated that she will retire by EOY December 2008. The lease will expire May 31, 2009. There is a 30-day cancellation clause in the lease contract. The annual lease cost is \$3000. Alternate service will be provided by a proposed Contract Post Office (CPO). The CPO will consolidate retail and PO Box service for the Brockside and Walson Post Offices.

The operating expenses for both offices total \$142,378. The proposed Brookside CPO will operate both for \$60,000. By approving this closing, the Postal Service will potentially save \$82,378. The CPO will be centrally located 3 171 Les from both Brookside and Watson Post Offices.

Please indicate your approval of this study by signing below and returning the original form to the Delivery Operations District Closing Coordinator.

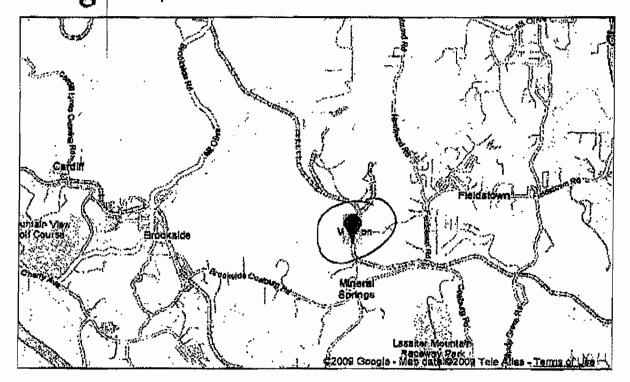
Manager, Post Office Operations

Approval to Study for Discontinuance:

Date

35181

Google maps Address







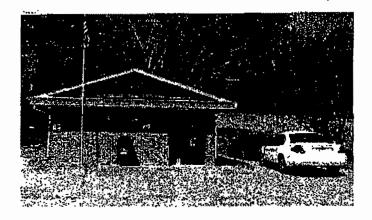
Home Sea	arch Results							FAQ	To
Properties	Projects Approvais	Finances	DCCS	RECS	LPS		Reports	Respon	se Li
 -			· 	List of F	roperty F	89P Problems			
Finance/Sub	:018590-001				Facili	ty: WATSON - MA	IN OFFICE		
Ownership:						WATSON, AL	35181-2000		
Statua:	Active				Distri	ct: Alabams	•		
Lease Eff:	08/01/2009				Count	ty: JEFFERSON			
Lease Exp:	05/31/2013			!		m; Renewal			

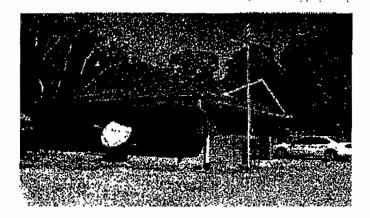
Location	Description	Information	Utilities GSA/Inspection RPS Info S	Space Survey `	FBBP Problems	Energy Gr
Call/Prob Num	Call Date	Status	Problem Description	Work Cat.	Project #	Total Paid
97688-1	03/02/2009	Complete	Water heater has not worked since I have been here in January of 1999.	Plumbing		\$0.00
96569-1	02/05/2009	Complete	Replace flag pole rope.	Not Specified	ŧ	\$0.00
92461-1	12/03/2008	Complete	Two outside lights have no timers on them, so they burn all the time and bulbs dont fast very long.	Outside Lighting		\$0.00
92461-2	12/03/2008	Complete	There is carpet on the workroom floor and it is torn and coming unravelled in several places.	Floor Repairs		\$4,398.00
92317-1	12/01/2008	Complete	Timer not working for Light at back door, stays on all the time	Not Specified	i	\$0.00
91362-1	11/17/2008	Complete	Front glass door does not look, Lobby is open 24 hours so this has not been a	Security		\$0.00
79187-1	03/04/2008	Complete	problem in the pest b Flag Pole has broken bracket		,	\$0.00
77276-1	01/28/2008	Complete	Toilet want stop running			\$0.00
71623-1	10/04/2007	Complets	Tollet is barely flushing - cannot put paper in it - only tollet in the facility. Have attempted to	Plumbing	,	\$672.65
67880-1	08/08/2007	Complete	Light is dim in PM office and in other areas.			\$0.00
61427-1	04/13/2007	Complete	Tollet will not flush - only toilet in the facility.			\$0.00
60998-1	04/04/2007	Complete	Tollet does not flush properly (cannot put tollet tissue in due to problems	Not Specified	I	\$6.00
53145-1	10/23/2006	Complete	w/septic tank) Heater - pliot will not stay lit.			\$0,00
41985-1	03/21/2006	Complete	parking lot needs restriping	Not Specified	I	\$0.00
41883-1	03/15/2006	Defeted	Paint lobby	Painting		\$0.00

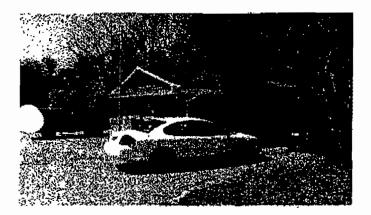
				TEM NÖ.	
37009-1	12/02/2005	Complete	heating was respired today, there now is a new problem with too much gas building up before it ignit	Not Specified	\$0.00
38984-1	12/02/2005	Complete	pilot light wont stay on- No heat		\$0,00
38359-1	11/30/2005	New (MP)	install timers on outside lights above doors	Not Specified	\$0.00
32937-1	10/14/2005	Complete	PO was vandelized last night, front door has been shot and glass shattered, have the door proped	Not Specified	\$0.00
13836-2	09/29/2004	Complete	Collection box needs painting	Miscellaneous	\$0.00
13836-1	09/29/2004	Complete	Overhead light in workroom goes out after 1 hr. use, comee back on on about an hour. Off and on all		\$0.00
6070-1	05/11/2004	Complete	Anchor lockers in workroom area.		\$0.00
3579-2	03/08/2004	Complete	Has 2 metal signs that need installing - do not know if they should be on a pole or on building. On		\$0.00
3579-1	03/08/2004	Complete	Anchor lockers on workroom floor		\$0.00

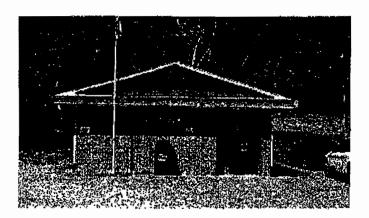
FAQ | User Manual | Contact Us | Policies and Information Copyright © 2009 USPS. All Rights Reserved. Terms of Use | Privacy Policy Release 3.1.3 - June 5, 2009

Watson, Alabama ...









Site of the Watson Post Office.



Alabama District

Watson/Brookside Town Meeting 4/29/09

PAGE Page 1



UNITED STATES POSTAL SERVICE: Postmaster Worklead Inform Postmanter's Signature PETRINA R. CARTER Date Post Office, State & ZIP Code 06/26/2009 WATSON AL MSC Managary Blonstate 'SC, State & ZIP Code pulatrici Office, State & ZIP Code ALABAMA See Instructions on Page 2 RFR (Check Box) √ Vacancy Management Review Current Office Level 1 1 2. Finance Number 8 5 0 1 (1-6)3, General Delivery Femiliou Served В 1 4 (7-9) 4, Post Office Epxos/Call Boxes Rented Û 0 1 6 (10-15)5. Possible City Daliveries (16-20)ð, Administrative Rural Boxes Served (21-25)Intermediate Rural Boxes Served (26-30)8. Administrative Responsibility for intermediate Rural Boxes for Other Offices (31-35)Ø. Administrative Highway Contract/Star Roule Boxes Served (35-39) 10. Intermediate Highway Contract /Ster Route Boxes Served (40-43) Administrative Responsibility for intermediate Highway Contract/Star Route Boxes for Other Offices (44-47)Number of Carrier Stations/Branches (48-49) 13. Number of Finance Stations/Branchee (50-51) 14, Number of Contract Stationa/Branches & Community Post Offices (52-53) 15a. Does Office Experience A Seasonal Workload? (box one "Y" for yes, "N" for no) N (if you enswer 'yes' for this quastion, complete 'Sessonal Workload' section on Page 2.) (54)15b. Duration of Sessonal Worldood (Minimum of 8 weeks) (55-60) 16. Does Office Perform Outgoing Distribution for Other Offices? Y (57) 17. Does Office Perform Incoming Primary Distribution for Other Offices? (58) 18. Does Office Perform Incoming Secondary Distribution for Other Offices? Υ (59) 19. Do You Seperate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office? N (00) 20. Do You Separate All incoming Flat Mail to City & Rural Carrier Routes for Your Own Office? N (61) 21. Do You Have Responsibility for Vehicle Maintenance Facilities? N

Does Office Have MPL8N/SPLSM?

Does Office Distribute Food Stamps7

Does Your Office Have Administrative Responsibility for An Air Transfer Office?

is Postmatter Lessor for Government Owned Building?

22.

23.

Ν

N

N

N

(62)

(85)

(66)

Worksheet for Calculating	g Workloe	d Service Credit (WSC) for Pos	DOCKET I TEM NO. LOMPAGE	NO.	3
Office Name Watson					
Office ZIP+4 35181-9998 District Alabama					
	Activ	Ity WSCs			
General delivery families served (item 3, Form	150)		_184x 1,0	(184_
Post office boxes/cell boxes rented (Item 4, Fo	rm 150)	*******	108 x 1.0	=	106_
Possible city deliveries (Item 5, Form 160)		•	x 1.33	=	_
Administrative rural boxes served (Item 6, Form	n 150)		x 1.0		_
Intermediate rural boxes served (item 7, Form	150)		× 0.7	₩	
Administrative responsibility for intermediate ru (item 8, Form 150).			× 0.3	_	
Administrative highway contract routs boxes so			x 1.0		
Intermediate highway contract route boxes asr			x 0.7	=	
Administrative responsibility for intermediate hi other offices (item 11, Form 150)	ghway con	tract route boxes for	× 0.3	=	290
i	Reven	ue WSCs			
ł	First	25 revenue units: 1,0	x <u>25</u> units	=	25_
	Next	276 revenue units: 0.5	x 48 units		24
	Next	700 revenue units: 0.26	x units	22	
	Next	5,000 revenue units: 0.1	× units	25	
	Balance	of revenue units: 0.01	x units	-	
•		Total revenue WSCs		49	•
Activity WSCs 290 + Revenue WSCs	<u>49</u> ≖	Pase WSCs339_ = EA\$	Grade _11_		
Previous evaluation: EAS grade 11		,			
Effective date for change in service hours: (When a vacancy exists, hours must reflect the	No chan	e EAS grade.)			•
Worksheet completed by:	^	-0 1			
Carllina J. Goree Printed name	Signal	all bore			
A/Post Office Review Coordinator Title		6/30/2009 Date	,		

Date



May 26, 2009

Patrina R. Carter, OIC Watson Post Office 4016 Powder Mill Road Watson, AL 35181-2000

SUBJECT: Watson PO - Survey's

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to Watson customers.

Enclosed you will find the following surveys:

- 1. Window Transaction Survey
- 2. Survey of Incoming Mail
- 3. Survey of Dispatched Mail

These surveys must be conducted during a two week period for the Watson Post Office. The surveys should begin May 30, 2009 and end on June 13, 2009. Please complete the enclosed forms as accurately as possible:

Return all forms to me by June 15, 2009. The completed forms will become a part of the official and public record.

If you have additional questions or concerns, please contact me at (205)521-0934. Thank you for your assistance.

Sincerely,

Rafael O. Brathwaite

Post Office Review Coordinator

cc: Official Record

Enclosures: Window transaction Survey

Survey of incoming mail Survey of Dispatched Mail

351 24Th ST N ROOM 329 BIRMINGHAM, AL 35203-9633 PHONE: 205-521-0934 FAX: 205-521-0269

DOCKET NO. 35191 ITEM NO. 3

2

Average Daily Retail Workload in Minutes:

20

Average Number Daily Transactions:

Survey Period: May 30,2009

PO Name:

Window Transaction S... vey

Signature and Title

Record the number of refed window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or canter mail. Instead of this worksheek, you may use Forms 2007-A. allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column has fine conservation for that each many transactions for all otherwise and finest many and make the parties of the column transactions in each column. the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The Window Transaction Record; Form 2007-B, Window Transaction Comersion; and Form 2007-C, Window Transaction Survey. Use hash marks (IIII) for delity entries in Jure 12, 2009

by the time come	by the time conversion for that column, fotal the time conversions for all columns, and divide the total number of mantes by the number of days in the survey period.	e fime conversions fo	r all columns, and div	ide the total number o	xf minutes by	the number of day	As in the survey or	Hod.
Day/Date	Postage sales	Priority,	Express	Passports,	Box	Certified	Misc. Services Non-revenue	Non-revenue
	•	Parcels,	Registered	Meter Settings	Rent	msaned		services
		Money Orders	C.O.D.			Special Service		
	(777)	(1.083)	(1.969)	(2.06)	(2.875)	(1.792)	(4.787)	(1.188)
Salunday	6	2			4			
Monday	12	Æ			Ģ			
Tuesday	æ	L?	7-1-1		₹"			
Wednesday:	12	*			-			
Thursday	23	=			-			_
Friday	G	=			0			
Saturday		2			0			-
Monday	7.7	ş			٥			-
Tuesday	19	4			a	2		
Wednesday	SQ.	8			Θ,			
Thursday	1	4			*			
Friday	16	g	2		-			8
Total Transactions	153	11	2		15			₩ ,
Time Factor	х.тт.	x 1.083	x 1.968	x 5.06	x 2.875	x 1.792	x 1.787	x 1.188
Total Minutes	118	9/	က		\$			4

35181

Post Office Name and ZIP+4: Watson 35181						
Dates Recorded: May 30, 2009 throughJune 12, 2009						
Date	First-Class & Priority	Newspapers	Parcels	Other		
Saturday	303		12			
Monday	605		8			
Tuesday	341		4			
Wednesday	436		18			
Thursday	549		11			
Friday	246		10			
Saturday	322		5			
Monday	511		5			
Tuesday	265		10			
Wednesday	303		6			
Thursday	227		4			
Friday	246		6.			
TOTALS	4354		99			
Dally Average	362		8			
			7			
Signature of F	Person Making Coun	it:				

DOCK	ET	NO.
ITEM	NO	
	•	

Survey of Dispatched Mail (Record in Places)							
Post Office Na						<u>.</u>	
Dates Recorded: May 30, 2009 through June 12, 2009							
	Let	ers		ats		rcels	Other
Date	First Class	Standard	First Class	Standard	Priority	Standard 1	
Saturday	988					1	
Monday	76					1	1.010 14
Tuesday	53						
Wednesday	27			,		2	***
Thursday	41			<u> </u>		4	
Friday	33						
Saturday `	17						
Monday	62	_					
Tuesday	51				<u> </u>		
Wednesday	19						
Thursday	66						
Friday	69						
TOTALS	1482					5	
Daily Average	123					.4	
Signature of Person Making Count:							
	Printed Name: FETRINA (MITTAL)						
		Title:					

:

ALABAMA DISTRICT

DOCKET NO. 35(91 ITEM NO. 1



July 14, 2009

Watson Post Office 4016 Powder Mill Road Watson, AL 35181

The Watson Post Office is unable to accommodate the Brookside residents since the closing of the Brookside facility on December 19, 2008. With this taking place, there have been many changes made to handle the additional customers that are being serviced out of the Watson Post Office. The Watson facility has continued to service their own residents as box renters and supplied the Brookside residents with general box delivery. The postal employees at the Watson Post Office have made every effort to maintain outstanding customer service and sales to the customers of both post offices.

Sincerely,

Petrina R. Carter

Petrina R. Carter Officer-In-Charge

351 24TH STREET NORTH, RAS28 BIRNENGHAMAL 35203-9993 208-521-0354 FAX: 208-521-0587

35 181



June 23, 2009

OIC/POSTMASTER

SUBJECT: Watson Post Office

Please provide the names and addresses of businesses, religious Institutions, civic organizations and local government offices and schools that are served by the Watson Post Office. The list of businesses must include small, part-time and in-home businesses, as well as public institutions such as schools, polica departments, etc.; religious institutions; and businesses physically located outside the community that use retail services on a routine basis at the Watson Post Office. Also, please provide the total number of permit mallers and postage meter customers. Indicate in the space below the total number of Post Office box and general and street delivery customers served by the office. Return all documents to Carlijha J. Gorse by July 1, 2009. This information will be entered into the official record for public viewing.

Post Office Box	106
General Delivery	184
Rural Route (RR)	
Highway Contract Route (HCR)	
intermediate RR	
Intermediate HCR	
City Delivery	
Total Customers	290

If you have any comments on alternate means of providing services to the <name> customers, please provide tham below.

Carlisha J. Sores

A/Post Office Review Coordinator

Comments:

3519¹1

UNITED STATES
POSTAL SERVICE

May 27, 2009

POSTAL INSPECTION SERVICE

SUBJECT: POSSIBLE DISCONTINUANCE OF POST OFFICE

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Watson Post Office, 4018 Powder mill Rd 35181-8008 located in Jefferson County. Please search your records for any recent reports of melt that or vandalism in the area.

Please return your findings in the enclosed saveleps. You may use the bottom of this form to report your findings, accompanied by your signature, title and date.

Thank you for your assistance in this matter.

Byfoul D. Brathwarte - Post Office Review Coordinator

Enclosure: Return Envelope

No records found Commente/Findings:	There are only two 2007 complaints entered into the ETAL (figurate) coines detabase) for NTP 35151.
Signatur	7719
Signatur Date 6/18/09	T. M. BORNSOM PROVAC INSCECTOR P. O. O. O. T. S. O. K.

The 35258-1388

DOCKET NO. 35/8/ FEM NO. 13 FAGE 2.

May 27, 2009

Anthony Richardson, Lieutenant 301Foust Court Forestdale, AL 35214-1544

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Watson Post Office, 35181-9998, located at 4016 Powder mill Rd. in Jefferson County. Please search your records for any recent reports of mail theft or vandatism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title and date.

If you have any questions contact Rafael O. Brathwaite at 205 521 0934

Thank you for your assistance in this matter

Notall Buthwarts.

Post Office Review Coordinator

Enclosure: Return Envelope

No records found							
Commente/Findings:					···		
					_		

·				***************************************		- marine management	

Signature Anthony Richardson Title Lieutenant

Date 6-1-2009



35181	
1010 T	
14	

Post Office Survey Sheet

Post	Office Name:	Wat	son				ZiP ·	+ 4;	35181-9998
Con	oressional Distr	ict	7th				Date:	July 9.	2009
1.	List specific in water or restra to consider.	form:	ition about (if so, whe	the facility, si re restrooms :	uch as stri are availa	uciural defect ble), security,	s, safety and othe	hazardı ər dəflol	s, lack of running encies or factors
N/A					•••				
							*		
2.	is the facility a	cces	sible to per	sons with disa	abliities? N	4O		<u> </u>	
3.	Lease terms?	30-d	ay cancella	ation clause?		van-suomona ₩ seminimina			-
4,	Are suitable a		•						***************************************
5.	List potential (CPO 6	iites. <u>BRO</u>	OKSIDE					
6. BRO	Are there any If yes, please OKSIDE AL 350	denti	y them by	name and ad	dress. <u>St</u>	INSHINE SUI	PLIES.		X.8.
7.	Which career a for them? The OIC and F			• •					will be made
8.	How is mail red	ceive	i and diapa Will a colle	etched at the section box be	office and retained?	at what times Will a looked	7 How w	/iii this t	oe affected
	A COLLECTIO	-					•		
				·····	·····				

	UNITED	STATES SERVICE
-	POSTAL	SERVICE

3518 12

Post Office Survey Sheet (Continued)

How	v many Post Office boxes are installed?	120		
	many Post Office boxes are used?	444		
Wha	at are the window service hours?	7:00-4:00	M-F	
		7:45 -9 :30	S	
Wha	at are the lobby hours?	24/7	M-F	
	·	24/7	s	
8. 	Have there been recent cases of mali		•	in.
10.	What equipment in the Post Office is a fumiture, safe)? N/A	<u> </u>	· · ·	
11.	N/A			
12.	have infirmities or physical handloaps. CUSTOMERS THAT CAN'T READ OF	? (People who cannot re) How can these people R WRITE, THE EMPLOY THESE CUSTOMERS W	ad or write, who cannot drive or w be accommodated? EES AT THE WATSON FACILIT ITH THEIR POSTAGE OR MAIL!	Y
	TRANSACTIONS.	·····		
13.	, , , , , , , , , , , , , , , , , , , ,			
	a. What is current evaluation? N/A			
	b. Will this change result in the route t	ceing overburdened? '	res ☐ No 🏻	
	If so, what accommodations will be	made to adjust the route	P N/A	
	o. How many boxes and miles will be	added to the route? N/A_		
	d. What would be the additional annua	al expense if the route is i	ncrsased? N/A	
	e. What is the one-time cost of CBU/p	arcel locker Installation (i	appropriate)? N/A	
	f. At what time of the day does the ca	rrier begin delivery to the	community? N/A	
	Will this delivery time be affected if	the office is discontinued	Yes 🗌 No 🗵	
	If so, how?			
14.	Are the Post Office box fees at the fact the office to be discontinued? If so, ho	lity that will provide eitern	ate service different from those a	t

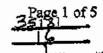


DOCKET NO.	35181
MEN NO.	15
PAGE	7

Community Survey Sheet

Pos	t Office Name: WATSON	POST OFFIC	<u> </u>		ZIP + 4: 35181-9988	_
Co	ngressional District: 7th				Date: <u>07/09/2009</u>	
1.	Incorporated? Yes	⊠ No				
	Local government provide Police protection provided	ed by: Jeffers by: Forestda	on County le Fire De	Sheriff's Depa		-
2.	What population growth				ource) NOT SURE	-
3.	What residential, comme	rcial, or busin	ness growt	h is expected?	(Please document your so	- Jrce)
4.	special community event landmark (see ASM 515. needed.) NO	s to consider 23)? Check	? Is the Powith the fle	ost Office facilii eld real estate o		-
5.		conomic mak	ce-up of the	community (e		
6.	stop, community meeting	location, votir fer assistance vices if the P	ig place, g to senior	overnment for citizens and ha	andicapped? What provisio	

DOCKET NO. ITEM NO.







Facilities Database Sy

My Facility Find Facility Administrative Area Find Contacts

Facility Information

NOSTAW (Physical Address) 4016 POWDER MILL RD WATSON, AL 36181-2000 Category: Delivery and Retall Type: Post Office **Subtype: Main Post Office** Area: Southeast (H)

Facility ID: 1386848 Status: Active AMS Locale Key: Y District: Alabama

. . ≮≮ Return :×.

Facility Information

Data Field Name	Business Rules and Field Definitions Current Value
Facility Name:	Descriptive name assigned to a facility. WATSON
Display Name:	Commonly known or Publicly known name of WATSON POST OFFICE a Facility, source is extract from My Post Office database, FDB is now the owner of this data, if the facility does not have a display name different than the AMS name this will be null.
	This field is to be updated only by an authorized FDB Coordinator (Facility Admin screen).
Locally Menaged:	A facility with an internet-enabled ACE Yes computer, where personnel with 'Local Facility User' access to the FDB web application are required to maintain assigned facility-level data.
	This field is to be updated only by a District FDB Coordinator(Facility Admin screen).
Rolled-in:	Indicates that this facility has been rolled into Yes the My Post Office (MyPO) application and is required to logon to MyPO daily to retrieve and respond to MyPO issues.
	This field is to be updated only by an euthorized Consumer Affairs staff member (Facility Admin screen).

To report problems with Facility Name data contact Address Management System (AMS) Coordinator (emssupport nesc@usps

Physical Aggress	NAME OF PERSONS ASSESSED ASSES	(Attached and on the American Statement Statement Company of the Action and the A
Data Field Name	Business Rules and Field Definitions	Current Value
,	Actual Physical location address (street name and number)at which the facility is located.	4016 POWDER MILL RD
City: State:	City name for the facility location.	WATSON
	2 digit standard state abbreviation for the facility location.	AL
	5- or 9-digit ZIP Code for the physical location address of the facility.	36181 - 2000
Directions to Facility:	Directions to this facility.	FROM BIRMINGHAM TAKE I-60

USPS: Facilities Database System	m - Facility Info READ ONLY	Page 2 of 5 DOCKET NO. 35/8/
		NOTE: NO PIELDSTOWN RD ALL T TO THE END AND MAKE A RIC APPROXIMATELY 1 MILE WILL FLASHING YELLOW LIGHT, TO RIGHT AT THIS LIGHT ONTO POWDERMILL RD. POST OFFI
	as data contact Address Management System (AM	S) Coordinator (gmssupport.ncsc@
Mailing Address Date Field Name	Business Rules and Field Definitions	Current Valua
Address:	The address to which mail for the facili should be directed.	
City:	City name.	WATSON
State:	2 digit standard state abbreviation for the facility location.	
ZIP Code:	5- or 9-digit ZIP Code for the mailing address.	ng 35181 - 6988
To report problems with Mailing Address Drop Ship Address	s date contact Address Management System (AMS) Coordinator (amesupport.ndsc@us
Data Field Name	Businese Rules and Fleid Definitions	Current Value
Address:	The address for use by mailers whe tendering mail to the facility. May differ fro the physical address to better specify the dock location.	90 4018 POWDER MILL RD
City:	City name for the facility location.	WATSON
State:	2 digit standard state abbreviation for the facility location.	
ZIP Code:	 ö- or 9-digit ZIP Code for the physic location address of the facility. 	al 35181 - 2000 ·
Drop Ship directions:	Drop Ship Directions to this facility.	
To report problems with Drop Ship Addr Contact Information	ess data contact Address Management System (AM	(IS) Coordinator (amssupport.nosco
Date Field Name	Business Rules and Field Definitions	Current Value
Facility Manager Name:	First and Last name of the Local Facilities	
	Manager.	CARTER
Facility Manager Phone:	The unpublished telephone number for us only by postal employees to contact postmaster or facility manager directly. This phone number is used primarily by postmanagers. (This phone number is maintaine within the Facilities Database System.)	3 d
Manager Mobile Device:	The unpublished Mobile Device number for use only by postal employees to contact Postmaster or Facility Menager directly, I the event of an emergency. This phon number is used primarily by Posta Managers. (This phone number is maintaine within the Facilities Database System.)	z n e
Manager Text Device Phone:	The unpublished Text Device number for use only by postal employees to contact Postmester or Facility Manager directly, in the event of an emergency. This phone number used primarily by Postal Managers. (The phone number is maintained within the	8 6 13

To report problems with AMS Phone data contact Address Management System (AMS) Coordinator (amssupport.neac@usps.c

record maintenance.)

Management

meintenance.)

System= locale record maintenance.)

the general public to contact a facility. (This phone number is maintained within Address

number for use by postal employees and vendors to fax documents directly to a facility. (This phone number is maintained within Address Management Systems locate

Systems

Public Phona(Commercial/External):

Fax Phone Number(Facsimile):

The published telephone number for use by (205) 674 - 3706

locale

The published or unpublished telephone Not Provided

re cord

Additional Information Data Field Name Business Rules and Field Definitions Current Value Cost Ascertainment Group. CAQ: Facility Management System unique facility 018590 Finance Number: record identifier consisting of a finance number. FEDSTRIP Number: Number used to Identify where an order for 1841VB parts, supplies, and equipment from the Material Distribution Center (MDC) will be shipped and what finance number will be charged. Level of highest on-site manager-EAS. 11 Office Leve :

SFA Unit Number: DOS Id Number: Pay Location: Time Zone: Daylight Savings Time Observed:	4-character Standard Field Accounting System Code. 6-character Department of State Passpor Facility ID Number. Maintained by HQ Passport Program Manager, Id is required for Passport Hours to be maintained on the facility. 3-digit Pay Location code. Indicates the Time Zone in which the Facility is located. Indicates whether or not Daylight Savings Time is Observed. General comments related to a specific facility.	t Not Provided
Pay Location: Time Zone:	Facility ID Number. Maintained by HQ Passport Program Manager, id is required for Passport Hours to be maintained on the facility. 3-digit Pay Location code. Indicates the Time Zone in which the Facility is located. Indicates whether or not Daylight Savings Time is Observed. General comments related to a specific	000 US/Central
Tims Zone:	Indicates the Time Zone in which the Facility is located. Indicates whether or not Daylight Savings Time is Observed. General comments related to a specific	US/Central
	is located. Indicates whether or not Daylight Savings Time is Observed. General comments related to a specific	
Daylight Savinge Time Observed:	Time is Observed. General comments related to a specific	Yes
Facility Comments:		
To report problems with CAG data contact Congressional information	Address Management System (AMS) Coordinator	(amsaupport.nosc@uapa.gov)
Data Field Name	Business Rules and Field Definitions	Current Value
Congressional District:	A territorial division of a state which is entitled to elect one member to the United States House of Representatives.	AL - 06
Facility Named by Legislation:	Has the Facility been seeigned a legislative (dedicated) name?	No ,
Legislation Name:	Facility name assigned by Legislation.	Nat Provided
Facility Indicator Data Field Name	trict data contact Address Management System (A	Current Value
ASF:	Auxillary Service Facility - Performs EMC (Bulk Meil Center) functions at a smaller P&DC.	Not Applicable
AADC:	indicates whether or not a facility serves as an Automated Area Distribution Center (AADC).	Not Applicable
ADG:	Indicates whether or not a facility serves as an Area Distribution Center (ADC).	Not Applicable
DDC:	Delivery Distribution Center (DDC) is a customer services unit that processes mall for multiple ZIP Codes at an Associate Office and ZIP Codes for other nearby Associate Offices. The DDCs core function is to serve as an extension of a P&DC or P&DF. If may also act as a transportation hub for other post offices located within a close radius.	
SCF Code:	Sectional Center Facility (SCF) Code is a three digit number associated with an SCF entry discount facility. Labeling List L005 contains that information.	Not Provided
o report problems with Facility Indicator datellivery Types	ita contact Address Management System (AMS) C	gordinator (amasupport, nesc@u
Data Field Name	Business Rules and Field Definitions	Current Value
Sign:		No No
3eneral:		Yes

Facility has rurei delivery route(s). To report problems with Delivery Types contact Address Management System (AMS) Coordinator (amssupport.ncsc@usps.gor

Facility has PO Box delivery.

Deliveries made by Highway Contractors.

Nο

No

Yea

Highway:

P.O. Box:

USPS: Facilities Database System - Facility Info READ ONLY			Page 5 of 5 35181	
ZIP Code Served by Carr	DOCKET IN NO. ITEM NO. PAGE PAGE		5	
ZIP Code:	Gerrier Routes:			
35036	B001 B002 B003 B004 C000 G000			
35041	C000		Manager and a second a second and a second a	
35181	B001 B002 C000 G000			
	arrier Route data contact Address Management System (Ale koox I am certifying that none of the above information has		<u> २०१६मान्यत्त्रमान</u> ्य	
The Pacifity Info-wation for	r this facility was last certified on 02/05/2009 14:49:28 by F	DG wass Batalog Conton		
The Facility Information to	IL THE IBCOILY MAS 1821 CELIUIBO OU DEIDOI 2008 14:42:70 DA E	OD OHR LEGINE CHIEF.		

Restricted information

Login ID: GFPJ00

€.

Facilities Database System Home | My Facility | Find Facility | Administrative Area | Find Contacts | Help |

Logout

Real Estate

(Physical Address) 4016 POWNDER MILL RD WATSON, AL 35181-2000

Category: Oetvery and Retail Type: Post Office Subtype: Main Post Office Area: Southeast (H)

Facility ID: 1386649 Status: Active AMS Locale Key; Y11261 District: Alabama

<< Rounn

Assoling		
Data Field Name	Business Rules and Field Definitions	Current Value
Building Owned or Leased:	Indicates whether the real property location of this facility is owned or leased by the Postal Service.	peseer
Active Lease Expiration:	Date active USPS lease is due to expire for this facility.	06/2013
	Note: this is not the exercised option lease expiration date.	
Annual Amount of Active Lease::	Aurount of money owed for annual rent for a \$3,300.00 facility leased by the USPS. Note: amount pertains to active lease.	\$ 3,300.00
Historic Bullding:	Code indicating if the facility is fished or eligible for listing on the National Register of Historic Places.	Unknown
Total Facility Size:	Total net interior square footage of the structure.	650 sq tt.
T. C. O. 14.	The second secon	

To report suspected problems with Building section data contact FMSWin (helpdask inswin@usps.gov).

Available Space(Land

35181

	that does not compromise the security of the operation?	
	if yes, please entar a brief description.	
Excess Land:	Do you have any excess land or parking at your facility that could be sold or leased without compromising the operation?	No
	if yes, please enter a brief description.	
Aware of any land:	Are you aware of any land or sites that the Postal Service purchased or leased, not contiguous with your facility, that are not being utilized?	No
	lf yes, please enter a brief description.	

GIODZE POSITIONENG - COOMERSAGE	TO THE RESIDENCE OF THE PROPERTY OF THE PROPER	
Data Field Name	Business Rules and Field Definitions	Current Value
Date::	The date the data was provided	D9/16/2008
Source::	The source of the coordinate data	WHITEPAGES
(Lat)tude::	The angular distance north or south of the carth's equator, measured in degrees along a mention, as on a map or globe.	33,62698838
Longitude::	Angular distance on the earth's surface, measured east or west from the prime meridian at Greonwich, England, to the meridian passing through a position, expressed in degrees (or hours), minutes, and seconds.	-86.87889292 -

Back to Too

16-JUL-09

Real Estate for this facility was tast certified on 02/05/2009 14:59:37 by FDB user Petrina Carter.

Login ID: GFP-JDQ

Restricted Information

https://fdb.usps.gov/pls/fdbprodnp/PDB_WIN_REAL_FSTATE_PKG.dispfay_page?p_facility_id=1386649

35181

DOCKET NO. ITEM NO. PAGE



Sperling's Bostfletas

Cost Of Living | Schools | Crime | Compare | Climate

Search for any place in the USA: Enter a City, Town, Or Zip

Home > United States > Alabama > Birmingham-Hoover Metro Area > Jefferson County > No City > Watson (zip 35181)

Watson (zip 35181), Alabama

Conido Mortingost Alaskama See current Resi Estate Indings in Northport, AL. Search nowl termonals com

Wateon, Joh Listing
Found: 825 jobs in your area. Make \$15-\$100 /
hour with bornees!

Ada tr Coogle

Education, Transportation, Cost of Living, Religion, Voting, Links Overview, People, Health, Economy, Housing, Crime, Climate

Overview

x Map Of Watson

Firmischen-Hooms, Metro Area Watson (zip 35181) Jaffacson County Abfores ¥ 0.5 Pop, Change: Pepaheban Metro Area: Zip Code: Quiddefects Columby Ü

Zip Code Overview

As of 2009, Watson (zip 35181)'s population is 159 people. Since 2000, it has had a population growth of 4.39 percent.

The median home cost in Watson (zip 35181) is \$112,180. Home appredation the last year has

35181 17 2

DOCKET NO. ITEM NO. PAGE

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Contact

Become a Partner

About Spering's

About Our Data

been -3.20 percent.

5

5. ... savings. P. get listings in yo www.HUDforeclosed

> Compared to the rest of the country, Watson (2p 35181)'s cost of living is 26.68% Lower than the U.S. average.

Watson (zip 35181) public schools spend \$4,786 per student. The average school expenditure in the U.S. is \$6,058. There are about 1.3 students per teacher in Watson (zip 35181).

The unemployment rate in Watson (zip 35181) is 8.30 percent(U.S. avg. is 8.50%). Recent job growth is Negabive. Watson (zip 35181) jobs have Decreased by 8.20 percent.

We're looking for comments about Watson.

Express your opinion



http://www.bestplaces.net/city/Watson-Alabama.aspx

Radius 1: WATSON AREA, 4016 POWDER MILL RD, WATSON, AL 35181-2000, aggregate

Description.	0.00 ~ 1.00 milles Madhes i %
Population (a) A to a large to the total and the large to	
2014 Projection 2009 Estimate 2000 Consus 1990 Census	231 219 200
Growth 2009-2014 Growth 2000-2009 Growth 1990-2000	5.48% 9.50% 7.53%
2809 Priz Pripalation by Shighe Race Classification (%)	219
White Alone Bisck or African American Alone American Indian and Alaska Native Alone Assam Alone Native Hawaiian and Other Pacific Islander Alone Some Other Races Two or More Races	1 0.46
2009 Est Pahithition Displante of Latina by Orbita	219
Not Hispanic or Laung Hispanic or Laung Mexican	16 318 3 1.37
Puerto Rican Citoria All Other Hispanic or Latino	0 0.00 0 000 2 66.67
2009 Est. Hispanië pr. l'atino by Single Race Class	3
Black or African American Alone	1 33.33
Ametrica Indianand Alaska Nintye Alone	3577005000
Asian Alone Nacyo Hawaiian and Other Pacific Islands: Albue	
Some Other Race Alone Two or More Races	0 0.00



Prepared On: Wed Jun 03, 2009 Page

Of 12

Clarities Tech Support: 1 800 866 6511
C 2009 CLARITAS INC. All rights reserved. WARKET PLACE

Prepared For: RPC of Greater Birminghard

U. S. Postal Service				1. Date Prepared		
POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL MAY 19, 2009 Fact Sheet						
7 Post Office Name	Fact Stier	3. State and ZIP + 4 Co	3. State and ZiP + 4 Code DOCKET NO.			
ATSON :	(1)	ALABAMA 35181-9998	BB ITEM NO.			
District	5. County JEFFERSO	NAT .	6. Congressional Dist SEVENTH (7 Th)	TICHAGE		
ALABAMA 7. Reason for Proposal to Discontinue		ce Emergency Suspended	9. Proposed Perman	ent Alternate Service		
1. (tessor to rioposar to precontinue	(Reason an					
		The Brookside Community Post Office				
10. Staffing a. ☐ PM Occupied ☐ PM Vecancy Reason	4 Data	11.	Hours of Service			
T I HIN Occupied I HIN Ascauch weavou	W. 10tte taist.	watt	HOUSE CAL			
b, CiC Career Noncares	7:00am until 4:00 pm	om 7:45 am until 9:30 am				
c. Current PM Position Level EAS- Downgrad	b. Lobby Time M-F	Sat.				
d. No. of Clerks No. of Career	24 Hours	24 Ho	urs.			
e, No. of Others 1 PMR No. of Cares 12. Number of Gustomers 5	ALTERNATION OF THE PROPERTY OF	13.	Daily Volume (Pieces)			
a. General Delivery	184	101	The state of the s			
The second secon		Types of Mail	Received	Dispatched		
b. P. O. Box	120	a Mint Mint	4354	1482		
c, City Delivery	0	a. First Class	4504	1407		
O. Oth Monacta		b. Newspeper	0			
d, Rural Delivery/Intermediate Rural Deli	very	_ ′ .	99	5		
e. Highway Contract Route/Intermediate	HCR -	c. Parcel	38	<u>, j</u>		
6. Highrest Contract Mortes into mediate		d. Other	0	0		
f. Total -	304			,		
- No Bassider Brester		e. Total →	4453	1487		
a. No. Receiving Duplicate Service		f. No. of Postage Meter	ns O	0		
Average No. Daily Transactions	20					
14. Finances		g. No. of Permits	<u> </u>	0		
a, Revenue Rece FY 06 \$ 24	ipte 1,395.90	b. EAS-minimum PM Sealc Salary \$ 31,724.00	· · · · · · · · · · · · · · · · · · ·	e Benefits (33.5% of b) 0.627.00		
	1,205.18	4 4174-044		4.4m1.k4		
	3,768.38					
Quarters		A-4-1 68104/A045	Applications	E 2000 00		
☐ Postal Owned ☑ Leased 90 Day cancellation clause? ☐ Yes ☐	No Evicted?	on Date) <u>05/31/2013</u> Yes □ No (<i>If</i> Yes, must vaca)	Annual Lease	4 7M0'00		
			(Date)	-		
Located in: Business Home	Other Suitable	alternate quartera available?	☐ Yes ☐ No			
15b. Explain: Mobile Trailer owned by the Poatai Servi	ice land lessed from	Land lord				
		peter ref ter to				
16. Schools, Religious Institutions and Social	Organizations in No.					
Service Aree. Names:	140.	18. Administrative/Emana	ting Office (Proposed)			
Finance Number: city delivery noncity delivery						
Name Gardandale Post Office EAS level 20 Miles Away 7.4 .						
•		Window Service Hours: M	-F 8:30-4:30 Sat, 9:00-	<u>11:00</u>		
	1		N-F 24	Set24		
17. Businesses and local Government Offices Names:	PO Boxes Installed 1473	POB	oxee Unused <u>908</u> ,			
Businesses;	19. Nearest Post Office (H					
Andy's Look & Key	Name Forestosia Post C	EAS Lev	vol <u>20 </u>			
Watson Town & Country Store	Window Service Hours: M	-F 8:30-4:30 Set.	9:00-11:00			
''2 Government offices	. 0	Lobby Hours: N	i-f <u>24</u> Sat			
risted Name and Tale	Prepared	By PO Boxes inetalled 123	1 . PO Box	es Unuted 801 .		
rinted Name and Titls Refeel O. Brathwaite Customer Service Ana	vst	TONE MILITA		Telephone(205)5210934		
District PO Review Coordinator Name		79/ 107/ 00000 176	ruthwait.	, , , , , , , , , , , , , , , , , , , ,		
Refeel O. Brathwalte	Telephone(205)5210	934		,		
P8 Form 4920						



April 13, 2009

OIC/POSTMASTER

SUBJECT:

Watson Post Office

Enclosed are questionnaires addressed to customers of the Watson Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by April 29, 2009 for further review.

Rafeel/O. Brathwaite Post Office Review Coordinator

Enclosures



April 13, 2009

Dear Postal Customer:

The Postal Service has tentative plans to consolidate the Brookside Post Office which was located at 204 Main Street in Brookside AL, with the Watson Post Office located at 4016 Powder Mill Rd, in Watson AL, with a new Contract Post Office (CPO) located at 4185 Municipal Drive, Suite 101, Brookside AL, just 2.57 miles away. The new CPO offers better parking, extended office hours and additional services to better accommodate customers postal needs. We are confident that we will be able to provide regular and effective service at this location.

In order to remain viable, we must make sound business decisions and these include a review to determine whether consolidation of some facilities will allow us to operate more cost effectively without sacrificing service to our customers.

We currently estimate this consolidation would cost the Postal Service substantially less than maintaining two post offices, while still providing the community with the high quality services to which it has been accustomed.

As the manager responsible for all post offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Enclosed is a questionnaire we would like for you to complete and return in the self-addressed postage paid envelope.

You will of course, want an opportunity to discuss alternatives with us before drawing any conclusions. Postal representatives will be at Brookside City Hall on Wednesday, April 29, 2009, from 5:00 to 7:00pm to answer questions and provide information about our service.

We will use the Information provided on the survey along with what you share with us at the community meeting in making our final decision. We welcome your input. Therefore, we hope you will take the time to complete this survey and attend the community meeting. You can mail the survey in the self-addressed postage paid envelope or return it to us at the community meeting. All surveys must be returned by April 29, 2009.

If you have any questions, you may contact Post Office Review Coordinator, Rafael Brathwaite at 521-0934

Thank you for your assistance.

Michael A. Allison

Manager, Post Office Operations Area III

Enclosures

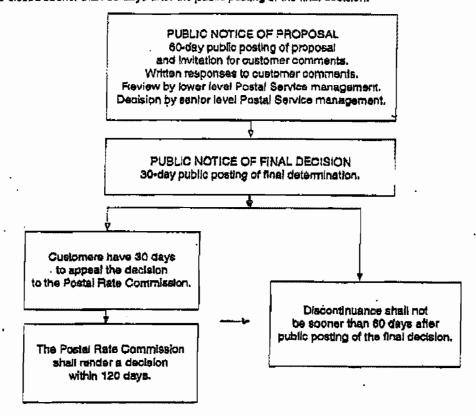
351 24[™] St N Room 220 Brmingham, al 35203-9992 Phone: 205-521-0331 Fax: 205-521-0450

Summary of Post Office Change Regulations

Cartain regulations based on federal law apply when Postal Service managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with Postal Service field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationals that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of Postal Service management.

When a final decision is made at Postal Headquariers in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.



	UNITED STATES
-	POSTAL SERVICE

DOCKET NO	.35181
ITEM NO.	2.

Postal Customer Questionnaire

Please check the appropriate box to indica	ate whether y	ou used the Wats	on Post Office for eac	h of the following.
Postal Services	Dally	Weekly	Monthly	Never
a. Buying stamps			×	
b. Mailing letters	Ø	_ 🗖		
c. Mailing parcels			赵	
d. Picking up post office box mail	Ø			
e. Picking up general delivery mali	翼			
f. Buying money orders			×	. \square
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature	_	· · · · · · · · · · · · · · · · · · ·		
confirmation			23 .	
h. Sending Express Mail			X	口
Buying stamp collecting material		-		赵
Other postal services:			•	
a. Making permit mailings	Yes		No E Q	
b. Using postage meter	Yes		No ⊠	
Nonpostal Services				
Picking up government forms, such as tex forms	Yes	巍	No 🎮	
b. Using for school bus stop	Yes		No 🗷	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No KŲ	
If yes, please explain:				
d. Using public bulletin board	Yes		No 🔯	
s. Other	Yes		No □	
if yes, please explain:				

June 19, 2009

Josephine Bennett PO Box 123 Watson, AL 35181-0123

Dear Ms. Bennett:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post OfficeTM is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will elimply exceed the site's capacity to operate efficiently and at its best.

i understand your desire to have your mail delivery closer to your residence. The Postal ServiceTM is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery waster solvice by existing methods imposes an extreme physical hardship to an individual outpomer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-, 0934.

Sincerely.

Michael A. Allison

Meneger, Post Office Operations - Area 3

351 24⁷⁴ St N Room 220 Birwingham, al 35203-9992 Phone: 205-521-0331 Fax: 205-521-0460



Josephine Bennett PO Box 123 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed clasing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated we can't walk to Brookside and the price of gasoline so high. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-austaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely.

Reginald Capers

			-2-			25:0	7 1
2.	Do you pass anothe needs?	er post office during busines	ss hours while travelir	ng ta ar from worl	DOCKET NO. I, sh yppingno r for pe PAGE	3518 reonal 7	
		Yes 🔲		No 🔀			
	If yes, which offices						
3.	service and retail so new CPO will featur	selved carrier delivery, there invices will be available at T a improved parking and is a id you feel about transacting on Post Office?	The New Town of Brow located next to city ha	kside Communit Il with easy acce	y Post Office (CPO). sa to other communit	. The tv	
		Just as Good At will be to a catalon. P	out office.	if we o	us we	, meas)	at all
4.	For which of the follothese services?	owing do you leave your co	mmunity? (Check all	that apply.) Wha	are do you go to obte	ila	
	Skopping	5 Sirdend	lale	- in the second		٠	
	Personal needs	on blardende	rle				
	Banking	☑ Mardent	ale				
	Employment	<u> </u>					
	Social needs	& Starleno	dale				
5.	Do you currently use	local businesses in the co	mmunity?				
		Yes 💹		No 🗆			
	If yes, would you go:	ntinue to use them if the po	st office is discontinue	rd?			
		Yes 🗷		No 🗆			
	ma: I ~ RV (& Grake					
Add	tress: <u> <i>P.o.</i> 13</u>	or 5 water	n al. 35	181			
(e)	ephone number: 🎉	14-1163	Date: 4. 2.3.	09		٠	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

June 19, 2009

Irene Brake PO Box 5 Watson, AL 5181-0006

Dear Ms. Brake:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal ServiceTM is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery think or carried by existing methods imposes an extrema physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0934.

Sincerety.

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24th ST N ROOM 220 BIRMINSHAM, AL 35203-9982 PHONE: 205-521-0331 FAX: 205-521-0460



Irene Brake PO Box 5 Watson, AL 35181

Dear Ms. Brake:

This is in response to your correspondence regarding the closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated it will be inconvenient for us to take our walk to Watson Post office if we need to. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com, enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postai Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this Information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capers

4,...

DOCKET NO.

PAGE

35 [8]

Postal Services	Dally	Weekly	Monthly	Never
a. Buying stamps			19 /	· 🗖
b. Mailing letters		₽ .	. 🗖	
c. Mailing parcels		IE .		
d. Picking up post office box mail			₽	
e. Picking up general delivery mail				مسليا
f. Buying money orders				
g. Obtaining special services, including certified, registered mail, incured mail, delivery confirmation, or signature confirmation h. Sending Express Mail	0	. 🗆		
Suying stamp collecting material		□ ′		
Other postal services:		•		
s. Making permit mailings	Yes		No 🖬	
b. Using postage meter	Yes		No I	
Nonpostal Services		• .		
a. Plaking up government forms, such as tax forms	Yes		No 🗔	
b. Using for school bus stop	Yes		No 🖸	
c. Assisting senior citizans, persons with disabilities, etc.	Yes		No I	
If yes, please explain:	<u> </u>			
		·		
d. Using public bulletin board	Yes		No 🗆	
e. Other	Yes	□.	No 🗆	
f yea, please explain:		•		

	naedę?	Yes 🗀		No El	
	If yes, which offices	,			to the total and
		•			
	service and retail as new GPO will featur	caived carrier delivery, the available as will be available as improved parking and id you feel about transaction Post Office?	it The New Town of Bro Is located next to city hi	okalda Community Posi All with casy access to c	Office (CPO), To
	. Better 🔲	Just as Good 🔲	Na Opinion 🔲	Worse I	•
		mouled have		Parther to	get:
	For which of the foliathese services?	owing do you leave your	community? (Chack al	that apply.) Where do	you go to obtain
		<i>.</i> .			
	Shopping .	Fruton d	1 <u> </u>		, .
	Shopping . Personal needs				
	***	Fuctored	<u> </u>		
	Personal needs	B. B. HAm.	41		***************************************
	Personal needs Banking	BHAM. Fields to	41	Olive, AL.	***************************************
	Personal needs Banking Employment Social needs	BHAM. Fields to	own Rd my	Olive, AL.	***************************************
	Personal needs Banking Employment Social needs	Fuctored Fields to Fuctor	own Rd my	Olive, AL.	***************************************
	Personal needs Banking Employment Social needs Do you currently use	Fuctored BHAM. Fields + Fuctored local businesses in the o	own Rol Mt	NO	***************************************
	Personal needs Banking Employment Social needs Do you currently use	Fuctored BHAM. Fields + Fuctored Jes G	own Rol Mt	NO	-
	Personal needs Banking Employment Social needs Do you currently use If yes, would you con	Fulfour de B. HAm. Fields to Fulfour de la	Alecandrice is discontinue	No 🗆	-
1	Personal needs Banking Employment Social needs Do you currently use If yes, would you con as: DE House print your name)	Fulfour de B. HAm. Fields to Fulfour de la	Alecando Rol Miles Roll Mile	NO D	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO.

35181

June 19, 2009

Betty L. Brown 2124 Fieldstown Road Mt. Olive, Al 35117-3105

Dear Ms. Brown:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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I understand your desire to have your mail delivery closer to your residence. The Postal Service^{7M} is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery where service by existing methods-imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijhe Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220 BIRMINGHAM, AL 35203-9982 PHONE: 205-521-0331 FAX: 205-621-0450



Betty L Brown 2124 Fieldstown Road Mt. Olive, AL 35117

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated I would have to travel farther to get to post office. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

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I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

Reginald Capers

UNITED STATES	
POSTAL SERVICE	•

		20181
DOCKET NO.		
ITEM NO.	:	
PAGE		

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		"	Œ	
b. Mailing letters		5		
c, Mailing parcels				
d. Picking up post office box mail	5			
s. Picking up general delivery mail				
f. Buying money orders			150	Ġ
g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation	i, 🔲		.₫	
h. Sending Express Mail				
Suying stamp collecting material				⊠′
Other postal services:				
a. Making permit mallings	Yes		No 5	
b. Using postage meter	Yes		No 🗀	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes		No Bland	
b. Using for echool bus stop	Yes		No D	•
 Assisting senior citizens, persons with disabilities, etc. 	Yas		No 🗆	
if yes, please explain:	W1-MA1			
	···		•	
d. Using public bulletin board	Yes		No □	
e. Other	Yes	Z	No 🗀	

If you previously received carrier delivery, there will be no change to your delivery service — Post Office Box service and retail services will be available at The New Town of Brookaide Community Post Office (CPO). The new CPO will feature improved parking and is located next to city half with easy access to other community services. How would you feel about transacting your Posts! Business at the Town of Brookaide CPO located miles from the Watson Post Office? Better	If you previously received carrier delivery, there will be no change to your delivery service – Post Office Box service and retail services will be available at The New Town of Brookaide Community Post Office (CPO). To new CPO will feature improved parking and is located next to city tail with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located miles from the Watson Post Office? Better		Yes 🗖	No 🖸	
service and retail services will be available at The New Town of Brookaide Community Post Office (CPO). The new CPO will feature Improved parking and is located next to city half with easy access to other community services. How would you test about transacting your Posts! Business at the Town of Brookside CPO located miles from the Watson Post Office? Better	service and retail services will be svaliable at The New Town of Brookaide Community Post Office (CPO). To new CPO will feature improved parking and is located next to city half with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located miles from the Watson Post Office? Better	If yes, which office			· ·
Better Just as Good No Opinion Worse Please explain	Better Just so Good No Opinion Worse Piesse expisin. It is guit of the way to a dom't washing and the set of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping A a clanded To Adale Personal needs A a clanded To Adale Banking A to a down to a forward Sociel needs Banking A to a down to a forward For yes, would you continue to use them if the post office is discontinued? Yes W No Respirately was print your name) Yes Watton, Al Rocal Hodge Camplanes: No Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton, Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1. D. Box 3 Watton Al Rocal Hodge Camplanes: 1.	new CPO will feat services. How wo	rervices will be available at The New are improved parking and is located i ald you feel about transecting your F	r Town of Brookside Community Po next to city half with easy access to	et Office (CPO). The other community
Please explain. The solution was a solution of the solice	Please explain. It is got that have after the pass which and the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping			Doinion 🗆 Worse 🔯	•
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping		and forting on the	Yemob sear - you	novilly
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping	go this			a later
Banking Employment Sociel needs Do you currently use local businesses in the community? Yes V No If yes, would you continue to use them if the post office is discontinued? Yes V No Yes V No Yes V No The Charles of Terrior Burner The Cha	Personal needs Banking Employment Sociel needs Do you currently use local businesses in the community? Yes IV No II If yes, would you continue to use them if the post office is discontinued? Yes IV No II No II		01	0	e you go to obtain
Banking Employment Sociel needs Do you currently use local businesses in the community? Yes DV No D If yes, would you continue to use them if the post office is discontinued? Yes DV No D No D No D No D	Banking Employment Sociel needs Do you currently use local businesses in the community? Yes DV No D If yes, would you continue to use them if the post office is discontinued? Yes DV No D No	Shopping	D. Gardondalo	1 How of dale	
Sociel needs Do you currently use local businesses in the community? Yes DV No D If yes, would you continue to use them if the post office is discontinued? Yes DV No D No D No D No D	Employment	Personal needs	of platon to	un & Country	. •
Sociel needs Do you currently use local businesses in the community? Yes IIV No II If yes, would you continue to use them if the post office is discontinued? Yes IIV No II No III No III	Social needs Do you currently use local businesses in the community? Yes DV No D If yes, would you continue to use them if the post office is discontinued? Yes DV No D	Banking	or forestable		
Do you currently use local businesses in the community? Yes DV No D If yes, would you continue to use them if the post office is discontinued? Yes DV No D ne: Mc hael G Terri Burky	Do you currently use local businesses in the community? Yes DV No D If yes, would you continue to use them if the post office is discontinued? Yes DV No D No D No D See print your name) Ress: Co. Box 3 Watson, AL Ress: Co. Box 3 Watson, AL	Employment	olab to ang 2 To		
Yes (I) No [] If yes, would you continue to use them if the post office is discontinued? Yes (I) No [] The Mark of Terri Byrky	Yes IV No I If yes, would you continue to use them if the post office is discontinued? Yes IV No I	Sociel needs			
If yes, would you continue to use them if the post office is discontinued? Yes The Michael & Terri Buchyo	If yes, would you continue to use them if the post office is discontinued? Yes The North Sychmology Territy Change Complete in the post office is discontinued? No Description of Territy Change Complete in the post office is discontinued? No Description of Territy Change Complete in the post office is discontinued? No Description of Territy Change Complete in the post office is discontinued? No Description of Territy Change Complete in the post office is discontinued? No Description of Territy Change Complete in the post office is discontinued?	Do you currently us	e local businesses in the community	n	
me: Michael & Terri Byrn	The: Mic hard & Terri Byram See piere your name) 1088: P.O. Box 3 Watson, AL 3901 Hodge Compta		Yes 🔯	· No 🎞	
no: Michael & Terri Byram	no: Michael & Terri Byram see print your name) 1008: P.O. Box 3 Watson, AL 3901 Hodge Compta	if yes, would you co	ntinue to use them if the post office i	la discontinued?	
	ress: P.O. Box 3 Watson, AL 3901 Hodge Camata		Yes D	№ 🗆	
1988: P.O. Box 3 Watson, AL 3901 Holge Comota	11088: P.O. Box 3 Watson, AL 39 00		19 Terri Byer	////	
	unbone number (25%) 674-7077 Note: 4-29-09	ress: Roll name)	aptow Exo	10PE JA.	dgo Comota

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionneire.



DOCKET NO. ITEM NO. PAGE

35181

June 19, 2009

Michael & Tarri Byram PO Box 3 Watson, AL 35181-0003

Dear Mr. & Mrs. Byram:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TM ST N ROOM 220 BIRMINGHAM, AL 35203-9892 PHONE: 205-521-0331 FAX: 205-521-0450



Michael & Terri Byram PO Box 3 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated it is out of the way we don't usually go through that area often, we pass Watson Post Office daily therefore it is more convenient. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

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Sincerely

Reginald Capers

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PAGE		

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Postal Services	Dally	Waakiy	Monthly	Never
a. Buying stamps			ø	
b. Mailing letters		780		
c. Mailing perceis		<u> </u>		لتطر
d. Picking up post office box malt	Ø			. 🗆
e. Picking up general delivery mail				雄
f. Buying money orders				<i>,</i>
 Öbtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 	<u> </u>	· _	p a r	-
h. Sending Express Mail				
Buying stamp collecting material		0	a)
Other postal services:				
a. Making permit mallings	Yes		No 🍱	
b. Using postage mater	Yes		No 🔀	
Nonpostal Services				
Picking up government forms, such as lax forms	Yes		No 🔀	
b: Using for school bus stop	Yes		No jai	
c. Assisting senior citizens. persons with disabilities, etc.	Yea		No 🎢	
If yes, please explain:	•			
d. Using public bulletin board	Yes		No. 220	
e. Other	Yes	_	No 🔀	
If yes, please explain:				

2,	Do you pass anoth needs?	er post office during	j business hours w	hile traveling to or from work, a	happing, or for personal
		Yes		No 💹	•
	if yes, which offices				
3.	service and retail se new CPO will featur	ervices will be avail to improved parking	able at The New To g and is located ne:	change to your delivery service own of Brookside Community F d to city hall with seay access tal Business at the Town of Br	Post Office (CPO). The to other community
	miles from the Wate	on Post Office?		_	Sometice of a marine sty
	Better 🗆	Just as Good	No Opir	nion 🗆 Worse 🔀	12 A. 1.
	Please explain.	100 18 00	WALSON Y	- KIRK JA MA	TOT DELL
	That is	00089	1500 m	Jes ANNAJU	XTER PINSWEAR DO
4,	For which of the foliathese services?	•		(Check all that apply.) Where	do you go to abtein
	Shopping	□ Gaz	10NNA/Q		
	Personal needs	-	<u> </u>	·.	·
	Benking		/		
	Employment	<u> </u>	<u></u>		
	Spoisi needs		14		
5.	Do you currently use				
		Yes	d in Wated	No 🗆	•
	If yes, would you can	linue to use them I	f the post office is o	liscontinued?	
Nam	e: THOM	15 A. X	g Vran	No 🗖	·
Addi	ee print your name)	ex 13	Wat	Sin, Al J.	5/4)
Tele	phone number:	74-661	Date:	1-29-19	
Pies: Thun	se add eny additional ik you for taking the ti	comments on a se me to complete this	parata piece of par s quastionnaire.	per and attach it to this form.	
B	DX 13	Has.	been ?	V our FA	mily since
1	964	My	rand	Parents, n	mily since
y	•	elf			, """



June 19, 2009

Thomas A. Byram PO Box 13 Watson, AL 35181-0013

Dear Mr. Byram:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0934.

Sincerely.

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24^M ST N ROOM 220 B:RMINGHAM, AL 35202-9992 PHONE: 205-521-0331 FAX: 205-521-0450



Thomas A Byram PO Box 13 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated I live in Watson and plck up mail daily if I have to go to Brookside, 2.7 miles away that is about 1500 miles annually plus wear on car. PO Box 13 has been in our family since 1964, my grandparents, my parents and me. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mall. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Your address will not change if you retain your PO Box delivery.

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I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

Reginald Capers

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35181

Please check the appropriate box to indica		M 400- 11- (1-1-1-)	i i aar amaa (ái aar	
Postal Sarvices	Dally	Weakly	Monthly	Never
a. Buying stamps				
b. Malling letters				
c. Mailing parcels				
d. Picking up post office box mall	Ġ,			
e. Picking up general delivery mail	1			
f. Buying money orders	, 	b		
g. Obtaining special services, including certified, registered mall, insured mall, delivery confirmation, or signature confirmation		–		
h. Sending Express Mali		ū		
. Buying stemp collecting material				
Other postal services:		. /		
a. Making permit mailings	Yes	6	No 🗆	
b. Using postage meter	Yes		No 🖢	
Nonpostal Services		•		
Picking up government forms, such as tax forms	Yes		No 🛅	
o. Using for achool bus stop	Yes		No 🖢	. •
c. Assisting senior citizens, persons with disabilities, atc.	Yes		No 🗆	
tyes, please explein: Picking Stamps, Mailing	Y CID A	sail Fo	r Frie	<u>nd,</u> .
i. Using public bulletin board	Yes		No d	•
a. Other	Yes		No II	
fyes, please explaîn;				

2,	Do you pass another post office during business hours while traveling to or from work, shopping, or for pai needs?	BOU
	Yes 🗆 No 🚨	
	if yes, which offices	•
3.	if you previously received carrier delivery, there will be no change to your delivery service — Post Office Bo service and retail services will be available at The New Town of Brookside Community Post Office (CPO), new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO locat miles from the Watson Post Office?	The Y
	Better U Just as Good U No Opinion Worse Worse	
	Please explain. Total out of Daily and out of	
	· The way.	
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	ก
	Shopping 💆	
	Personal needs	
	Benking 🖳	
	Employment	
	Social needs	
5 .	Do you currently use local businesses in the community?	
-	Yes It	
	If yes, would you continue to use them if the post office is discontinued?	
	Yee 🗆 No 🗇	
3	THE: CHARLES HICOMOLIAN To	
0 95	ase print your name)	
ddi	100. 180x 9/ WATEON, AL 3518/	
als	sphone number: 205 877 4038 Date: 4+15-09	
	ase add any additional comments on a separate piece of paper and attach it to this form. nk you for taking the time to complete this questionnaire.	
	Please not know move it	

DOCKET NO. ITEM NO. PAGE 35181



June 19, 2009

Charles H. Conway, Jr. PO Box 91 Watson, AL 35181-0091

Dear Mr. Conway:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office** Is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

i understand your dealrs to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery....... when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feet free to contact Cartijha Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TM ST N ROOM 220 BIRMINGHAM, AL 38203-9992 PHONE: 205-521-0331 FAX: 205-621-0480



June 23, 2011 ·

Charles H. Conaway, Jr. PO Box 91 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Wetson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated totally out of the way, please do not move it. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mall. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely.

Reginald Capers

===	UNITED	STATES SERVICE
0.7	POSTAL	SERVICE

Postal Customer Questionnaire

DOCKET NO. ITEM NO. PAGE 35181 -27 -35181

Please check the appropriate box to indica	ste whether y	ou used the Watso	n Post Office for eac	h of the following.
Postal Services	Daily	Wealdy	Monthly	Never
a. Buying stamps		[
b. Mailing letters		X		
c. Mailing parcels			□	K
d. Picking up post office box mail	Ø			
e. Picking up general delivery mail				20
f, Buying maney orders		口,		2
g. Obtaining special services, including contilled, registered mail, insured meil, delivery confirmation, or signature confirmation	_	p	, E	. 🙃
h. Sending Express Mail				. 🖪
Buying stamp collecting material	Ö		. 🗖	圈
Other postal services:				
a. Making permit malanga	Yes	1	No 💯	
b. Using postage metar	Yes		No 🖾	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	· 22	No 🗀	
b. Using for school bus stop	Yes		No 🔲	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No ⊠	•
If yes, please explain:		· · · · · · · · · · · · · · · · · · ·		
d. Using public bulletin board	Yes		No 🗷	
e. Other	Yes		No 🗷	
If yes, please explain:				

2,	Do you pass anothe needs?	r post office during	business hour	while traveling to or	r from work, shopping,	or for personal	
		Yes		No	E		:
	if yes, which offices			·		,	
3.	new CPO will testure services. How would	rvices will be avails a improved parking d you feel about tra	able at The New and is located	Town of Brookside next to city hall with	lelivery service – Post Community Post Office easy access to other to a Town of Brookskis (s (CPO). The community	
	miles from the Wats	on Post Office? Just as Good []] No C	Opinion []	Worse 🔄		
	to act my	mail. I	to travel will not	have the a	y way 2 Ya	ef purchasing taking of	.
4.	these services? Shopping			8 miles		there o	ntime, hould
	Personal needs	v Garde	endale,			to have	a
	Banking	os Goard	erdali	AL		mailbo	wrzi
	Employment	A Zont			am,AL	d'vivei	. آگھ
	Social needs	M Gard	endale,	AL			
5.	Do you currently use	local businesses in	n the community	y?			
		Yes i	\$.	Na [.		
	if yes, would you can	i menti seu oj sunit	the post office	la discontinued?			
Nan	ns: Stepher	Yes Mid	_	orneliu:	•		
Add	ress: P.O. Bo	1671	Natso	m, AL =	35181		
Tole	ephone number:	74-6055	. Date:	4/25/09	i.		
Plea	ise add any additional	comments on a se	parate piece of	paper and attach it i	to this form.		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

4/25/09

44 K. . .

	Dear Postal Services
1	I have used this post office
	all my life. I have never had
	a mail box on my driveway,
	Only had a p.o. box at this
	post office for 45 years and
	my parent before me since it was opened. We love this
	it was opened. We love this
	place and you know we do
	not want it to move down
ļ	40 Brookside, We never go
ļ	to Brookside for anything
ļ	except obasionally to Church. We work simplar hours as
-	We work simular hours as
_	the po but can manage to
-	bug stamps before work
-	there and pick-up mail out of box after hours
L	out of box after hours
	because the PO is by our
	because the Po is by our house. We will be purchasing
	stamps at the grocery 5
_	store It it moves. We will
_	have to take off work or
_	be late to work to mail or
	receive packages or use

PAGE We will do Greer, 1008

785



DOCKET NO.

PAGE

35181 94

June 19, 2009

Stephen & Midge Cornelius PO Box 67 Watson, AL 35161-0067

Dear Mr. & Mrs. Cornelius:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate afficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization; and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an Individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Cariljha Goree et (205) 521-0934.

Sincersty,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24th ST N ROOM 220 BIRMINGHAM, AL 35203-9892 PHONE: 205-521-0391 FAX: 205-521-0450



Stephen & Midge Cornelius PO Box 67 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated I will have to travel out of my way 2 ½ miles to get my mall. I will not have the convenience of purchasing stamps, picking up my mail or mailing mall without taking off work early or being late. I work similar hours and cannot make it there on time. I will have to have a mailbox put up at my driveway. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your earrier to pick up your packages free of charge at your home or business. The Brookside CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarifled our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capers

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PAGE

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P	ostał Services	Dally	Weskly	Monthly	Never
Ð	. Buying stamps	o,	ď		
þ	Mailing letters	К			. 🗆
Ç,	Mailing parcels	ر۵			
d.	Picking up post office box mail	ď			
0.	Picking up general delivery mail		. 🗖		回
ŧ.	Buying money orders .				d
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			e .	
h.	Sending Express Mail				
1.	Buying stemp collecting material		=		
۵	ther postal sarvices:				•
ą,	Making permit mailings	Yes		No 🗗	
b.	Using postage meter	Yes		No 🗔	
N	onpostal Services				
B.	Picking up government forms, such as lax forms	Yes		No 🗹	
b.	Using for school bus stop	Yes		No 🗹	
c.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🛂	
If 3	ves, piesse explain;			<u> </u>	
	Using public builetin board	Yes		No. 22	
	Other .	Yes		No E	
	ras, please explain:		_	144 EJ	

2.	Do you pass another passes?	cost office during busine	as hours while traveling to or from	work, shopping, or for personal
	•	Yes 🗹	No 🗆	
	If yes, which offices _	G'DALE		, , , , , , , , , , , , , , , , , , ,
3.	service and retail servi	ces will be available at ' mproved parking and is rou feel about transactir	e will be no change to your deliver the New Town of Brookside Comm located next to city half with easy : g your Postal Business at the Tow	nunity Post Office (CPO). The
	Better	Just as Good 🔲	No Opinion 🔲 Wo	rae 🗹
	Please explain	DO NOT	WANT TO T	RAVEL TO
4.	For which of the followithese services?	ng do you leave your to	mmunity? (Chack all that apply.)	Where do you go to obtain
	Shopping	AUTUBE.	Γ	•
	Personal needs	Z		
•	Banking (GDALE		
	Employment	a No BHI		
	Social needs [
5.	Do you currently use loc		mmunity? .	•
,		Yes 🗹	No □	
	If year, would you continu	ue to use them if the pa	at office is discontinued?	
	٠١٧٠٠	Yes 🗆	No ☑	•
Nan (plea	ue: KED	1 GADIL	11:	
Add	ress: D.O.	30x 25	WATSON, AL	35181
Tele	phone number 328	-5850 WOR	Coste: 4-20-09	
Pied	see edd any additional co nk you for taking the time	mmente on a separate ; to complete this question	alece of paper and ettech it to this to	form.
	WORK FO	R THE P.O	WE HAVE	ALWAXS HAD
Yeti	OT TORULL	CONTRAC	CT IT OUT, D	DO YOU THINK
mi	nimum	WAGE P	EODIE GUKES	ADDY AS THE
MF	THEY	WILL B	F NO SURE AR	E MAKING
FAS	ST FOOD	DEVIEW VO	EGUARDING IN ET IT OUT. D EOPLE CARES E AS SLAP H WE SUBE AR LATELY.	,
Sol	me yoor	DEC 12 1013	2	



DOCKET NO. ITEM NO. PAGE 35181

June 19, 2009

Kem Gadlihe PO Box 25 Watson, AL 35181-0025

Dear Ms. Gadilhe:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery....... when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0834.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24²⁵ ST N ROOM 220 BRININGHAM, AL 35203-9882 PHONE: 205-521-0331 PAX: 208-521-0460



Kem Gadilhe PO Box 25 Watson, AL 35181

Dear Postal Customer.

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated I do not want to travel to Brookside. I work for the post office, we have always had a reputation of safeguarding mail and now you want to contract it out. Do you think minimum wage people care about the mail? They will be as slap happy as the fast food people. We sure are making some poor decisions lately. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In eddition, we have Carrier Plokup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. The Brookside CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely.

Reginald Capers

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ITEM NO. PAGE

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Please check the appropriate box to indic	ate whether y	ou used the Watso	n Post Office for eac	ch of the following.
Postal Services	Daily	Weekly	Monthly	Never
a. Buying atampa		M		
b. Mailing letters		呂		
c. Mailing parcels			123	
d. Picking up post office box mail	Œ			
в. Picking up general delivery mail				×
.f. Buying money orders		羟		
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			· _	<u></u>
h. Sending Express Mail	Ü			[X]
Buying stamp collecting material		. 123		
Other postal services:			•	
a. Making parmit mallings	Yes	. .	No 🖾	
b. Using postage meter	Yes	. 🗖	No 🖾 ·	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	. .	 No □	
b. Using for school bus stop	Yes	. a	No 💢	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No □	
If yes, please explain: WiFe Di	sable	under D	octor Car	~ <u>e</u>
d. Using public bulletin board	Yes		No 🔯	
e. Other	Yes		No 🗆	
If yes, please explain:				

2. Do you pa needs?	es another post o	ffice during busin	levsit elihw siport sae	ing to or from work, s	shopping, or for per
		Yes 🗀		No 🖾	
lī yes, whi	ch offices	,,,			
service an new CPO services.	d retall sorvices w will feature improv	ili be available at red parking and it el about transcot	are will be no change to The New Town of Bro I located next to city h Ing your Postal Busine	okside Community F all with easy access	ost Office (CPO). ' to other community
Better 🗀			Na Opinian 🔲		
Please exp	olain <u>Bocal</u> o <i>Ffice</i>	58 500 M	people 110	eve To WAL	K TO The
. For which these servi	C887		community? (Check al		•
Shopping	໘ _	GArden	Make	, 	, A.T.(1 ₁)
Personal n	eeda (X) "A	ZAFOUNG	F) L (3		
Banking			alc_		
Employme	nt 🗵 🛋	Retired	·	——————————————————————————————————————	·
Social need					
Do you cun	mintly use local bu	sinesses in the c	ommunity?		
		Yes 🗵 🖊	POSTAFFICE	No 🗆	
If yes, woul	d you continue to		ost office is discontinu		
ame: Ke N	veth Gr.	Yes □ 'U		No Est	
	·		ALA 3518	2/	
Intensic Text A			Date:		•

Please add any additional comments on a separate piece of paper and attach it to this form, Thank you for taking the time to complete this questionnaire.

35/8/

June 19, 2009

Kenneth Grill PO Box 26 Watson, AL 36181-0026

Dear Mr. Grill:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post OfficeTM is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal ServiceTM is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0934.

Sincerely.

Michael A. Allson

Manager, Post Office Operations - Area 3

351 24TM ST N ROOM 220 Birmingham, at 35203-9992 Phone: 205-521-0331 FAX: 205-621-0450



Kenneth Grill PO Box 26 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated my wife is disabled under doctor care, because some people have to walk to the post office. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com, enables customers to print shipping labels with postage for Express Mall and Priority Mall. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

Reginald Capers

	UNITEDSTATES
A CONTRACTOR OF THE PARTY OF TH	<u>UNITED STΔTES</u> POSTΔL SERVICE

DOCKET NO	35/8/
ITEM NO.	2-/
PAGE	10

Please check the appropriate box to ind	icate whether yo	oused the Watso	m Post Office for eac	th of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying atampa		図		
b. Mailing letters				
c. Mailing parcels			赵	
d. Picking up post office box mail	EJ ,			
e. Picking up general delivery mail				图
f. Buying money orders		X		
g. Obtaining special services, including certified, registered mail, insured ma delivery confirmation, or signature confirmation	i.	В	<u>n</u>	_
h. Sending Express Mail				図
Buying stamp collecting material		S .	=	
Other postal services:		· .عه.	The same of the same	
a. Making permit mailings	Yes	□	. No 1⊠	
b. Using postage meter	Yes		No 🔯	
Nonpostal Services				
 Picking up government forms, such as tax forms 	Yee	M	No 🔲	
b. Using for school bus stop	Yes		No 🛣	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	Ø	No □	
If yes, please explain: Diso-1	ele - una	ire Docto	or Care	
d. Using public bulletin board	Yes		No 183	······································
e. Other	Yes		No 🗔	
lf yes, pisase explain:		•		

2.	Do you pass anot needs?	er post office during busine	ses hows while traveling to	or from work, shopping, or for person
		Yes 🛄	N	□ 🗷
	If yes, which office	9		
3.	service and retails new CPO will feets	orvices will be available at the spiroved parking and is the serent though see and you	The New Town of Brooks! located next to city half w	ir delivery service Fost Office Box de Community Post Office (CPO). The th easy access to other community the Town of Brockside CPO located 2
	Batter []	Just as Good 🔲	No Opinion 💢	Worse 🗵
	Please explain1 _PosT_offic	Recourse Some	People have To	walk To The
4.	For which of the for these services?	llowing do you leave your w	ommunity? (Check all tha	t apply.) Where do you go to obtain
	Shopping	S Gardendal	e	
	Personal needs	Garden dal	<u>.</u>	***
	Banking	B Cardenda	le	***************************************
	Employment			
	Social needs	П		, , , , , , , , , , , , , , , , , , ,
5.	Do you currently us	e local businesses in the co	omenutiy?	
		Yes 🔯 Pa	stoffice No	
	If yes, would you co	intinue to use them if the po	Spentituosis al ecific tac	
Nan	ne: Patric	ia Grill		· B
		X26 Wats		
Tele	phone number: 20	5) 674-6782	Date: 4 - 14	2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO.

35181

PAGE

June 19, 2009

Patricia Grill PO Box 26 Watson, AL 35181-0026

Dear Ms. Grill:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office¹⁷⁸ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal ServiceTM is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery.... when service by existing methods imposes an extreme physical hardship to an individual oustomer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijna Gorse at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220 BIRMINGHAM, AL 35203-8992 PHONE; 205-521-0331 FAX: 205-521-0450



June 23, 2011

Patricia Grill PO Box 26 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated disabled under doctor care, because some people have to walk to the post office. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com, enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capers

A/Manager, Post Office Operations, Area 3

DOCKET NO. NEM NO. PAGE 35181

Postal Customer Questionnaire

Pi	sase check the appropriate box to indic	ale whether yo	used the Walso	on Post Office for eac	th of the following.
Pc	etal Services	Dally	Weekly	Monthly	Naver
a.	Buying stemps		. □		⊡
b.	Maliing tetters			. 0	
c.	Malling percels				12
d.	Picking up post office box mail				
9.	Picking up general delivery mail				'D
t.	Buying money orders				
g.	Obtaining special services, including cartifled, registered mail, insured mail, delivery confirmation, or signature confirmation				
h.	Sending Express Mail				
ı.	Buying stamp collecting material		, 🗖		
Ot	her postal services:				
a.	Making permit mailings	Yes		No 🖭	
þ,	Using postage meter	Yes		No 🖃	
No	npostal Services				
8.	Picking up government forms, such as tax forms	Yes	□	No 🖾	•
b.	Using for school bus stop	Yes		No Œ	
C.	Assisting senior citizens, persons with clisabilities, etc.	Yes	-	No 🖪	
ĦΥ	es, piezze explain:				
h-21				·	
d.	Using public bulletin board	Yes		No 🔟	
e.	Other	Yea	oŽ .	No 🗆	
lf y	es, please explain: <u>VECRIVIN</u>	el Pro.	BOX Mai	1	

	Y	es X		No		
If yes, which office	s <u>w</u>	irrior	AL			
If you previously nearlies and retail to new CPO will feath services. How wo miles from the Wa	services will be st are improved part uid you fact abou	vallable at 11 king and is k it transacting	he New Town : ocated next to	of Brookside city hall with	Community Post	Office (CPO).
Better 🔲	Just as Good	: 🗆	No Opinion	.	Worse 🔼	
Please explain	not	can ve	nient	Lance Co.		
For which of the fo					pply.) Where do s	
these services?			•			
Shopping	M	3	•			
Personal needs	M					
Banking	2					*************************************
Employment	12 _ B	rmino	y hisom			 .
Social needs	o			- · · ·		
Do you currently us	a local businees	es in the con	nmunity?	•		
	Ye	38 🗆		No.3	≾ i ⋅	
If yes, would you co	untinue to use the	eoq ertt fil me	t office is disco	ntinued?		
	Ye	15 🛄		No I	3	
e: Bruce	Herro	<u>~</u>				
	مسمد ما <u>ل</u>					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO.

35181

UNITED STATES
POSTAL SERVICE

June 19, 2009

Bruce Heron PO Box 105 Watson, Al. 35181-105

Dear Mr. Heron:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Poet Office. Your comments, along with others received; will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the afters capacity to operate efficiently and at its best.

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We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TH ST N.ROOM 220 BIRMINGHAM, AL 35203-9892 PHONE: 205-521-0331 FAX: 205-521-0450



June 23, 2011

Bruce Heron PO Box 105 Watson, AL 35181

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You stated not convenient. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

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Sincerely,

Reginald Capers

A/Manager, Post Office.Operations, Area 3

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ITEM NO.	
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Postal Customer Questionnaire

ease check the appropriate box to Ind	cate whether you	staW art besu t	on Post Office for sec	th of the following
ostal Services	Daily	Weekly	Monthly	Never
Buying stamps		Ħ		
Mailing letters		₹ 0_		
Mailing parcels			\$	
Picking up post office box mail				1
Picking up general delivery mell				[X]
Buying money orders		Ç 2		
Obtaining species services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation	ı, D	G.	129	
Sending Express Mall		. 🗖	[8]	
Buying stamp collecting material)xi	₽
ther postal services:				•
Making permit mattings	. Yes		No 🆄	
Using postage metar	Yes	0	No 🗖	
onpostal Services				
Picking up government forms, such as tax forms	Yes	12 1	No 🖸	
Using for echool bus stop	Yes	₽	No 🗀	
Assisting senior citizens, parsons with disabilities, etc.	Yes		No 🌠.	
yes, please explain:		•	•	
•		-	No #2	
• •			<u>-</u>	
res, please explain:		_	140 LJ	
	Buying stamps Malling letters Malling parcels Picking up post office box mail Picking up general delivery mell Buying money orders Obtaining speciel services, inoluding certified, registered mail, insured mail delivery confirmation, or eignature confirmation. Sending Express Mall Buying stamp collecting material ther postal services: Making permit mailings Using postage meter pinpostal Services Picking up government forms, such as tax forms Using tor echool bus stop Assisting senior citizens, persons with disabilities, etc. yes, please explain: Using public bulletin board Other	Buying stamps Mailing letters Mailing parcels Picking up post office box mail Picking up general delivery mell Buying money orders Obtaining speciel services, inoluding certified, registered mail, insured mail, delivery confirmation, or eignature confirmation Sending Express Mail Buying stamp collecting material ther postal services: Making permit mailings Ves Picking up government forms, such as tax forms Ves Using for echool bus stop Assisting senior citizens, persons with disabilities, etc. Ves Other Ves Other	Buying stamps Mailing letters Mailing parcels Picking up post office box mail Picking up general delivery mell Buying money orders Obtaining speciel services, including cartifled, registered mail, delivery confirmation, or eignature confirmation Sending Express Mail Buying stamp collecting material ther postal services: Making permit mailings Using postage meter Picking up government forms, such as tax forms Using for echool bus stop Assisting senior citizens, gersons with disabilities, etc. Ves Using public bulletin board Other Yes Using public bulletin board Other	Buying stamps Matiling letters Mailing parcels Picking up post office box mail Picking up general delivery mell Buying money orders Obtaining speciel services, including certifled, registered mail, delivery confirmation, or eignature confirmation, or eignature confirmation Sending Express Mail Buying stamp collecting material Delivery confirmation Making permit mailings Yes DNO D Assisting senior citizens, persons with disabilities, etc. Yes DNO D Ves., please explain: Using public bulletin board Other Yes DNO D Ves. Please explain:

2.	Do you pass anoth needs?	er post office during busin	ness hours while travelin	g to or from work, ahopping), or for persor
		Yes 🗖		No 🔯	
	If yes, which office	•			······································
3,	service and retail at new CPO will featu	ervices will be available a re improved parking and i ski you feel about transact	t The New Town of Broo is located next to city hal	your delivery service - Pos keide Community Post Offi with easy access to other ast the Town of Brookside	ce (CPO). The community
	:Better 🔲	Just as Good 🔲	No Opinion	Worse 🍂	
	Please explain		- A	,	····
	-				
4.	For which of the foil these services?	owing do you leave your	community? (Check all t	hat apply.) Where do you	go to obtain
	Shopping	W_ Fuften	Dafe		· ·
•	Personal needs			· · · · · · · · · · · · · · · · · · ·	
	Banking				·
	Employment	1 Seft-	employed.		
	Social needs				
ಶ.	Do you currently use	ett ni sessenlaud isool o	Yommunity?		
		Yas 🗷		No 🗆	
	if yes, would you con	ntinue to use them if the p	ost office la discontinued	r	
Nam		E E Cyler	,	No 🗀	
,,	ess: <u>3/53</u>	Grapen Dr	Blam A	135214	
Feler	ohone number:	748794	Date: 4-25-0	<u> </u>	

Please add any additional comments on a separate piece of paper and ettach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. PAGE 35181 24

UNITED STATES
POSTAL SERVICE

June 19, 2008

Derrick E. Lykee 3953 Graham Drive Birmingham, AL 35214-1060

Dear Mr. Lykes:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, slong with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0934.

Sincerely.

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TM ST N ROOM 220 BIRMINGHAM, AL 35203-9892 PHONE: 205-521-0331 FAX: 205-521-048D

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Postal Customer Questionnaire

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1.	Please check the appropriate box to indica	to whether yo	used the Watso	on Post Office for sec	ch of the following.	
	Postal Services	Dally	Weekly	Monthly	Never	
	a. Buying stamps	Ø,				
	b. Malling letters	囡				
	c. Mailing parcels	₩.				
	d. Picking up post office box mail			. 🗖	B	
	e. Prolong up general delivery mail	⊠′_		` 		
	f. Buying money orders	₽ ·		. 🗖		
	g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or eignature confirmation	· ⊠_,				
	h. Sending Express Mail	□ I				
	Buying stamp collecting material	囡	□ .		□	
	Other postal services:					
	a. Making permit mailings	Yes		No [Z		
	b. Using postage mater .	Yes	□.	No [2		
	Nonpostal Services			ì .·		
	s. Picking up government forms, such as tax forms	Yes	A	No 🗆		
	b. Using for school bus stop	Yes		No DZ		
	 Assisting senior citizens, persons with disabilities, stc. 	Yes (a a	No □		
Č	if yes, please explain: I HELPED M In. and out of the Post TW MIND OUT The CORT	y morki O <i>PEI</i> EE , IANGE	and od WHENES	WAS THERE	bled rad to use, a for mailing	en_o
¥	d: Using public bulletin board	Yes [No 🔲		
1	e. Other	Yes [_	No 🖂	•	
- (lyes, please explain: WATSON Fos Orcics that has overy and wary Convention to	thing:	FNEED A	ENTRALIZED	Sarvice ,	

2.	needs?	ner post office during business hours	while traveling to or from work, sho	bbluð, ör tot betætæl
	١.	Yes 🗀	No Discourse	
	if yes, which office	4	,	·
			*	
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3.	service and retail a new CPO will featu services. How won	sceived camer delivery, there will be services will be available at The Naw are Improved parking and is located ald you feel about transacting your F ison Post Office?	r Town of Brookside Community Por next to city half with easy access to	st Office (CPO). The other community
	Batter 🔲	Just as Good 🖂 No C	Opinion 🗆 Worse 🗹	
	Please explain.	t would be a harded	io inconvenient,	there are people 17
	Community	that are homeos	und that do not o	rival 50me people
	that don't	It have a our with	(to the part off	ise,
4.	For which of the to these services?	llowing do you leave your communit) you go to oblain
	Shopping	W GARDENDALE	, GALLERIA	·-
	Personal needs	OF GARNEN dELE		·
	Banking	OX GARDENICHALE		
	Employment:	BIRMINGHAM.		i e d
	Social needs	WEHWAH IN OUR !	VEIGHBURHARd	
5.	Do you currently us	e local busineseas in the community	M (WATSON)	
	if yes, would you co	ecific tagg eft il merti eeu ot eunitro	is discontinued? If would	EUPPORT MY OWN COMMENT
		Yes D	No 🖸	"Comment
Var	BUAL :en			
	ase print your name)			-
dd	ress: 1516 P	brookside Coalbo	ue	
	20	5-	11	
ek	sphone number:(674-9803 Date:	4.25-09	
le:	sse add any addition	el communits on a separate piece of	peper and attach it to this form.	
		time to complete this questionnaire		office that is
/L.	pour ya f	block from Brow	OKSINE COALBUR	G ROAD.
Œ	OPLE THA	T WORK From G	RAYSUILLE , BROOK	SIDE, KEPUBULO
H	ERRY AVE	WUB, LIONE WES	TERN PARTS OF 6	TARDENUALE)
D	arie 1 Ri	IGHT RU WATED	WAL POST OFFI	ESIDE, REPUBLIC GARDENDAVE), CE AND 15 NOT ENT for them GOREAND GAS PUR
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W	of the	11/1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	



June 19, 2009

Jane Meadows 1516 Brookside Road Mt. Olive, AL 35117-3681

Dear Ms. Meadows:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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If you have additional questions or comments, please feel free to contact Carijha Goree at (205) 521-0334.

Sincerely.

Michael A. Aillson

Manager, Post Office Operations - Area 3

351 24th St N Room 220 Brighingham, al 35203-9982 Phone: 205-521-0331 Fax: 205-521-0450



June 23, 2011

Jane Meadows 1516 Brookside Coalburg Rd Mt. Olive, AL 35117

Dear Postal Customer:

This letter is in response to your questionnairs received regarding the proposed closing of the Watson Fost Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed.' Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the Amarican economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated I helped my mother who was disabled in and out of the post office and others that had to use an orthopadic appliance when I was there for mailing. It would be a hardship, inconvenient, there are some people in the community that are home bound that cannot drive. Some people that don't have a car walk to the post office. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usbs.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usbs.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences, in hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmester.

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I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capera

A/Manager, Post Office Operations, Area 3

UNITED STATES
POSTAL SERVICE

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-DOCKET-NO.	35181
ITEM NO.	2.1
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Postal Customer Questionnaire

Please check the appropriate box to indica	ata whether yo	ou used the Watso	on Post Office for each	of the following.
Postal Services	Dally	Weekly	Monthly	Naver
a. Buying stamps				
b. Mailing letters		口		
c. Mailing parcels		/ n	iQ.	
d. Picking up post office box mail				
e. Picking up general delivery mail		ū		
f. Buying money orders				
g. Óbteining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h. Sending Express Mall				
Buying stamp collecting material	口			
Other postal services:	•		نر	
e. Making permit mailings	Yes		No D	
b. Using postage mater	Yes		No 🛘	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	P	No []	
b. Using for school bus stop	Yes	: D	No E	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	· a	No. El	
If yes, please explain:			7	
		,		
d. Using public bulletin board	Yes	12	No 🗆	•
e. Other	Yes	d'	No E	
If yes, please explain:				

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2.	. Do you pass another post needs?	office during business	t gnilevsti elitiw eruot e	a or from work, shopp	oing, or for personal	
		Yes 🗖	1	10 E		
	if yas, which offices				•	
3 .,	 if you praviously received of services and retail services new CPO will feature impro- services. How would you! miles from the Watson Pos 	will be available at Th oved parking and is to leel about transacting	te New Town of Brooks lested next to city hall w	ide Community Post (ith easy access to ot	Office (CPO), The her community	
	Better 🔲 . Just	es Good [No Opinion 🔲 🕟	Worse IZ	~ <u>-</u>	
	Piease sopialn.	would	apre for go	out of in	To a . To	
	Brookings of	en no fr	to by a sale of the	Profish of	we ather	the
4.	For which of the following of these services?	lo you leave your con	nimumital (Check all the	Rapply.) Where do y	ou go to obtain	
	Shopping 127	Anglendo	le Jultons	le, etc		,
•	Personal needs	6 hami	<u> </u>	· /		_
	Banking 🗵	Bardenda	le Tourt	dale	 :	
	Employment 🔲	`				
•	Social needs 🔲 _		-	•	:	
5.	Do you currently use local t	rusingesee in the com	mmty?			
		Yes 🖸	N	• □		
	if yes, would you continue t	o use them If the post	affice is discontinued?		•.	
	ime: Barbar c	Yes Ta	ller	• 🖪		
Add	idraes: P.O. Ba	r 87, 8	Vation, 1	74 35	181	
Tele	dephone number: <u>674</u>	-3486	Date: 4-20-	05		
Ples Thau	ease add any additional comm ank you for taking the time to	ients on a separata pi complete this questio	lece of paper and attack rmaire.	n it to this form.		

attachment

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DOCKET NO. ITEM NO. PAGE 35 | 8 | 21 28

June 19, 2009

Burbara E. Miller PO Box 87 Watson, AL 35181-0087

Dear Ms. Miller.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0934.

Sincerely.

Michael A. Alilson '

Manager, Post Office Operations - Area 3

351 24^N ST N ROOM 220 BIRMARHAM, AL 35203-9992 PHONE: 205-521-0331 FAX: 205-521-0450

DOCKET NO.	35/8/_
ITEM NO.	
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Postal Customer Questionnaire

Please check the appropriate box to indica	ate whether you	used the Watso	in page conice for each	of the following.
Postal Services	Dally	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters	Ø		· 🗖	
c. Mailing parcels		8		
d. Picking up post office box mail				. 🗖 🗡
.e. Picking up general delivery mail				. 🖭
1. Buying money orders				
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		. .		
h. Sending Express Mail			- .	
Buying stamp collecting material	-	□		
Other postal services:		٠.		
a. Malding permit mallings	Yes [- /-	, No E	
b. Using postage meter	Yes J	2	No 🗀	
Nonpostal Services		/		
 Picking up government forms, such as tax forms 	Yes [No 🖸	·
b. Using for school bus stop	Yes [No E	
c. Assisting senior citizens, persons with disabilities, etc.	Yes []	No E	
If yes, please explain:				
	•			
d. Using public bulletin board	Yes &		No 🗆	
e. Other	Yes [No 🖽	
if yes, please explain:				and the state of t
			•	

2.	Do you pass anothe needs?	er poet office during b	usiness hours while	traveling to or	from work, shop	ping, or for personal	l
		Yes 🗀	1	No !		••	
	If yes, which offices						
						· .	
3.	service and retail as new CPO will teature	peived carrier delivery arvices will be evaliable to improved parking a lid you feel about trans con Post Office?	e at The New Town	n of Brookside : o city hall with :	Community Post	Office (CPO). The	5 .
	Better 🔲	Just as Good 🔲	No Opinio	n 🗖	Worse E		
		eluption past					-41-
		A DUEL TOYER					
		dont orclos	,		•		Hart & S. F.
4.	For which of the foli these services?	owing do you leave yo	Or community? (C	hack all that ap	ply.) Where do:	you go to obtain	
	Shopping						
	Personal needs						
	Banking		,AMEN				
	Employment			· ·	 	······································	
	Social needs	<u> </u>	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			·	
5.	Do you currently use	o local businessas in t	ne community?				
		Yes 🕞	-	No [J		
	if yes, would you con	to the ment cau or sumbn	e post office is dis	continued?	- ARRIVATE AND A STATE OF THE S		
		Yes 🛄		No [2	-		
Nan (plex	no: 6 en va e	u) m.Lle	R Je.				٠
Add	ress: P.O. B.	× 87 (207	6 Kefublic	Rord) W	ATSONA	6351F1	
Tels	phone number: <u>80</u>	5-674-348	Date:	4-20-3	009.		
Plea	se add eny additions	i commente on a sepa	unate piece of paper	r end attach it t	o this form.		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Michael A Allison Manager, Post Office operations Area 111

Dear Sir,

My name is George W Miller Jr. I have been living at 2076 Republic Road, Post office box 87 Watson Al. 35181 since 1965. I was raised appox. One mile from here in Republic Al. and the Watson post office was open even then. Although I do not know how long the Watson post office has been in existence, I can say for sure that the Watson Post Office has been open for at least 65 years but I believe 70 years plus. The post office is appox. 400 yards from my home and is easily accessible to myself and wife both of which are 65 years old. I said all that to say this,

- 1-The Watson Post office has endured for appox. 70 years
- 2---The Watson Post Office has never been closed for

a---war

b---flood

c-harricane or tornado

d-famine or any other diaster.

- 3---The Brookside Post Office was closed because of a flood, not the Watson Post Office.
- 4---if the Watson Post Office was closed because of flooding or any other diaster, and the Post Office department decided it was better not to re-open it and move Watson customers to Brookside, then I would not have opposed it. Again, the Brookside Post Office was closed, not Watson's Post Office.
- 5---I do not think the town of Brookside should be running a Post Office. I feel the United States Postal Service should be running it.
- 6—Brookside's customers have already been moved to Watson's Post Office and are already being served there.

Thank you for allowing me to express my opinion, George W Miller Jr.

DOCKET NO. PAGE





June 19, 2009

George W. Miller, Jr. PO Box 87 Watson, At 35181-0087

Dear Mr. Miller:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post OfficeTM is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal ServiceTM is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Cartijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24[™] ST N ROOM 220 BIRMINGHAM, AL 35203-9892 PHONE: 205-521-0351 FAX: 205-521-0450



i.'.,

June 23, 2011

George W. Miller, Jr PO Box 67 Watson, AL 35181-0087

Dear Postal Customer.

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated the Watson Post Office is closer to us. Watson has been here for over 70 years, plus the Watson Post Office has never flooded or closed for any reason. Why should it be closed now? I don't think the Town of Brookside should be running a Post Office. I feel the United States Postal Service should be running it. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Plokup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. The Brookside Community Post Office (CPO) will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely.

Reginald Capers

A/Manager, Post Office Operations, Area 3

DOCKET NO ITEM NO. PAGE 35/81

Postal Customer Questionnaire

Please check the appropriate box to India	cate whether y	ou used the Watso	on Post Office for ea	ch of the following
Postal Services	Dally	Weskly	Monthly	Never
a. Buying stamps		Ø		
b. Mailing letters	×			Þ
c. Mailing perceis			宮	. 🗖
d. Picking up post office box mail	四			
e. Picking up general delivery mail				
f. Buying money orders				53%
g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation		а	⊠	. ;
h. Sending Express Mail	D	0		<u>n</u>
Buying stamp collecting material		۵		_ ⊠⁄
Other postal services;			•	
a. Making permit mailings	Yes		No 🗷	
b. Using postage meter	Yes		No 🗵	
Nonpostal Services				
Picking up government forms, such as tax forms	Yes	D	No [3]	
b. Using for school bus stop	Yes		No 🔯	
 Assisting senior oitizens, persons with disabilities, etc. 	Yes		No 🔼	
If yes, please explain:				
4				
d. Using public bulletin board	Yea	E	No 🗆	
e. Other	Yes		No ₩	
If yes, please explain: Check h	see	What is	aning on it	b Commun

2.	Do you pass anoth needs?	er post office during	business hour	s while traveling	to or from work, sho	opping, or for pers
		Yes (No 🗷	
	If yes, which office	3 <u></u>				
3.	nervice and retall a new CPO will featu	ceived carrier deliver ervicas will be availa on improved parking uld you feel about trai son Post Office?	ble at The Nev and is located	v Town of Brack: next to city heli	side Community Po with ussy access to	st Office (CPQ). T other community
	Better 🗔	Just en Good 🔲	No C	Opinion 🖵	Worse 🔀	
		often a tra		be in rand Br	my line ookside	of trave
4.	For which of the fol these services?	lowing do you leave	•			-
	Shopping	1 Garden			ndale	
	Personal needs	13 <u> </u>			1	
	Banking	a gory	endale			
	Employment	D			,	
	Social needs	or Graved	endale			
5.	Do you currently us	e local businessas in	the communit	¥?	•	
		Yes D	3	١	io 🗃 ·	
	If yes, would you co	ntinua to use them if	the post office	la discontinued	?	
		Yee Æ	ব	٨	io 🔲	
ian Plea	se print your name)			Relige	ra Hma	ore
ldør	ess: <u>P.O.</u>	Ba 125-	· Wats	on AC	35781	
ele	phone number: 2	<u> 5-674-37</u>	46 Date:	4-2	1-09	,
les	se add any additions	d comments on a set	parate place o	paper and attac	h it to this form.	

Please add any additional comments on a separate place of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. PAGE 35/81



June 19, 2009

Rebecca H. Moore PO Box 125 Watson, AL 35181-0125

Dear Ms. Moore:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Waison Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service⁷⁴ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree et (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220 BIRMINGHAM, AL 35203-9992 PHONE: 205-521-0331 FAX: 205-521-0460



June 23, 2011

Rebecca H. Moore PO Box 125 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated you check to see what is going on in the community. It would not be in my line of travel. I don't often of travel toward Brookside. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Many retail outlets and grocery stores are now displaying a public bulletin board in which Items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns,

Sincerely,

Reginald Capers

A/Manager, Post Office Operations, Area 3

 UNITED STATES
POSTAL SERVICE

Postal Customer Questionnaire

DOCKET NO. ITEM NO. PAGE 35/81 -37/81

Please check the appropriate box to Indica Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps		DT		D ·
b. Mailing letters	_	×	_	_
c. Mailing parcels	_	Ø	<u> </u>	_
d. Picking up post office box mali		Ø	∑ z	Itave
e. Picking up general delivery mat		121		
f. Buying money orders			Ø	
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		×	, . ,	
h. Sending Express Mail			岔	. 🗖
Buying stamp collecting material			· ॼ .	
Other postal services:				
e. Making permit mailings.	Yes		No. 🌠	
b. Using postage meter .	Yes	, 🗀	No 💢	•
Nonpostal Services		•	* 40 - 1	
Picking up government forms, such as tax forms	Yes	×	No 🖸	
b. Using for school bus stop	Yes	. 🗆	No 🔯	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	: □	No EX	
If yes, please explain:		······································	· · · · · · · · · · · · · · · · · · ·	
d. Using public bulletin board	Yes	12 <u>1</u> _	No □	*.
e. Other	Yes		No 🗆	
If yes, please explain:				·

	eeds?			No DE	
		Yes 🗆		No DE	
If	yes, which offices	Travel out o	et town for w	ork :	
If the state of th	you previously receivice and retail ea ervice and retail ea ew CPO will feature	elved carrier delivery, the vices will be available at a improved parking and it i you feel about transacti	are will be no change to p The New Town of Brooks to cated next to city half	rour delivery service — Post side Community Post Office with easy access to other of at the Town of Brookside C	e (CPO). T ommunity
В	etter 🔲	Just as Good 🔲	No Opinion 🔲	· Worse 🕱	
P L	nout the s My way	hand my wife equally of ou	travel for a live c mail brook	ing. Tom was Eside is out a	ried E
	or which of the folio lese services?	wing do you leave your o	community? (Check all t	hat apply.) Where do you g	nisida et o
SI	hopping .	1 Gardendale		·	<u> </u>
Pe	ersonal needs	M Condendale	4		·
8	anking	A ligidendal	<u> </u>	· ,	
Er	mployment	A Vacious 5	tates		,
	ocial needs	Q Gardenda	4.	Name of the last o	<u> </u>
O.	o you currently use	local businesses in the c	community?		
		Yes 🔯 .		No 🖾	•
Do	yes, would you con	tinue to use them If the p		?	
Do If y	Bohbu	Yes 🗖	oet office is discontinued	vo	
Do If y	Bohby		out office is discontinued	_	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnairs.

DOCKET NO. ITEM NO. PAGE 35

ALABAMA DISTRICT



June 19, 2009

Bobby Nickles PO Box 68 Watson, AL 35181-0068

Dear Mr. Nickles:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later data.

The Post Office is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service⁷⁶ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery——when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

951 24[™] ST N ROOM 220 B@MINGHAM, AL 35203-9992 PHONE: 205-521-0331 PAX: 205-521-0450



June 23, 2011

Bobby J Nickles PO Box 68 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated me and my wife travel for a living. I am worried about the security of our mail. Brookside is out of my way. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.uspe.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.uspe.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Like any self-sustaining enterprise, the Postai Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Chucelell

Reginald Capers

A/Manager, Post Office Operations, Area 3

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TTEM	NC) .
PAGE		

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	71 <u> </u>
	1 1 5
	160

Postal Customer Questionnaire

	-	Weekly	Monthly	Never
a. Buying stamps		図		
b. Mailing letters		囡	- /	
c. Matting parcels			121,	
d. Picking up post office box mail		ъб	囡	7 Trues for Wor
a. Picking up general delivery mali	□ i	□2 ∕	o'	Varies.
f. Buying manay orders			152	
g. Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation			ď	
h. Sending Express Mall		É	ď	
i. Buying stamp collecting material		豆	122	U Varies.
Other postal services:	•			
a. Making permit mallings	Yes	□	No 🗹 🕟	
b. Using postage meter	Yes		No 🖬	
Nonpostal Services				•
a. Picking up government forms, such as tax forms	Yes	G	No 🗖	•
o. Using for school bus stop	Yes		No [12	
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No 🖾	. ·
f yes, please explain;				
i. Using public bulletin board	· Yes	re ·	No 🖸	
o. Other	Yes	П	No 🗆	

		Yes □		No D
	if yes, which affice			
3.	service and retail a	pervices will be evaluable at ure improved parking and b uild you feel about transacti	The New Town of Brook s located next to city hall	rour delivery service — Post Office Box (side Community Post Office (CPO). The with easy access to other community at the Town of Brookside CPO located :
	Batter, []	Just as Good 🖸	No Opinion 🔲	Works 🗹
4.	Oning to my h	<u>pese which creates,</u> que ha kravel out a bout mil meil se llowing do you leave your d	<u>Secarity fitabless</u> of the fown for curity being delive community? (Check all the	have to have my mail os since me and my lang periods at a time, wed to my house ment apply.) Where do you go to obtain
	Shopping	1 Leaderdale	•	
				1.
	Personal needs	1 Gardindale		
		B Gardinduli	·	
	Personal needs	B Gardinduli	·	
	Personal needs Senking	B Gardinduli	stine Banking	
5.	Personal needs Benking Employment Social needs	€ (sardendale / D) □ Siavel	sline. Bunking	
5.	Personal needs Benking Employment Social needs		ommunity?	
5.	Personal needs Senking Employment Social needs Do you currently us		ntine Banking	No 🗀
5.	Personal needs Benking Employment Social needs Do you currently is	If forderdale of frances Frances Frances Frances Frances	onnunity?	No []
Jar	Personal needs Benking Employment Social needs Do you currently us If yes, would you co	Is forderdale of france of	onnunity?	No []
Jar	Personal needs Benking Employment Social needs Do you currently in If yes, would you o	Is forderdale of france of	ommunity?	No II

Thank you for taking the time to complete this questionnaire.

35 181 21 27

UNITED STATES POSTAL SERVICE

June 19, 2009

Donna Renea' Nickles PO Box 68 Watson, AL 35181-0068

Dear Ms. Nickles:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be costed in the Watson Post Office at a later date.

The Post OfficeTM is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the alte's capacity to operate efficiently and at its best.

I understand your desire to have your mall delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carilina J. Goree et (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24[™] ST N ROOM 220 SERMINGHAM, AL 35203-9992 PHONE: 205-521-0331 FAX: 205-521-0450



June 23, 2011

Donna Renee Nickles PO Box 68 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated most wanted criminals and post office updates. Brookside is out of my way. I would have to have my mail going to my house which creates security problems since me and my husband have to travel out of town for long periods of time. I am worded about my mail security being delivered to my house. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers; but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capers

A/Manager, Post Office Operations, Area 3



Postal Customer Questionnaire PAGE

35181	
21	
Married Warrants	

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Dally	Weekly	Monthly	Never
a. Buying stamps			B	
b. Mailing letters	×	6 2		
c. Mailing parcels			2	
d. Picking up post office box mail				2
e. Picking up general delivery mail				溼
f. Buying money orders			X	
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<u> </u>	. 🗖	3	
h. Sending Express Mall			a	
Buying stamp collecting material			函	
Other postal services:				
a. Moking permit mailings	Υε	sa 🗖 .	No 🗵	
b. Using postage meter	Ye	35 🔀	No 🗆	
Nonpostal Services				
Picking up government forms, such as tex forms	Y6	s 🗷	No 🗆	
b. Using for school bus stop	Ye	B 🗆	No 🗷 .	4
c. Assisting senior citizens, persons with disabilities, etc.		e 🗆	No 🔀	
If yes, please explain: TAX +ORA	<u>^5</u>			
d. Using public bullatin board	Ye	s 🖸	No 🖾	
e. Other		• <u> </u>	No 🗵	
If yes, please explain:				······································
			4	

2	Do you pass snoths needs?	er past office during busine	ese hours while	traveling to o	or from work, e	shopping, or for perso
	ĺ	Yee 🗵		No		
	if yes, which offices	GARDENDALE	<u> </u>		•	
					,	
3.	service and retail se new CPO will feature	elved carrier delivery, ther rvices will be available at a improved parking and is d you feel about transactir on Post Office?	The New Town located next to	of Brookeide city hall with	Community F eggy accass	Post Office (CPO). The to other community
	.Batter 🛄	Just es Good 🔲			Worse 🗵	
	Please explain	LIKE HAUW	6 THE	fost C	FFICE	WHERE
4.	these services?	owing do you leave your or	- •	_	., .,	
	Shopping	D GARDENT)#17 T	UTHER	,	
	Personal needs	(1)				
	Benking .	MYARAFA	DAUE			***************************************
	Employment					
	Social needs	DIFFE EL	NT PL	HCE 5		
5.	Do you currently use.	local businesses in the oc	urunujā,			
		Yes 🖾		No 1		
	if yes, would you con	og enti îi ment asu oi eunli	st office in disc	ontinued?		•
	ne: CLYDE	+ KAY DWEN	3	No [
•	ress: 1415 B	PACKET LOOP	Ro.			
aic	phone number:		, Date: 4/	27/0	q	•
عماذ	isaniffhawan bha ee	comments on a passants		and steads is	i., this same	

Please add any additional comments on a separate place of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DÓCKET NO. ITEM NO. PAGE 35181 34



June 19, 2009

Clyde & Kay Owens 1615 Brackett Loop Road Mt Olive, AL 35117-3020

Dear Mr. & Mrs. Owens:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a tormal proposal will be posted in the Watson Post Office at a later date.

The Post Office** Is an Integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mall delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery—when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carilina J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TM ST N ROOM 220 BIRMINGHAM, AL 35203-9892 PHONE; 205-521-0331 FAX: 205-521-0450



June 23, 2011

Clyde & Kay Owens 1615 Brackett Loop Rd

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated you get tax forms and I like having the post office where it is. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mall and Priority Mall. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely.

Reginald Capers

A/Manager, Post Office Operations, Area 3

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ITEM NO. PAGE

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P	ostal Services	Dally	Weekly	Monthly	Never
a.	. Buying atemps			. 🗖	
b.	. Malling letters		122		
۵,	Mailing perceis		E	· 🗀	
ď.	. Picking up post office box mail	52 (
₽.	Picking up general delivery mail				13
f.	Buying money orders				
່ ຜ.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			· ·	
h.	Sending Express Mail			. •	
i.	Buying stamp collecting material	<u> </u>		12	· 📮
0	ther postal services:				
а.	Making permit mellings	Yes		No 🗗	•
b.	Using postage mater	Yes		No 🔛	
N	onpostal Services		• •	•	
a.	Picking up government forms, such as tex forms	Yes	Ø	No 🗆	
b.	Using for school bus stop	Yes		No E	
G,	Assisting senior citizens. persons with disabilities, etc.	Yes		No 🗹	
17	yes, piease explain:				
_		····	•.		
đ.	Using public bulletin board	Yes		No DE	
e.	Other.	Yes		No 🗀	
lf :	yea, please explain:				

2,	Do you pass an needs?	other post office during busin	tess hours while traveling	ta or from work, shopping,	or for personal
•		Yes 🗀		No E	
	if yes, which off	lces			
3,	service and retained CPO will fe services. How y	received carrier delivery, the services will be evaluable a lature improved parking and involid you feel about transact vetson Post Office?	t The New Town of Brook a located next to city half	elde Community Post Offic with easy access to other o	e (CPO). The community
	, Better 🔲	Just as Good 🗆	No Opinion 🗀	Worse	
		We NEVER			
4.	For which of the these services?	following do you leave your	community? (Check all th	st apply.) Where do you g	o to obtein
	Shapping	B GARD.	ENDALE -	BHAM -	,
	Personal needs	B GARD.	ENDALE -	BHAM	· ——
	Banking	E GARDA	FNDALE	•	
	Employment				
	Social needs	W GARDE	WDALE -	BHAM	
5.	Do you currently	use local businesses in the d	ommunity?	•	
		Yes E		io □	
	If yes, would you	continue to use them if the p	ost office is discontinued	, .	
Men	ne: AMA	A. PARS	-	lo 🔲 .	
(plei	see print your name)	Bex 37		AL. 35181	
	phone number; <u>«</u>	•••	Date: <u>11-2-9</u>	- = 7	

Please add any additional comments on a separate place of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. PAGE 35181



June 19, 2009

Ann A. Parsons PO Box 37 Watson, AL 35181-0037

Dear Ms. Parsons:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post OfficeTM is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a tease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery—when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24^{TE} ST N ROOM 220 BIRMINGHAM, AL 35203-8992 PHONE: 206-521-0331 FAX: 206-521-0450



June 23, 2011

Ann A Parsons PO Box 37 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated we never travel toward Brookside and would not transact business there. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation,

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capers

A/Manager, Post Office Operations, Area 3

j. ()

DOCKET NO. FIEM NO. 35181 21 -42.

Please chack the appropriate box to indic	ate whether y	ou used the Water	on Post Office for each	of the following.
Postal Services	Daily	Weskiy	Monthly	Never
a. Buying stamps			12	
b. Malling letters			122	
c. Mailing parcels				
d. Picking up post office box mail				
e. Picking up general delivery mail	IZ/			
1. Buying money orders				
g. Obtaining special services, including certified, registered mail, insured mail, delivery continuation, or signature confirmation.		D .		
h. Sending Express Mail				B
i. Buying stamp collecting material		. 🗖		. 13
Other postsi services:				
s. Making permit mailings	Yes		No 🗷	
b. Using postage meter	Yes		No D	
Nonpostal Services	•			
Picking up government forms, such as tax forms	. ` Yes		No 52	
b. Using for school bus stop	. Yes		No 🗹	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No 🖽	
If yes, please explain;		4		
d. Using public builetin board	Yes		No 🖽	
e. Other .	Yes		No E	
If yes, please exptain:				
Please don't c	lose u	latson P	834 Offic	<u> </u>

2.	Do you peas anoth needs?	er post office during b	usinass hours while	nori to ot gnillevest e	n work, shopping, or for p	rersonal
		Yes [)	No 🖼		, i
	if yes, which office	3				
3,	service and retail a new CPO will feat	services will be availab are improved parking a uld you feel about trans	is at The New Town and is located next t	n of Brookside Com p city hall with easy	ry service — Post Office I munity Post Office (CPO access to other commu- ym of Brockside CPO loc), The tity
	Better 🔲	Aust as Good 🔲	No Opinia		ouise д	•
	Please explain	I have a	disabilt	y and tate	I need to	
					Thank you.	
4.	For which of the for these services?	liowing do you leave y	our community? (C	hack all that apply.)	Where do you go to ob	lein
	Shopping					:
	Personal needs	B				• •
	Benking	ш			*	دنام فره
	Employment					
	Social needs	<u> </u>				7
5.	Do you currently us	sa local businesses in t	the community?	·		
		Yes 🗆		No Z	Market Control of the	
	if yes, would you o	ontinue to use them if t	ha post office la di s	continued?		
Nar	- Li	SA PICK	10	No 🗆		
	ans print your hame)		<u> </u>	" 		
Add	tress: <u>P.O</u>	.BOX 15.	3791 H	odges Cem	.Rd Watson	A132181
Tele	phone number		Date:	4/16/09		
Diag	ass arid and addition	al nammanh an		; 		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. PAGE 35181 21 43



June 19, 2009

Lisa Pickle PO Box 15 Watson, AL 35181-0015

Dear Ms. Pickle:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post OfficeTM is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

l understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a ∞enstomer-oriefited organization, and thore are precedures and guidelines for changing-the type ના ક્લોપલાયુ- > when service by exteting methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24^M 57 N ROOM 220 BIRMINGHAM, AL 35203-9992 PHONE: 205-621-0331 FAX: 205-621-0450



kate

June 23, 2011

Kerry Skelton PO Box 45 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated we don't want to close our office in Watson it has always been a great service to us. I have a disability and I need to use this post office at Watson, AL. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

Reginald Capers

A/Manager, Post Office Operations, Area 3

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DOCKET NO.

ITEM NO. PAGE

35181

Please check the appropriate bo	x to indicate whether yo	ilicate whether you used the Watson Post Office for each of the following				
Postal Services	Daily	Weekly	Monthly	Never		
a. Buying stamps		/≦				
b. Mailing letters	П	'p				
c. Mailing parcels			æ			
d. Picking up post office box ma	i 🗀)Si	Ē			
e. Picking up general delivery m	lie lie			Æ		
f. Buying money orders			×q			
g. Obtaining special services, in certified, registered mall, keu delivery confirmation, or signs confirmation	red mall,		75/			
h. Sending Express Mail			' .) DK		
Buying stamp collecting material	□ .	. □		X		
Other postal services:						
a. Making permit mailings	Yes	Description	No X			
b. Using postage meter	Yes		No. 25	,		
Nonpostal Services						
Picking up government forms, such as tax forms	Yes	6	No 🗖			
b. Using for school bus stop	Yes	<u> </u>	No D			
 c. Assisting senior citizens, persons with disabilities, etc. 	Yas		No X			
If yes, please explain:				 .		
d. Using public bulletin board	Yes		· No X			
e. Other	Yes	□ .	No I			
If yes, please explain:			1			

2.	Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
	Yes 🗖 No 🔀
	If yes, which offices
3.	If you previously received carrier delivery, there will be no change to your delivery service — Post Office Box services and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parting and in located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?
	Better U Just as Good U No Optrion U Worse
	Please explain. Never go to Brookside -
	would have mail changed to
	another post office of Fural secte
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping & CTARDENDALE
	Personal needs B GARDEN DAKE
	Banking DENDALE
	Employment & Student
	Social needs & GARDEN DALE
5.	Do you currently use local businesses in the community?
	Yes X
	If yes, would you continue to use them if the post office is discontinued?
	Yes D No Tal
Nac	JOSH SARTIN
	Role print your norms)
Add	17955: P.O. BOX 68 WATSON. AL 35181
Tele	ophone number: 215-9556 Date: 4-29-09
Plea	ase add any additional comments on a separate piece of paper and attach it to this form.

DOCKET NO. ITEM NO. PAGE 35181



June 19, 2009

Josh Sartin PO Box 68 Watson, AL 35181-0068

Dear Mr. Sartin:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further section is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post OfficeTM is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a - systemer-oriented organization, and there are procedures and guidelines for changing-the type of delivery——when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24^{TP} ST N ROOM 220 BIRMINGHAM, AL 35203-9992 PHONE: 205-521-0331 FAX: 205-521-0450



June 23, 2011

Josh Sartin PO Box 68 Walson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated you never go to Brockside would have mall changed to snother post office or rural route. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will tikely be permanent, we must take further sotion to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns:

Sincerely

Reginald Capers

A/Manager, Post Office Operations, Area 3

UNITED STATES POSTAL SERVICE

۲	lease check the appropriate box to indic	até whether yo	odeWerDezu us	on Post Office for eac	h of the following:
P	ostal Services .	Dally	Waskiy	Monthly	Never
Ð	. Buying stamps	#			
Ь	. Mailing letters	/o´			
C	. Malling parcels		. 🗖		23
¢	. Picking up post office box mail				
ę,	. Picking up general dalivery mail				
f.	Buying money arders				
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		_	2	_
h.	Sending Express Mail				22 ,
l.	Buying stamp collecting material				2
D	ther poetal services:				
9,	Making permit mallings	Yes		No D	
b.	Using postage mater	Yes		No ID	
N	onpostal Services				
a.	Picking up government forms, such as tex forms	Yes	The same of the sa	No 🗆	
Ь,	Using for action bus stop	Yes		No W	
G.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗆	
If :	yes, please expisin:				
 d.	Using public bulletin board	Yes		No 🗆	
	Öther	Yes		No 🖂	
٠.	ves, places explain: Red dall	Partin	Alhan D.	as The Art	· ·

2.	Do you pass an needs?	other post office durin	g business	hours while trave	ling to or f	rom work, shop	ping, or for personal
		Yes	: -		No 🎉	*	
	If yes, which offi	Ce8			<u> </u>	· · · · · · · · · · · · · · · · · · ·	
3.	service and rate new CPO will fer services. How y	received carrier delivities will be sva il services will be sva sture improved parkin vould you feel about t /atson Post Office?	lable at The or and la loc	s New Town of Br ested next to city i	'eoleside C hall with ea	community Post	Office (CPO). The
	Better F			No Opinion 🔲		Worse 🔲	Я
	Please explain.	Cloud of	home	grid &	e du	well s	scurity
4.	For which of the these services?	following do you leav	e your com	munity? (Check a	all that app	oly.) Where do	rou go to obtain
	Shopping	P_leador	} ~;	understake	<u>, -</u> .		
	Personal needs	II Liday	d, , , &	Janden Jake			
	Banking	· W Mark	malake				
	Employment	D WA.			·		,
	Social needs	- N/A			May surrouse		
5.	Da you purrently	use local businesses	in the com	munity?			
		· Yes	N. C.		No 🗆		
	If yea, would you	continue to use them	if the post	office is disconlin	ued?		
Van	na: DARN	40 Sty 41	ARA		No 🗆		
-	rese: 275	Main St	BI	whide	Bb	BOX/6)	Brookede
reda	phone number:	24.8564	_ ;	Date: <u>04-24</u>	.2009	•	
Ha-	es add anv additi	anni commonio co o c			/ -4 کا طعمتد۔	Shin Faces	

Pisase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO ITEM NO. PAGE 35181

UNITED STATES
POSTAL SERVICE

June 19, 2009

Carolyn Southard PO Box 161 Brookside, AL 35036-0161

Dear Ms. Southard:

Thank you for returning your questionnairs concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal-will be posted in the Watson Post Office at a later date.

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I understand your desire to have your mail delivery closer to your residence. The Postal ServiceTM is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely.

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24th ST N ROOM 220 BIRMINGHAM, AL 35203-9892 PHONE: 205-521-0331 FAX: 205-521-0460



June 23, 2011

Carolyn Southard PO Box 161 Brookside, AL 35036-0181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postai Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated it's close to home good location with security. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capers

A/Manager, Post Office Operations, Area 3

-	UNITED STATES	
	POSTAL SERVICE	

Postal Customer Questionnaire

DOCKÉT NO. ITEM NO. PAGE

2/8

Please check the appropriate box to indica	ite Whether y	DU USOCI THO WAIS	on Post Office for each	th of the following
Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps			虹	
b. Mailing letters			₽	
c. Mailing parcels			臤	
d. Picking up post office box mall				区
e. Picking up general delivery mail			· 🗖	7
i, Buying money orders	□			₽ 3
 Obtaining special services, including certified, registaned mail; insured mail, delivery confirmation, or signature confirmation 	ם	–	-	. ©
h. Sending Express Mail	口	·□	幫	
 Buying stamp collecting material 		. 🛚	.	.123
Other postal services:				
a. Making permit mallings	Yes	· 🗖 🐪 · ,	No 🔼	
ὸ. · Using postage meter	Yes	.	No tsl	
Nonpostal Services			٠.	
s. Picking up government forms, such as tax forms	Yes	15	No 🗆	
b. Using for echool bus stop	Yes		No TE	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No III	
if yes, please explain:				·
d. Using public builetin board	Yes	0	No 🔼	
a. Other	Yes		No KL	•
f yea, please explain:				

2.	Do you pass anoth needs?	er post office during busin	nijevert elidw eruod ees	g to or from work, shopping	g, or for person
	i,	Yes 🗖		No 中	
	If yes, which office	s			
3.	service and retail 6 new CPO will feat:	ervices will be available al and improved parking and i but you feel about transact to you feel about transact	The New Town of Snot slocated next to city ha	your delivery service — Por kaide Community Post Off I with easy access to other a at the Town of Broakside	ice (GPO). The r community
	Better 🔲	Just as Good 🔲	No Opinion 🔲	Worse 1	
	Please explain.				
4.	For which of the for these services?		• •	that apply.) Where do you	_
	Shopping	A Banken	dale		
	Personal needs	D		*	
	Banking	A Bandar	dela		
	Employment				
	Social needs		<u> </u>		
5.	Do you сипепау из	e local businesses in the	ximmunity?	•	
		Yes 🛄		No 🗂	
	If yes, would you or	, erti îi medi esu ci eunitro	ocst office is discontinua	id?	
		Yes 🗀		No 🗆	
Ver	ne: Mrs.	LANA AM	ASOA		
Acic	iress: <u>1664</u>	Brackett	LOOD RO	<i>y</i>	
l'ele	phone number: <u>Ə</u>	as-674-ar=1	Date: <u>5-/</u>	09	•
iak	noilible yns bbe ess	ai comments on a separat	a clace of caner and a	each it to this form	

Please add any additional comments on a separate place of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

35181 21 49



June 19, 2009

Lana Amason 1664 Brackett Loop Road Mt. Olive, AL 35117-3019

Dear Ms. Amason:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934:

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

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ITEM NO. PAGE

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Please check the appropriate box to indicate	ate whether y	etaW enti besu uo	on Post Office for ea	ch of the following.
Postal Services	Dally	Weekly	Monthly	Never
a. Buying stamps				52 .
b. Mailing letters				X .
c. Mailing parcels			. 🗀	ŞZI
d. Ploiding up post office box mall	₽			∳ 21
e. Picking up general delivery mail				X
f. Buying money arders		· 🗖		52
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation.		-		Z .
h. Sending Express Mall				X
Buying stamp collecting material		=		B
Other postal services:				
a. Making permit mallings	Yes	8 🗔 · ·	No 🌠 ·	
b. Using postage meter	Yes		No 区	
Nonpostal Services			•	
Picking up government forms, such as tax forms	Yes	• 🗇	No 152	
b. Using for school bus stop	Yes		No 🔼	
 Assisting senior citizens, persons with disabilities, etc. 	Yes		.No ⊠	
třyes, please explain:				
d. Using public bullatin board	Yes	· 🗆	но 🔯	
e, Other	Yes	: []	No 🖾	
If yes, please explain:			-	
	····	•		
<u> </u>				

2	Do you pass snother needs?	r post office during business hours while traveling to or from work, shopping, or for personal
	If yes, which offices	Dardondele duronket Male PO
3.	service and retail ser new CPO will feature	sived carrier delivery, there will be no change to your delivery service — Post Office Box ryices will be available at The New Town of Brookeide Community Post Office (CPO). The improved parking and is located next to city half with easy access to other community dyou feel about transacting your Postal Business at the Town of Brookeide CPO located 2.5 on Post Office?
	Better 🗆	Just as Good No Opinion Worse Worse
	Please expisin.	
4.	For which of the folio these services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	Dandenfle
	Personal needs	N Bardando
	Banking	R Sardendale
	Employment	& Gardondele
	Social needs	of Dardondell
5.	Do you comently use	local businesses in the community?
		Yes 🖾 No 🔣
	If yea, would you con	tinue to use them if the post office is discontinued?
		Yes 💆 No 🗆
Nan	ne:	AVENT ARCHER
-	Nesse:3 <u>1</u>	O ARCHER ROAD Mt. OLIVE, AL35/17
T'ele	phone number: <u>30</u>	5-6746851 Date: 8-10-09
Pies Tha	se add ary additional ok you for taking the ti	comments on a separate piece of paper and attach it to this form.



DOCKET NO. ITEM NO. PAGE

June 19, 2009

Lavena Archer 3710 Archer Road Mt. Olive, AL 35117-3008

Dear Ms. Archer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely.

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220 BIRMINGHAM, AL 35203-8982 PHONE: 205-521-0331 FAX: 205-521-0460

- 566K	ET NO.
ITEM	NO.

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	<u></u>	
-	L.	

F	lease check the appropriate box to Indic	ate whether yo	ou used the Wats	on Post Office for each	aniwollot ent to ric
F	ostel Services	Daily	Waskly	Monthly	Hever
2	. Buying atamps		Ø	, =	
t	. Melling letters	Ø.			
¢	, Malling parcels			燃、	
c	. Picking up post office box mail				125
8	Picking up general delivery mail		Ø₽>	, 🛱.	
ŧ.	Buying money orders		囡		
9	 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 	Þ	. 🗖	Œ	
h	. Sending Express Mail			128	. 🗖
í.	Buying stamp collecting material			D .	CB,
C	ther postal services;			•	
2	. Making permit mailings	Yes		लं छ्य	
b	. Using postage meter	Yes		No 🔼	
N	onpostal Services			•	
8	Picking up government forms, such as tax forms	Yes	B .	No 🗆	
Ь	. Using for school bus stop	Yes		No 🔼	•
Ċ.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🙀	•
lf	yee, please expiain:				
_	<u> </u>			, .	
d.	Using public bulletin board	Yes	<u>135</u> , ,	No 🗆	•
٥.	Other	Yes		No 🗆	
if	yes, piesas explain:				•

2	Do you pass anoth needs?	er post office during busine	ses hours while traveling	to or from work, shopping, ar fo	ercanaq 10
		Yes 🗀		No 🔀	
	If yes, which offices				
3.	new GPO will feetu	ervices will be available at re improved parking and is id you feel about transacti	The New Town of Brooks located next to city hall t	our delivery service – Post Office alde Community Post Office (Ci with easy access to other comm at the Town of Brookside CPO	PO). The nunity
	.Better 🔲	Just as Good 🔲	No Opinion 卤	Worze 🗖	
	Piesse explain			.	_
4.	these services?	awing do you leave your c	ommunity? (Check all th	st apply.) Where do you go to	obtain .
	Shopping		•		_
	Personal needs				
	Banking	- Corpor		•	
	Employment		,	•	
	Social needs			, , ,	
5,		e local businesses in the ca Yes Kl	_	· ·	
	Mama supplied sout Appli	Tee CLU Intinue to use them if the pa		•	
		Yes \Box			
lan Malq	ne: The print your name)				-
∖ ∂₫	ress: 3941	GRAHAM	DR Bhe	m Al 35214	-
ele	phone number 2	25)674-7246	Date: 4-26	-09	
		i comments on a separate			

Please add any additional comments on a separate place of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

35181 21 53



June 19, 2009

Michael Atcheson 33946 Graham Drive Birmingham, AL 35214-1060

Dear Mr. Atcheson:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

	UNITED STATES
	POSTAL SERVICE

DOCKET NO. ITEM NO. FAGE 35181 21 54

Please check the appropriate box to Indic	ata whether y	ou used the Wats	on Post Office for esc	sh of the following,
Postal Services	Dally	Weekly	Monthly	Never
a. Buying stemps				
b. Mailing letters				
c. Mailing percels		□		
d. Picking up post office box mail				. 🗖
e. Picking up general delivery mall			=	
f. Buying money orders		□.	u .	
 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 	а			0
h. Sending Express Mali	₽,		12 ′	
i. Buying stamp collecting material			<u> </u>	
Other postal services:		•		
a. Making permit mallings	Yes		No 🗖 .	
b. Using postage meter	Yes	. 🗆	No 🗀	
Nonpostal Services		. •		
Picking up government forms, such as tax forms	Yes	. 🗆	No □	
b. Using for echool bus stop	Yes		No 🖽	
 Assisting senior citizens, persons with disabilities, etc. 	Yes	. 🗆	No 🗖	
If yes, please explain:				
d. Using public bulletin board	Yes	· 🖸	No 🗆	
a. Other	Yes		No 🗆	•
If yea, please explain:				
		All the second s	•	

DOCKET NO. ITEM NO. PAGE 35181



June 19, 2009

Mary Ann Cook 3380 Wilkinson Road Mt. Olive, AL 35117-3048

Dear Ms. Cook:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

2.	Do you pass enother post office during business hours while traveling to or from work, shopping, or for personal needs?				
	•	Yes 🔲		No 🖾	
	If yes, which offices		·····		
3.	service and retail se new GPO will featur	erices will be available at 1 a tropsoved parking and is a you feel about transactin	The New Town of Brook localed next to city hell	four delivery service — Post Office Box skids Community Post Office (CPO). The with easy access to other community at the Town of Brookside CPO located 2	
	Better 🔲	Just as Good 🔲	No Opinion 🖾	Worse 🗀 .	
	Please explain				
4.	For which of the fold these services? Shopping Personal needs Banking Employment Social needs			hat apply.) Where do you go to obtain	
5.	Do уои сителву изе	local businesses in the co			
	•	Yes 🗹	-	No 🔲	
	If yes, would you con	ntinue to use them if the po	st office is discontinued	1?	
Nan	mez <u>m</u> A	Ry ANN	Cook	No 🗖	
Add	resis: <u>338</u> 0	· Wilkin	sor RI		
Tele	phone numbers 200	-674 106F	Date: 4-27-	-69	

Please add any additional comments on a separate piece of paper and attach it is this form. Thank you for taking the time to complete this questionnaire.

700	UNITED STATES
	POSTAL SERVICE

DOCKET NO	35181
ITEM NO.	-3/
DAGE	5%

Postal Customer Questionnalre

1. Please check the appropriate box to indicate whether you used the Walson Post Office for each of the following. Postal Services Daily Weekly Monthly Never a. Buying stamps b. Malling letters o. Mailing parcels d. Picking up post office box mall 白 e. Picking up general delivery melt f. Buying money orders g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation WZ h. Sending Express Mail i. Buying stamp collecting material Other postal services: s. Making permit mešings Yes 🔲 Yes 🔲 b. Using postage meter No [Nonpostal Services a. Picking up government forms, such as tax forms Yes 🔲 b. Using for school bus stop Yes 🔲 c. Assisting senior citizens, persons with disabilities, etc. Yes 🔲, No If yes, please explain: d. Using public bulletin board Yes 🔲 No 🖾 e. Other Yes 🔲 No 🗆 lf yes, please explain: _

2.	Do you pass anothe needs?	r post office during busin	Qnilayart elidw gruod aae	to or from work, shopping	g, or for personal
		Yes 💢		Na C	Ì
	If yes, which offices				
					
3.	service and retail se new CPO will feature	rvices will be aveilable at a improved parking and I d you feel about transact	ere will be no change to y t The New Town of Brook a located next to city half ing your Postal Business	side Community Post Off with easy access to other	ice (CPO). The community
	Better 🔲	Just as Good 🔲	No Optolon 🔲	Worse Z	
	Please explain	· · · · · · · · · · · · · · · · · · ·			
4. *	For which of the folio these services?	wing do you leave your	community? (Check all the	nat apply.) Where do you	go to obtain
	Shopping				
	Personal needs	Z	·		
	Benking		······································		
	Employment			·_	`
	Social needs			<u> </u>	
5.	Do you currently use	local businesses in the o	community?		
		Yes 💭	· / '	No □	•
	If yee, would you con	tinue to use them if the	ost office la discontinued	?	
Nan	me:	ARLES	DMAN	iee	
	ase print your name)	x 43	WATSO	n AL	30781
Tele	aphone number: <u></u>	74-3929	Dete: 4-99	-09	2 4 7 5 1
~				-L. M. day Alada Maran	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 19, 2009

Charles R. Manley PO Box 43 Watson, AL 35181-0043

, Dear Mr. Manley:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijna J. Goree at (205) 521-0934.

Sincarely,

Michael A. Allison

Manager, Post Office Operations - Area 3

10

DOCKET NO. ITEM NO. PAGE 36181

		Weekly	Monthly	of the follow Never
Postal Services	Dally		-	
a. Buying stamps .			· 🗀	
b. Mailing letters	<u> </u>	سرملا	. <u>-</u>	. 🗖
c. Mailing parcels				
d. Picking up post office box mall				
e. Picking up general delivery mail				
fBuying money orders				
 Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation 				
h. Sending Express Mail				
Buying stamp collecting material			Q	
Other postal services:				
e. Making permit mallings	Yes		No II	
b. Using postage meter	Yes		No I	
Nonpostal Services				
a. Picking up government forms, such as tax forms	Yes		No D	
b. Using for school bus stop	Yes		No 🗔	,
c. Assisting senior citizens, persons with disabilities, etc.	Yes		No D	
,				<u> </u>
	v 1		* 110 1	
d. Using public bulietin board	Yes	- Annahaman - Anna	No 🗹	
e. Other	Yes !	74.	No 🗆	
if yes, piesse explain:			·	

2.	Do you pass anot needs?	her post office during busin	ness hours while traveling	to or from work, shoppin	g, or for person:
		Yes 🗆		No E	
	. If yes, which office	98			
3.	service and retail to new CPO will feat	sceived carrier delivery, the services will be available a ure improved parking and i	t The New Town of Brook is located next to city half	side Community Post Of with easy access to othe	fice (CPO). The
	services. How wo miles from the Wa	uld you feel about transaction Post Office?	ing your Postal Business	st the Town of Brookaide	OPO located 2
	, Better 🔲	Just as Good 🔲	No Opinion 🔲	Worse 🔼	
	Piesse explain	-	·	• ,	·
3.	For which of the fo these services? Shopping	flowing do you leave your	community? (Check all the	nat apply.). Where do you	nistdo at og i
	Personal needs	Ter _		•	
	Benking		••		······································
	Employment				
	Social needs				
i.	Do you currently us	e local businesses in the d	community?		
		Yes G	1	No 🗆	
	If yes, would you co	continue to use them if the	ost office is discontinued	7	
ian	ne: +A7	RICIA YOU	ANley!	40 □	
	rese:	Box 4	13 W	ATSON;	AL
ola	phone number:	3 674-3929	Date: 4-24-D	9 35	18/

Please add any additional comments on a separate piece of paper and attach it is this form. Thank you for taking the time to complete this questionnaire.

June 19, 2009

Patricia Manley PO Box 43 Watson, AL 35181-0043

. Dear Ms. Manley:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

DOCKET NO.	35/8(
ITEM NO.	_ 2/
PAGE	60

Postal Customer Questionnaire

ì	Postal Services	Dally	Weekly	Monthly	Naver
8	a. Buying slamps	<u> </u>			
	o. Malling letters			_	
	. Mailing parcels			_	
	I. Picking up post office box mail				
	. Picking up general delivery mail			. 🗖	
ť.	. Buying money orders			9	
G	Ditaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation				
h	. Sending Express Mall				
1.	Buying stamp collecting material			<u> </u>	
O	ther postal services;				
a	. Making parmit mailings	Yes 🗆	ŀ	No 📮	
b.	. Using postage meter	Yes 🗆		No 🗔	
N	onpostal Services				
ß,	Picking up government forms, such as tex forms	Yes 🗖		No 🖸	
Ь,	Using for school bus stop	Yes 🗀		No B	
Ç.	Assisting senior citizens, persons with disabilities, etc.	Yes 🗀	•	No []	
H,	yes, plesse explain:		.,		
_					
d.	Using public bulletin board	Yes 🗆		No E	
₽.	Other	Yes 🎞		No 🗀	
H٠	yes, please explain:				

ş 200

2,	Do you pass anoth needs?	er post office during busine	ess hours while traveling	to or from work, shopping	, or for personal
		Yes 🗀		No 🖸	
	If yes, which office	3			
3.	service and retell a	ceived carrier delivery, the ervices will be available at re improved parking and is lid you feel about transacti son Post Office?	The New Town of Brook located next to city heil	side Community Post Offi- with easy access to other	ce (CPO). The community
	Better 🗆	Just es Good 🔲	No Opinion 🔲	Worse 🖵	
	Please explain				
4.	For which of the fol these services?	lowing do you leave your c	ommunity? (Check all th	rat apply.) Where do you	oo to obtain
	Shopping		· · · · · · · · · · · · · · · · · · ·	<u> </u>	
	Personal needs				
	Banking				
	Employment				•
	Social needs				
5.	Do you currently us	e local businesses in the c	ommunity?		
		Yes 🖵	· ,	No 🗆	
	If yes, would you co	ntinue to use them if the po	est-office is discontinued	?	
	ne:	Yes DI	R. Maus	10 D	
	1988:	Box 45	3 10)	ATSON 3	578/
'ele	phone number:	74-3929	Date: H-2/	-Deg	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. PAGE

37181 <u>- 21</u>



June 19, 2009

Charles D. Manley PO Box 43 Watson, AL 35181-0043

Dear Mr. Manley:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carliffa J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220 BIRMINGHAM, AL 35203-9992 PHONE: 205-521-0331 FAX: 205-621-0450

1,41	UNITED STATES
	POSTAL SERVICE

DODKET NO.	35181
ITEM NO.	71
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Postal Customer Questionnaire

F	Please check the appropriate box to Indica	ste whether yo	osteW entropesu us	n Post Office for eac	th of the follo
ŧ	Postal Bervices	Daily	Weekly	Monthly	Neve
2	e. Buying stamps			12	
ь	i. Malling letters		3		
•	. Malling parcels			. 🗖	
d	i. Picking up post office box mail	132			
e	. Piaking up general delivery mali				
f.	Buying money orders				
	Obtaining special services, including certified, registered mail, heaved mail, delivery confirmation, or signature confirmation.		_		
h	. Sending Express Mall				
1.	Buying stamp collecting material				
٥	ther postal services;				
a.	. Making permit mallings	· Yes		No 🗆	
b.	. Using postage meter	Yes		No 🗆	
· N	onpostal Sarvices				
a.	. Picking up government forms, such as tex forms	Yes	1	No 🗆	
b.	Using for school bus stop	Yes		No 🗆	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 🗆	•
If :	yes, please explain;		······	•	<u>;</u>
_					· ·
	Using public bulletin board	Yes		No 🗆	
8.	Other	Yes		No □	
Hy	yea, please explain:	the 24	hour le	phy; I a	uark,
	epitt work and six	netimes	ente in	e any a	rail

		Yes 🖂		No 🔟 .	
	If yes, which offices	·			
3.	new CPO will feature	ervices will be available at re improved parking and l id you feel about transact	t The New Town of Brook s located next to city hall	our delivery service Post Oralde Community Post Office (with easy scoess to other coret the Town of Brookelde CP	(CPO). The nmunity
	Better 🗖	Justas Good 🗖	No Opinion 💢	Worse	
	Please explain			<u> </u>	<u></u>
•	For which of the foll these services? Shopping		community? (Check all the	at apply.) Where do you go t	lo obtein
	Personal needs Banking				.
	Benking Employment				. —
	Banking Employment Social needs				-
	Banking Employment Social needs	o local businesses in the c	ommunity?		
	Banking Employment Social needs Do you currently use		:ommunity?	io D	
a.m.	Benking Employment Social needs Do you currently use If yes, would you cor	Yes I	community?	io D	
es:	Benking Employment Social needs Do you currently use If yes, would you con	Yes D Yes P Yes D Yes D Yes D	community?	io []	- -

Plasse add any additional comments on a separate place of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 19, 2009

Pete W. Meadows, Jr. PO Box 27 Watson, AL 35181-0027

. Dear Mr. Meadows:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

DOCKET NO. ITEM NO. PAGE 35181

Postal Customer Questionnaire

Weekly	Month Month	
		_
		_
_		
	Œ	
,		
Yes 🗆	No 🖂	
Yes 🗌	No 🗆	
	•	
Yes 🗹	No []	
Yes 🔲	Na 🔲	
Yes 🔲	No □	
	•	· · · · · · · · · · · · · · · · · · ·
Yes 🗒	No 🗆	•
Yes 🔲	No 🗆	
	Yes [] Yes [] Yes [] Yes []	Yes [2] No [] Yes [] No [] Yes [] No []

2.	Do you pass enother pos needs?	st office during business	hours while traveling	to or from work, shopping, or fo	où barzopsi
	•	Yes E		No 🖽	
	If yes, which offices	- Landole	A:L,	Fultondalo	AL
3.	service and retail service new CPO will feature imp	e will be available at The xoved parking and is loc : feel about transacting y	Naw Town of Brook ated next to city half	your delivery service — Post Office (Ci uside Community Post Office (Ci with easy screes to other comm at the Town of Brookside CPO	PO). The nunity
	;Better 🖸 🍐 Ju	at as Good 🔲	No Opinion	Worse	•
•	Please explain. D 🙃	mest of	my bus	iness going i	<u></u>
	the Amedical	- Po. is	convent	sently on the	(Livey)
4.	. For which of the following these services?	do you leave your comm	nunity? (Check eli ti	hat apply.) Where do you go to	obisin
	Shopping . P	Gandan	dale Al	**************************************	_
	Personal needs 🗹	_ Gandond	Walso AC		. ,
	Banking -	Gandan	dala. AL		
	Employment			•	_
	Social needs	Buscksi	de + 3	and audale	
5.	Do you currently use local	businesses in the comm	sunity?	•	
		Yes Z	1	No 🗆 .	
	If yes, would you continue	to use them if the post of	iffice is discontinued	?	
	•	Yes E	ı	No 🗆	
-	trne: <u>Savr</u>	J E M	pore.	•	<u>.</u>
Add	Idress: POB	ox6,39	198 hon	Dring Wa	dson, AL
ele	lephone number: 205-	<u>674-8</u> 77/ 0)ate: <u>4/17/0</u>	<u> 15,</u>	
				•	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 19, 2009

Barry E. Moore PO Box 6 Watson AL 35181-0006

Dear Mr. Moore:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison



June 23, 2011

Barry E Moore PO Box 6 Watson, AL 35161

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated I do most of my business going in the direction towards Gardendale, AL. Watson PO is conveniently on the way. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely.

Reginald Capers

DOCKET NO.

PAGE

35181

Postal Customer Questionnaire

F	Please check the appropriate box to indic	wite whether yo	odaWent beau uc	n Post Office for each	ch of the following.
P	Postal Barvices	Daily	Wenkly	Monthly	Never
8	. Buying stamps			Œ	
þ	. Mailing letters				
Ç	. Maliing parcels			Æ	
d	. Picking up post office box mail	X			
0	. Picking up general delivery mall	ø			. 🗖
f.	Buying money orders			<u> 7</u> 25.	
g.	Obtaining special services, including certified, registered mell, insured mail, delivery confirmation, or algnature			, , , , , , , , , , , , , , , , , , ,	
	confirmation			প্র	
h.	. Sending Express Mall			R.	
ſ.	Buying stamp collecting material		. 🗆		
٥	ther postal services:			•	
a,	Making permit mailings	Yes		No 🖾	
b.	Using postaga meter	Yes		No-T	
Ne	onpostsi Services				
æʻ,	Picking up government forms; such as tax forms	Yes	.	No 🗆	
b.	Using for school bus stop	S eY		No 🗆	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes	1 2	No 🗆	
If 3	yas, please explain:	exther.	in law	· · · · · · · · · · · · · · · · · · ·	<u></u>
d .	Using public builletin board	Yes		No 🗺	<u>.</u>
٨.	Other	Yes		No ⊠ ∕	
if v	res, please expisin:				•

Please der't close our water fortoffice

	Yes: 🖽	No 52	
if yes, which of		NO 124	
service and retainew CPO will for services. How	y received carrier delivery, there will be ill services will be available at The New ature improved parking and is located would you fest about transacting your F Vatson Post Office?	Town of Brookside Community Post (next to city hall with easy access to oil	Office (CPO). There community
,Better 🔲		pinion 🗆 Worse 🗵	11
Please expiain.	We are 1	hear fame	<u>lz Her</u>
these services?	following do you leave your community	(Chaok all that apply.) Where do y	ou go to obtain
Shopping	S SMALL	all y sulfore	ouce.
Personal needs	- Dandinda	le + tullon	dia le
Banking	- Sardenda	ele	
Partie in in A			
Employment			
	- Barderda	le	
Employment Social needs	use local businesses in the community	2	
Employment Social needs	use local businesses in the community	No 🗆	
Employment Social needs Do you currently		No 🗖	
Employment Social needs Do you currently If yea, would you	Yes 🖾	No 🗖	
Employment Social needs Do you currently	Yes 🖾	No 🗖	

Please add any additional comments on a separate place of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 19, 2009

Patricia L. Moore PO Box 6 Watson, AL 35181-0006

Dear Ms. Moore:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Gorea at (205) 521-0934.

Sincerely,

Michael A. Allison



June 23, 2011

Patricia L Moore PO Box 6 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated please don't close our Watson Post Office. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capers

DOCKET NO. ITEM NO. PAGE 35181

Postal Customer Questionnaire

1. F	Please check the appropriate box to indi	icate whether you used the Watson Post Office for each of the following				
1	Postal Services	Daily	Weeldy	Monthly	Never	
6	a. Buying stamps		S)	= ,		
Ė	o. Mailing letters	\Box		NA.		
•	2. Malling perceis					
ć	i. Picking up post office box mail					
. 6	e. Picking up general delivery mali		Y	u _		
· 1	. Buying money orders					
2	 Obtaining special services, including certified, registered mail, insured mail delivery confirmation, or signature confirmation 		· 🗖			
h	. Sending Express Mail	<u></u> 🗆			. 📮	
1.	Buying stamp collecting material					
¢	Other posts) services:		_			
a	. Making permit mailings	Yes	M	No 🗆		
b	. Using postage meter	Yes	□ ,	No 🖸	•	
N	lonpostel Services					
à	Picking up government forms, such as tex forms	Yes		No 🗆		
b	. Using for school bus stop	Yes		No 🖸		
· , C,	Assisting senior citizens, persons with disabilities, etc.	Yes	N. T.	No 🗆		
lf —	yes, pisase expisin:					
 d.	. Using public bulletin board	Yes	. .	No M	•	
ě.	Other	Yes		No 🖫		
ŀŤ	yes, please explain:					
		,				

	Yes 🖾	^	No 🗖	
If yes, Which offic	ses Cata Villa			
service and retail new CPO will fee services. How we	received carrier delivery, the services will be available at ture improved parking and it build you feel about transact atson Poet Office?	The New Town of Brooks iscated next to olly hall	side Community Post Office with easy access to other	s (CPO). T community
.Better	Just as Good 🔲	No Opinion 🔲	Worse 🖂	
Please explain.		•		
these services?	ollowing do you leave your o	community? (Check all ti	nat spply.) Where do you g	ro lo obtain
Channing				•
Shopping Personal needs				<u> </u>
Shopping Personal needs Banking				•
Personal needs				
Personal needs Banking				
Personal needs Banking Employment Social needs				
Personal needs Banking Employment Social needs		ommunity?		
Personal needs Banking Employment Social needs Do-you currently u	M	ommunity?	No 🗀	
Personal needs Banking Employment Social needs Do you currently used from the contract of the	See local businesses in the c	ommunity? ost office is dispontinued	No 🗀	
Personal needs Banking Employment Social needs Do you currently used to you currently used.	real local businesses in the or Yes The partition of the	ommunity? ost office is discontinued	No []	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionneire.



June 19, 2009

Charlie Mushatt PO Box 118 Brookside, AL 35036-0118

.. Dear Mr. Mushatt:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carliha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

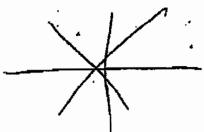
1.

DOCKET NO.	35181
ITEM NO.	- 20

Postal Customer Questionnaire

Please check the appropriate box to indic	ate whether y	ou used the Watso	on Post Office for e	ach of the following.
Postal Services	Daily	Waskly	Monthly	Never
a. Buying stamps			ጆ	
b. Malling letters		其		
c. Mailing parcels			×	
d. Picking up post office box mail	×			
e. Picking up general delivery mail				` ≱ ⊈
f. Buying money orders		▭) 🗷
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			×	
h. Sending Express Mali				7
Buying stamp collecting material			· 🗖	×
Other postal services:				•
a. Making permit mailings	. Yes		No Z	
b. Using postage meter	Yes	i 🗖	No ZX	
Nonpostal Services		• •		
a. Picking up government forms, such as tax forms	Yes	×	No 🗀	
b. Using for school bus stop	Yes		No X	
c. Assisting senior citizens, persons with disabilities, etc.	Yes	<i>-</i> '	No □	
THEIR POSTAL NE	EDS	AL KES AS PEQ	idents Lested.	MITH .
d. Using public bulletin board	Yes		№ Ж	<u> </u>
e. Other	Yes		No X	
If yes, please explain:	MA	·		
i	4 4 71			

2.	Do you pass and needs?	ther post office during business hours while traveling to or from work, shopping, or for personal
		Yes X
	If yes, which offic	G'DALE
3.	service and retail new CPO will feat services. How wo	received certier delivery, there will be no change to your delivery service — Poet Office Box is services with be available at The New Town of Brookside Community Post Office (CPO). The fure improved parking and is located next to city hall with easy access to other community outd you feel about transacting your Posts! Business at the Town of Brookside CPO located 2.5 atsort Post Office?
	. Better 🔲	Just se Good 🗆 No Opinion 🗅 Worse
	Please explain.	BROOKSIDE IS A SPEEDTRAP, I DO NOT WISH TO
	CHANGE A	
	MAVOIDABL	E, I WILL GET HOME DELIVERY OR GO TO GARDENDA
4.	For which of the fi these services?	following do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	M GARDENDALE
	Personal needs	M GARDENDALE
	Banking	& GARDEN DALE
	Employment	& City OF PELHAM
	Social needs	M GARDENDALE
5.	Do you conenlly u	see local businesses in the community?
		Yes X No 🗆
	if yes, would you o	continue to use them if the post office is discontinued?
		Yes 28 No □
Hen plac	ne: HOM	AS O. NAILS
Add	1443	SKELTUN ROAD
Fele	phone number:	674-7252 pate: 4-20-09
7jes Thei	se add any addito nk you for taking th	nal comments on a separate piece of paper and attach it is this form. Is time to complete this questionnaire.



How WILL WE GET OUR MAIL NOW? DOCKET NO. 35181

1) Some Correspondence requires a street of address while others use the P.O. Box.

With a street address as WATSON, and a P.O. Box as Some other City, how confusing is this going to be. Delays in postal service could affect my credit due to a delay on deciding where my mail should go.

2) My child is (will be) zoned for GARdendale schools. We will be required to show proof of residency.

This requires showing mortgage statement and utility bills. It my new mailing reflects a Brookside address, my son will be denied access to the school for which he is zoned.

WE WILL NOT USE THE,
BROOKSIDE POST OFFICE.

In go to local delivery or get a box
in Gardendale first.

DOCKET NO. ITEM NO. PAGE 35181



June 19, 2009

Thomas O. Nails 1443 Skelton Road Watson, AL 35161

Dear Mr. Meadows:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison



June 23, 2011

Mr. Thomas Nails 1443 Skelton Road Watson, AL 35181

Dear Postal Customer:

This is in response to your correspondence regarding the closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated Brockside is a speed trap. I do not wish to change all personal as well as business documents. If unavailable, I will get home delivery or go to Gardendale. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capers

35181	
7	•

UNITED STATES POSTAL SERVICE

t. 24

Postal Customer Questionnaire

	n Castomer M	MANUAL TO LINE	•	
Please check the appropriate box to indi-	cate whather you u	sed the Wate	on Post Office for sec	ch of the following
Postal Services	Dally	Weekly	Monthly	Naver
a. Buying atamps			≫	
b. Mailing latters		<u> </u>		
c. Mailing parcels				
d. Picking up post office box mail	70			
e. Picking up general delivery mail	' 0			
f. Buying money orders				
g. Obtaining special services, including certified, registered mall, insured mail, delivery confirmation, or signature		_	,	
confirmation				<u> </u>
h. Sending Express Mall		' □		L
Buying stamp collecting material		. 🗆	Ω	
Other postal services:				
a. Misking permit mailings	Yes 🗌		No 🗆	
b. Using postage meter	Yes 🗌		No 🗆	
Nonpostal Services		٠		
 a. Picking up government forms, such as tex forms 	Yes 🖸	/	No 🗆	
b. Using for school bus stop	Yes 🗀	,	No D	,
 Assisting senior citizens, persons with disabilities, etc. 	Yea 🗆		No 🗀	
If yes, please explain:			,	-
× × × × × × × × × × × × × × × × × × ×				
	,			
d. Using public bulletin board	Ye≰ □		No 🖸	
e. Other	Yes 🗆		No 🗆	/
If year, please explain: (つうしょん)	10.04	mall	un croude	. C/
It cover the tr	LECTOR Pro	- Kcar	FILE + DIK	ed Clory M

2.	uesgas,	ter post office outing busine	Butteably Billia sunou es	to or from work, shopping, o	or for person
		Yes 🗖		No III	
	If yes, which office	8			
	service and retail a	ervices will be available at 1 ire improved parking and is lid you feel about transactin	The New Town of Brook located must to city half	our delivery service — Post C side Community Post Office with easy access to other co at the Town of Brookside Ci	(CPO), The xigmunity
,	Better 🔲	Just as Good	No Opinion 🎞	Worse 🗀	
	Pleasa explain.			• .	
1	For which of the fo these services? Shopping	Sowing do you leave your co		at apply.) Where do you go	to obtain
	Personal needs			• • •	
í	Banking				
i	Employment				
ţ	Social needs	v			
. (Do you currently us	e local businesses in the co	mmunity?	•	
		Yes 🖾	•	lo 🗀	
ř	f yes, would you co	ntinue to use them If the po	at office is discontinued	•	
	<i>F</i>	CAZOMI Aes DA		6 C	
iezs :					1
ddre	P. D	BOY 103	MOTSON	, AL 3518	
		82-6637			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 19, 2009

The Parsons Family PO Box 103 Watson, AL 35181-0103

Dear Parsons Family:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carllina J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

DOCKET N	O.
HEM NO.	
m t 444	

35181 -14

Postal Customer Questionnaire

P	ease check the appropriate box to indica	ate whether you used the Watson Post Office for each of the following				
p	ostal Services	Dally	Weekly	Monthly	Nover	
8.	Buying stamps ,					
b.	Mailing letters					
Ç.	Mailing percels		₽′			
d.	Picking up post office box mail	. ₽		□ .		
ę.	Ploking up general delivery mail			▭		
t.	Buying money orders			Πį		
g.	Obtaining special services, including certified, registered mail, insuted mail, delivery confirmation, or signature confirmation					
ħ.	Sending Express Mail				, D	
l.	Buying stamp collecting material					
Q!	ther postal services:					
a.	Making permit mailings	Yes		No 🖽		
b.	Uaing postage meter	Yes		No E		
No	onpostal Bervices					
ø.	Picking up government forms, such as tax forms	Yes		No 🗆		
þ.	Using for school bus stop	Yes		No E		
ā.	Assisting senior citizene, persons with disabilities, etc.	Yes	: 🗖	No 🖽		
lf y	vas, please explain:	· · · <u> </u>		•		
_						
d.	Using public bulletin board	Yes		No 🗗		
ð.	Other	Yes		No E		
lf y	res, please explain:	· · · · · · · · · · · · · · · · · · ·			~·····	

2.	Do you pass anoths needs?	r post office during busines	sa houre while traveling to o	r from work, shopping, or for persons
		Yes 🗆	No	
	if yes, which affices		, <u>, , , , , , , , , , , , , , , , , , </u>	
3,	service and retail se new CPO will feature	rvices will be available at T e improved parking and is I d you feel about transacting	he New Town of Brookside located next to city hall with	delivery service - Post Office Box Community Post Office (CPO). The easy access to other community to Town of Brookside CPO located 2.
	_∮ Better □	Just as Good 🔲	•	Worse 🖾
		There to		Brackede
	and a	would ?	rat tras	want postel
	- Flesh	edd all	MARKE	ce co-
4.	For which of the folio these services?	owing do yoù leave your co	mmunity? (Check all that a	pply.) Where do you go to obtain
	Shopping	□		
	Personal needs	D		
	Benking	O		
	Employment		· hater	
	Social needs	p		
5.	Do you currently use	local businesses in the cor	mmunity?	•
		Yes 👿	No E	· ·
	If yes, would you con	tinue to use them if the pos	st office is discontinued?	
		Yes 🗹 🔿	No [`
	ne: AM.	ES C. Y.	ARSONS	
Add	Iress:	· Boy	37 WAT	504 AL 35181
(e)e	ephone number: 47	4-1852	Date: 4-29-	°)
)les	sse add any additional	comments on a saparate;	plece of paper and attach it	to this form.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. PAGE 35181 21 75



June 19, 2009

James C. Parsons PO Box 37 Watson, AL 35181-0037

Dear Mr. Parsons:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

351 24TM ST N ROOM 220 . BRIMINGHAM, AL 35203-9992 PHONE: 205-521-0331 FAX; 205-521-0450



June 23, 2011

James C Parsons PO Box 37 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated you never travel to Brookside and would not transact postal business at Brookside CPO. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com, enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any solf-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely

Reginald Capers



Postal Customer Questionnaire

DOCKET NO. ITEM NO. PAGE

76

Pi	sass check the appropriate box to indica	ste whether yo	ou used the Wets	on Post Office for eac	th of the following
P	ostal Bervices	Daily	Waskly	Monthly	Never
a.	Buying stampa			ズ	
b.	Malling letters)Zď	
c.	Mailing parcels			á	, 🖪
d.	Picking up post office box mell	42		# .	
ø.	Picking up general delivery mail	7		6	
f.	Buying money orders	9		域	
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		Ω		54
h.	Sending Express Mail	a .			
١.	Buying atamp collecting material			-	- \$
Ot	her postal services:				1
a,	Making permit mallings	Yes		No 🕸	
b.	Using poetage meter	Yea		No 🅦	
No	onpostal Services			•	
٥.	Picking up government forms, such as tex forms	Yes	\$	No 🗆	
ь.	Using for achool bus stop	Yes		No 🔁	
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No 12	
if y	es, please explain:				
_	Using public bulletin board	Yes		No ĎŹ	-
	Other	Yes		No 🗀	
	sa, please explain;			_	

2. :	Do you pass anoth needs?	er post office durin	post office during business hours while travelln		ing to ar from work, shapping, or for persor	
	•	Yes			No 🗷	
	If yes, which office	3				
•	service and retail e	ervices will be eval re improved parkin ti tuode leel sout ti	lable at 1 crand is	e will be no change to The New Town of Brook located next to city half g your Postal Business	kside Community Pos with easy access to	at Office (CPO). The other community
	Better 🔲	Just 22 Good]	No Opinion 🗀	Worse 🖂	
	Please explain			·		
	For which of the fol these services?	lowing do you leave	your co	mmunity? (Check all t	het apply.) Where do	you go to obtain
	Shopping		gry	<u>andalı</u>	•	
	Personal needs	A				
	Banking	X		The state of the s		
	Employment	□				·
	Social needs	□			_	·
1	Do you currently us	e local businesses	In the co	mmunity?		
·		Yes	中		No □ ·	
ı	f yes, would you co		A '	st office is discontinued	17	
		Yes'	4	. 1	No 🗖 .	
m	e: <u>Franco</u>	S Pick	<u>l</u>	·	12 11 12 12	71
dr	998: <u>378/</u>			notany Rd		9 2578.
e p	phone number: 21	15-674-00	544 j	Oste: 4-17-	09	•
88	e add any addition	il comments on a s	eparate j	place of paper and atta	ch it to this form.	

Please add any additional comments on a separate place of Thank you for taking the time to complete this questionnaire.

DOCKET NO. ITEM NO. RAGE 35181



June 19, 2009

Frances Pickle PO Box 14 Watson, AL 35181-0014

Dear Frances:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations ~ Area 3

351 24TM ST N ROOM 220 BIRMINGHAM, AL 35203-9992 PHONE; 205-521-0331 FAX: 205-521-0450

DOCKET NO.

PAGE

Postal Customer Quastionnaire

Please check the appropriate box to indicate whether you used the Watson Post Office for ea					
Postal Services	Daily	Weekly	Monthly	Nover	
a. Buying stamps			(19)		
b. Mailing letters					
c. Malling parcels			譤		
d. Picking up post office box mail			. 🗅	3	
e. Picking up general delivery mail	口		´ 🗇 ·	25	
f. Buying money orders					
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation		_		.190	
			· <u>-</u>	· 12	
h. Serkling Express Mail	. 🗖			· 羅	
 Buying stamp collecting material 					
Other postal services:			•		
a. Making permit mailings	Yes		No 🕭		
b. Using postage meter	Yes		No 🚟		
Nonpostal Services					
a. Picking up government forms, such as tax forms	Yes	4	No 🗆		
b. Using for school bus stop	Yes		No 📶		
 Assisting senior citizens, persons with disabilities, etc. 	Yes	.	No Æ		
If yes, please explain:					
d, Using public bulletin board	· Yes	.	No S		
a. Other	Yes		No 🗔		
	-	_			
If yes, please explain:		77.4.4/	,		

2,	 Do you pass another post office during business hours while traveling to or from work, shopping, or needs? 					
		Yes 🗀	No 🔜			
	If yes, which office					
3,	if you previously received carrier delivery, there will be no change to your delivery service — Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). I new CPO will feature improved parking and is located next to city half with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO locate miles from the Walson Post Office?					
			Opinion 🗍 Worse 🗀			
	Please explein.	I would be To	Garden dile	·		
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?					
	Shopping					
	Personal needs					
	Banking	1 Huderdale		····		
	Employment					
	Social needs	<u> </u>		······································		
i,	Do you currently us	o local businesses in the communi	ty7			
		Yes 🔀	No 🗆			
	f yes, would you continue to use them if the post office is discontinued?					
		Yes 🔯	No 🗆			
	ae buut kom usme)	H RODER+S		·		
dd	ress: <u>/6 74 /</u>	Aepublic Ro	M+OLIVE 3	5117		
ele	phone number: 2	72-2377 Date	: 4-24-09			
		l	A second attack to the force			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

35187 - 19

ALABAMA DISTRICT



June 19, 2009

Ralph Roberts 1674 Republic Road Mt. Olive, AL 35117-3013

Dear Mr. Roberts:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

361 24TH ST N ROOM 220 BIRMINGHAM, AL 35203-9892 PHONE: 205-521-0331 FAX: 205-521-0450

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#### Postal Customar Questionnaire

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tem No.			<u>Z.</u>				
			1	)			
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Po	etal Services	Deliy	Weekly	Monthly	Never
Ė,	Buying stamps			难	
b.	Mailing letters		ø	ĺ	
o.	Mailing parcels			<b>_</b> P\$(	
d.	Picking up post office box mail	<b>⋈</b>			
e.	Picking up general delivery mail			_	<b>≠</b>
ŕ.	Buying money orders			À	
	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation			×	 ***
	Sending Express Mail			Ц	<i>y</i> a
ſ.	Buying stamp collecting material				A T
01	ther postal services:		•		•
jt.	Making permit mailings	Yes		No A	
b.	Using postage meter .	Yes		No JZÍ.	
Ņc	onpostal Services				
<b>2</b> .	Picking up government forms, such as tax forms	Yes	×	No 🗆	
Ò.	Using for school bus stop	Yes		No j⊠	
¢.	Assisting senior offizers, persons with disabilities, etc.	Yes		No. )\$2 .	
1f 3	res, please explain:				
<b>d</b> .	Using public bulletin board	Yes		No K	***
6,	Other:	Yes		No □	
Hy	yes, please explain:				

	needa?	Yes 🗀	No ta	
		_	<i>A</i>	
	If yes, which offices			
3.	service and retail ser new CPO will feature services. How would railes from the Water	rvices will be available at The New 1 e improved parking end is located no d you feel ebout transacting your Po on Post Office?	o change to your delivery service — Pos fown of Brookside Community Post Off ext to city half with easy access to other etal Business at the Town of Brookside	ites (CPO). The reprimunity o CPO located :
	Better 🗆 🗼 ,	Just as Good 🔲 No Op	Inton - Worse X - CLOSE OUT OFF VRYS BLEW A Grea	
	Piegae expisin.	Ve DIN'S WANT 10	close our off	1C 8.
	IN WATS	ON IT HAS ALU	vrýs Bun A Gren	<i>T</i>
	Service	To U.S.		
,	For which of the foliothese services?	wing do you leave your community?	? (Check sit that apply.) Where do you	go to obtain
	Shopping	R CARDINDAL	<u> </u>	
	Personal needs	Q	•	<del></del>
	Banking ·	Ø <u>//</u>		
	Employment	<b>団</b> //		
	Social needs			
		local businesses in the community?		
		Yes Z	No □	
	if vas. would you can	alinue to use them if the post office is	s discontinued?	
		to	PM	
		149 25	но 🖪	
	K	J 13 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
ar:	mes: Karry Vg.	SKOTON		
			SON AL-35181 4/23/09	

Thank you for taking the time to complete this questionnaire.



June 19, 2009

Kerry Skelton PO Box 45 Watson, AL 35181-0045

Dear Ms. Skelton:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3



Ø.

June 23, 2011

Kerry Skelton PO Box 45 Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated we don't want to close our office in Watson it has always been a great service to us. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at <a href="https://www.usps.com">www.usps.com</a>, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on <a href="https://www.usps.com">www.usps.com</a>, enables customers to print shipping labels with postage for Express Mall and Priority Mall. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

Reginald Capers

A/Manager, Post Office Operations, Area 3

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## Postal Customer Questionnaire

Please check the appropriate box to indica	ste whether y	ou used the Wate	on Post Office for eac	h of the following.
Postal Services	Delly	Weakly	Monthly	Never ·
a. Buying stamps	o,		<b>158</b>	73
b. Mailing letters	Ø		o,	
c. Mailing parcals	_		ĽΖŹ	` 🏻
d. Picking up post office box mall	र्ज		· 🗖	
e. Picking up general delivery mail				₩.
f. Buying money orders		□ □		₩.
<ul> <li>g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation</li> </ul>			, d	<b>-</b> _
h. Sending Express Mali				□ □
Buying stamp collecting material	□,			DZ
Other postal services:			•	
a. Making permit mailings	Yes	· D,	No 🖾	
b. Using postage meter	,Ye	s <b>∑</b> .	No 🗆	
Nonpostal Services			, . ·	
Picking up government forms, such as tax forms	Yes	• 🗖	No IS	
b. Using for school bus stop	Yes		No 🗹	
<ul> <li>Assisting senior ditzens, persons with disabilities, etc.</li> </ul>	Ye		No D	
If yes, please explain:				
d. Using public bulletin board	Ye	• 🗆	No IS	
e. Other	Yes		No 🗆	
If yes, picase explain:			•	

2	Do you pees another post office during business hours while traveling to or from work, shopping, or for persons needs?
	Yes N. No 🗆
	If yes, which offices Gardendale, Al.
3.	If you previously received carrier delivery, there will be no change to your delivery service — Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved pasking and is located next to city half with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2 miles from the Watson Post Office?
	Bertler U Just as Good V No Opinion U Worse U
	Ptease explain.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking 🗆
	Employment
	Spokel needs
5.	Do you currently use local businesses in the community?
	Yes 🗹 No 🗆
	if yes, would you continue to use them if the post office is discontinued?
	Yes 🖾 / No 🗔
Nan (plea	o: Sunshine Supplies, Inc. I lodi MiGraw
Add	P.O. Box 8 Watcon, AL 35181
Tale	phone number: 417-9979 Date: 4-17-09
Plas	se sid sov suditional comments on a separate place of paper and attach it to this form.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnake.



June 19, 2009

Sunshine Supplies, inc Jodi McGraw PO Box 8 Watson, AL 35181-0008

Dear Sir or Madame:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

if it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3



#### **Postal Customer Questionnaire**

DOCKET NO. ITEM NO. PAGE

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34 cm	

P	lease check the appropriate box to indic	ate whether y	noziaW arit beau uc	Post Office for each	a of the following.
P	ostal Services	Dally	Weekly	Monthly	Never
8	. Buying stamps		ø´_		
b	. Mailing letters			ַ ט	
C	Mailing parcels				
d	. Picking up post office box mail			. 🗆	3
0.	. Picking up general delivery mail				EZ .
f.	Buying money orders			Z	
g.	Obtaining special services, including certified, registered mail, leaved mail, delivery confirmation, or signature confirmation		□		
h.	Sending Express Mali			3	
1.	Buying stemp collecting material				<u>u</u>
0	ther postal services:				
ø.	Making permit mallings	Yes		No!	
<b>b</b> .	Using postage meter	Yes		No 🖽	
N	onpostal Services		,	•	
<b>a</b> .	Picking up government forms, such as tax forms	Yes	ਰ	No □ j	
b.	Using for school bus stop	Yes		No 🗹	
C.	Assisting senior citizens, persons with disabilities, etc.	Yea	pt.	No E	
If y	res, please explain:				
ď.	Using public bulletin board	Yes		 No □ /	
a.	Other	Yes		No 🗹	
lf y	es, piezze explain:	<u>_</u> .	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	

	•	Yes 🗔		No 12	
	If yes, which office	8			
3.	service and retall a	services will be available at ure improved parking and is uld you feel about transacti	The New Town of Brooks located next to city half:	our delivery service - Post Office (Community Post Office (Cowith servy access to other comet the Town of Brookside CPC	ZPO). Th Munity
	Better 🔲	Just as Good 🔲	No Opinion 🔲	Wome [	
	Please explain.				_
١.				<u> </u>	
•	these services?			rat apply.) Where do you go to	
•	these services? Shopping	- GHOEN DA	LE N.		
•	these services? Shopping Personal needs	- GHORN DA	LE AL.		
•	these services? Shopping Personal needs Banking	□ <u>GHOEN AA</u> □ <u>SAME</u> □ <u>SAME</u>	LE AL.		
4	these services? Shopping Personal needs	□ GHOKU DA. □ SAME □ SAME □ RGTIRED	4E M.		
	these services? Shopping Personal needs Banking Employment Slocial needs	CHOKU DA	4E AL.		
	these services? Shopping Personal needs Banking Employment Slocial needs	□ SAME □ SAME □ RETURED □ RETURED	ommunity?		
	these services? Shopping Personal needs Banking Employment Slocial needs	CHOKU DA	ommunity?		
	these services? Shopping Personal needs Banking Employment Social needs Do you currently us	□ SAME □ SAME □ RETURED □ RETURED	ommunity?	No ESPANSION	
	these services? Shopping Personal needs Banking Employment Social needs Do you currently us if yes, would you on	GHORN SAME  SAME  RETURNED  RESTURED  Yes Continue to use them if the p	ommunity?	No Editoria	
i.	these services? Shopping Personal needs Banking Employment Social needs Do you currently us if yes, would you on	GHORN SAME  SAME  RETURNED  RESTURED  Yes Continue to use them if the p	ommunity?	No Editoria	
arr les	these services? Shopping Personal needs Banking Employment Social needs Do you currently us if yes, would you on see	GAME  SAME  SAME  RETURNED  RETURNED  Yes Continue to use them if the party of the	ommunity?	No Editoria	
5.	these services? Shopping Personal needs Banking Employment Social needs Do you currently us if yes, would you or see print your name) ress: 3949	GHORN SAME  SAME  RETURNED  RESTURED  Yes Continue to use them if the p	ommunity?	No Edward Park	

. Please add any additional comments on a separate piace of paper and attach it to this form.

Thank you for taking the time to complete this questionnaire.

35781 21 85



June 19, 2008

Joseph Tuma 3949 Graham Drive Birmingham, AL 35214-1060

Dear Mr. Tuma:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

	UNITED STATES
and the same	POSTAL SERVICE

#### Postal Customer Questionnaire

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М	lease check the appropriate box to indica	ito whether y	OC (1980 IUS AASIRD	N LOST OUTCO JOL #90	धा द्वार प्रकार
P	cetal Services	Dally	Weekly	Monthly	Neve
2.	Buying etamps			<b>1</b>	
b.	Mailing letters			) ESL	
G;	Mailing parcels				茂
d.	Picking up post office box mail		洒		
₽.	Picking up general delivery mail		DEL		
f,	Buying money orders			ce.	
g.	Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	0		∞ <b>≤</b> ໃ	
ħ.	Sending Express Mail				· CE
· t.	Suying stamp collecting material				ব্য
0	ther postal services:				
â.	Making permit mailings	,Ye	<b>=</b> 🗆	Noce	
þ.	Using postage meter	Ye	· 🗆	No Œ	
N	onpostal Services				
₽,	Picking up government forms, such as tax forms	Ye	<b>₽</b> \$Q,	No 🗖	
Þ,	Using for school bus stop	Ye	5 <b></b>	N <b>⇔</b> Ē	
۵.	Assisting senior citizens, persons with disabilities, etc.	Yes	• 🗅	Noces	
IF	yes, pisase expisin:				
-		, , , , , , , , , , , , , , , , , , ,		•	
d.	Using public bulletin board	` Yes		N <b>σ∙©</b>	
	Other '		<b>=</b> 🗆	No	
H y	/es, please explain:		<b></b>	-	
-				- V	,,,,

		Yes 🔲	No	<b>₩</b>	
if you, which	ch offices				
service and new CPO v services, i	t retall services w viti feature improv	All be avaliable at The Na And parking and is locate al about transacting your	w Town of Brocksid d next to city hall wit	r delivery service – Post C de Community Post Office th easy access to other co the Town of Brookside Cf	(CPO). T mmunity
, Better 🔲	Just 8	s Good 🗀 No	Opinion 🔲	Worse	
Please exp	iain.	lke our	Post OFF	Worse D	
					<del></del>
For which of these servi		you leave your commun	ilty? (Check all that	apply.) Where do you go	to obtain
	Des?	•		apply.) Where do you go	to obtain
these servi	<b>位</b> 工		***************************************		to obtain
these servi Shopping	œa? <b>☆</b> œade <b>◇</b>				to obtain
these servi Shopping Personal ne	· 位 · · · · · · · · · · · · · · · · · ·				to obtain
these servi Shopping Personal na Banking	w				
Shopping Personal ne Banking Employment Social need					
Shopping Personal ne Banking Employment Social need			ity?		
Shopping Personal ne Banking Employment Social nead	entiy use local bu	isinessas in the commun	Ry?		
Shopping Personal ne Banking Employment Social need Do you curn If yes, would	eede (2  Al XX  entity use local but you continue to	isinesses in the commun	ity? No se is discontinued?		
Shopping Personal ne Banking Employment Social nead Do you cum if yes, would see print your	eads S	use them if the post office Yes (5).	ity? No se is discontinued? No		

Thank you for taking the time to complete this questionnaire.

35181

June 19, 2009

Rodney Ware PO Box 94 Watson, AL 35181-0094

Dear Mr. Ware:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

if it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison

Manager, Post Office Operations - Area 3

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#### Postal Service Customer Questionnaire Analysis

Quastionnaires were distributed to all delivery customers of the Watson and Brookside Post Office on April 15th 2009. Additionally, during the survey period, questionnaires were available at the Watson Post Office to walk-in retail customers.

1. Number of Queetionnaires	
Total questionnaires distributed	304
Favorable to proposal	03
Unfevorebie to proposal	38
Expressing no opinion	. 05
Total questionnaires received	44

#### 2, Postei Concerns

The following postal concerns were expressed:

a Concern: Customers expressed concerns about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, you may contact the Watson postmaster for more information.

d. Concern: Customer expressed concern about misdelivery.

Response: Our policy is to deliver the mall "as it is addressed," and your mall should be no exception. The mishandling of any mall is certainly unintentional, and we work very hard to eliminate such mistakes when brought to our attention. We will act immediately to ensure that your mail, receives more care and attention. We must catch mistakes like the ones you brought to our attention before they happen. We are truly disappointed that your mail was misdalivered. We will make every effort to improve upon our performance, as we value your business and would like to keep you as a satisfied customer.

We recognize changes in Postal Operations are a critical concern to all citizens of Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

35181 22 2

#### 3. Nonpostal Concerns:

The following nonpostal concerns were expressed:

a. Concern: Customer expressed concern about the inconvenience closing the Post Office would cause

Response: Decisions to close, relocate, or consolidate Post Offices™ are closely regulated by Federal law. The basic policy on closing Post Offices™ is contained in Public Law 91-375. That law requires that "No small Post Office™ shall be closed solely for operating at a deficit, it being the specific intent of the Congress that effective postal services be insured to residents of both urban and rural communities."

Additionally, Congress requires that any decision to discontinue a Post Office™ must be based on:

· The effect on the community served;

The effect on the employees of the Post Office This

 Compliance with government policy that the Postal Service™ shall provide effective and regular postal services to rural areas, communities, and small towns where Post Offices™ are not self-sustaining;

■ The economic savings to the Postal Service™; and,

Any other factors determined necessary by the Postal Service™.

As Information, today most closings are related to eviction, natural disasters, and severe safety/health reasons. The Watson Post Office facility cannot accommodate the additional Post Office Boxes from the Brookside Post Office that was destroyed by fire which prompted the decision to study for discontinuance and consolidation.

# WATSON COMMUNITY MEETING SIGN IN SHEET FOR PUBLIC RECORD DOCKET NO. ITEM NO.

April 29, 2009

ITEM NO. PAGE

NAME

**ADDRESS** 

Irene Brake	10.0: Box 5 ev aten, al. 35/8/
2 Melton H. Broke	P.O. Box 6 Water al. 35781
3 Paku Franklin	P.O Box 12 Water alu 35/8/
4 Pto meadure So	PB Pox 97 Byoshile 75036
5 Becky Moore	3980 Archer Rd & Dubtson AL
6 Kenneth Moore	3980 Archer Pd 11 Intson AC 3578 (
7 GLENDA Mª CONNELL	3565 M'Cavill Lave Straufflood
8 Becky Hall	717 Circle heights or Brezig
9 Ruby King	330 B. Vens Brookside Rd Blookside
10 bindamilliams	P.J. Box 253 Brookside
11 Todd Harson	1.O. Box Water al.
12 Kagu Mª Conduke	424 Fields Ave BROOKS 38036
12 Margen Cook	3380 WIKINS ON R & 3547
4 Jane Siger	124 WASTON AL 3518)
SERVICE GREEN	12617 MAINS ST 35036
16 Barlan Willer	8,0, Bax 89, Watron 3518,
M George Mulley	PD BOX 87 Centrowal 35181
18. Mellie Bloknow	P.O. KUX 182 Browled AL 35036
19 THOMAL BYRAM	P.D. BOX. 13 WATSON, A). 35/81
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78 James Meadows	Water 18 35181

# WATSON COMMUNITY MEETING SIGN IN SHEET NO. FOR PUBLIC RECORD April 29, 2009 TEM NO. PAGE

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34	PHILLIP DAVID BUTLER	3272 Cheen AVE Bham M 35214
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Docket No. Item No. Page 35.[8]

### Watson Post Office Community Meeting

#### APRIL 29th 2009

PURPOSE: To review Postal Change Regulations, solicit input from the residents of both Brookside and Watson Post offices and address all customer concerns related to the proposed discontinuance of the Watson Post Office.

#### AGENDA

Opening Remarks Rafael Brathwaite

Welcome Roger McCondichie

Greetings Michael Allison

The Discontinuance Process Rafael Brathwaite

Retail Services April Williams

Stevie Mason

Open discussion Panel

Questions Panel

Closing Rafael Brathwaite

Survey Collection

#### LIMIT 2 Hrs 5-7 pm

Attendees:

April Williams
Michael Allison
Petrina Carter
Rafael Brathwaite

Reginald Capers
Roger McCondichie

Stevie Mason

A/Manager Retail

Manager Post Office Operations

Officer In Charge

Discontinuance Coordinator Manager Customer Relations Mayor of Brookside Alabama

Retail Specialist



#### Community Meeting Analysis

(Categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

#### **Postal Concerns**

Concern: Wanted the USPS panel to know that the Watson PO has been there for over 70 years. Questioned the reason for the Watson PO being closed, needed clarification. If new facility is opened in Brookside, only wanting government employee to run the postal facility not a contracted individual. Wanting to make sure mail will be secured.

Response:

The CPO operator must follow all Postal Service guidelines and maintain the same level of service as a branch post office. Contractor will be trained by the administrative office at Gardendale to insure full compilance with postal regulations and guidelines

**Concern:** Wanting someone to explain the difference between a Contracted PO and Community PO.

Response:

A CPO is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter setting.

Concern: How cheap will it be to run the PO in Brookside? Would it be cheaper to close Brookside and leave everything in Watson?

Response:

Currently Watson Post Office cannot accommodate the additional PO boxes from the Brookeide. There is only one legal parking space at Watson and its not handicap accessible. Re configuring Watson would require significant construction at a substantial cost. Given the economic state of the postal service its simply not feasible for the postal service.

LANDLORD of Watson PO Building (James & Ann Parsons)

Concern: Ann Parsons showed drawing of floor plan where Watson PO currently is, suggested that she could add 200-300 PO Boxes, expand parking on either side of the building for customer parking. Also emphasized, within the past years the rent for the building has went from \$175.00 to \$250.00 monthly which is not much at all. Not in it for the money, but for the residents of Watson and just wanting the PO to stay there.

35181 24

Response:

Manager Post Office Operations Michael Allison stated he would consider the suggestion by Mrs Ann Pearson and Include it in the official record. However, the postal service is under no obligation accept the suggestion or implement it.

Concern: Had questions about the survey that she received for Watson customers. Questioned the survey for advising customers of getting additional services, not sure what the additional services would be. If the grant is given to Brookside to open new facility, will there be an increase in funding over the years to accommodate the facility and fees to run it? Mrs. Parsons feels that mostly everyone goes to Gardendale and Fultondale which is to pass through Watson, not Brookside.

Response:

There are no additional services only extended operating hours. The postal service is aware of the inconvenience to customers. The CPO is located at the midpoint between Brookeide and Watson although it is convenient for some and inconvenient for others the postal service must consider operational cost and level of service in making such decisions.

Concern: Wanting to know if the Brookside PO will be sent to the new facility in Brookside? Who will run the new Brookside PO? How long will it take to make a decision on the closing of Wetson and the opening of the new Brookside PO? What about a rural carrier delivery in Brookside?

Response:

The CPO will accommodate both Watson and Brookside PO Box dustomers. The CPO will be run by a contractor and managed by the town of Brookside with the Gardendale post office as the administrative office. The final decision to close will be determined by Postal HQ and the postal rate commission after the proposal and all required documentation is submitted. It takes approximately nine months from start to finish.

Concern: How will the employee for the new facility receive training? :Daily emails and information that is needed for them to know on a daily basis, will they have access to a computer?

Response:

The Postmaster at Gardendale Post office will be responsible to train the contractor. The contractor will have access to everything that is required to maintain the same level of service currently being received by Watson and Brookside customers

Concern: Just curious about the PO, whether it's in Brookside or Watson.

Response:

The CPO will be in the Town of Brookside.

Concern: What will happen to the employee that is currently working at the Watson PO?

Response:

They will be reassigned to another postal facility

Concern: If the Watson PO is closed, will the residente be able to get a street route?

Response:

Customers can request curbside street delivery that is in the line of travel of an existing route



Concern: knows about wanting to move Watson to a new facility in Brookside, but going through Watson will give you more apportunity to shop in Gardendale and Fultondale. More traffic is going through Watson area than Brookside. Moving the Watson PO will lose revenue for the USPS.

Response:

Although the revenue may shift from Watson to Gardendale customers will use postal facilities that are most convenient for their needs. The postal service does not lose revenue when customers choose to use other postal facilities.

Concern: Wants the Watson PO to stay in Watson. This saves on gas for him and will cost him much more if PO is moved into Brockside. If the postal facility if moved and they can not get a street route, will the customers of Watson receive a free po box?

No only customers who currently receive free PO Box service will continue to receive free PO Box service.

Concern: If the Watson PO is closed, many people will go to Gardendale.

Response:

Customers have the right to choose which ever post office is most convenient for them.

Concern: If Watson PO is closed, many people will go to a street route.

Response: Customers have the right to choose which ever post office and service is most convenient for them. Customers can request curbside street delivery that is in the line of travel of an existing route.

Concern: Information on Cluster Boxes for housing development. Is it up to the USPS to supply these boxes? Having a route from Graysville to deliver the mail for the housing development if boxes are placed.

Response:

If the developer places a centralized delivery system within the line of travel of an existing route those customers could possibly receive street delivery.

Concern: With the concern of the Watson PO, the petition was signed by many of the residents in Watson that do not want the facility to be closed.

The petition was accepted and will be included in the official record.

Concern: Watson has a lobby that is open for access 24/7; will the new Brookside facility have the same service?

Customers will receive the same level of service that they currently receive. The lobby of the CPO is accessible 24/7.

35181

#### Revised 09/29

Concern: If the Watson location is closed, will there be or not be a street route for them out of the Brookside facility.

Response:

No. There will only be PO BOX Service from the Brookside CPO

Concern: Employee training at the new facility, how will they receive it? Spoke on the combining the two salaries of Watson/Brookside employee (\$142,000), but giving a \$60,000 contract to Brookside, did not understand.

Response:

The Gardendale Post Office will be responsible for providing training for the Brookside CPO. The estimated savings will be outlined in the proposal

Concern: How do you know the USPS will be saving money by combining the two facilities?

Response:

Based on the proposed contract the postal service anticipates a substantial savings in operating costs. The estimated savings will be outlined in the proposal

Concern: Not sure what will come out of it, but wanted to thank the executive leaders of the USPS panel for coming out and hopes that they will support the Watson residents in helping them maintain the Watson PO.

DOCKET NO. 35181

#### PETITION

We, the <u>undersisted people</u> are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

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Caracral	30 kg woodruffmilld	390-4111
Privian Brake	4024 Bruke Or	674-9922
Sue Latter	1974 Brokeide Colling 12	674-1785
Sand Battle	5908 GodeRd	631-5048
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Julia Myen	1480 Fort ling 57	474 1795
Graken Laham	1700 Reprode RA	674-32221
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#### PETTION

We, the <u>undersigned people</u> are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

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	1574 EAST BAYONNE	862-1787-
Kinda May	35H3	<b>X</b>

DOCKET NO. 35781

#### PETITION

We, the <u>undersigned people</u> are against closing the post office (Watson, Alebana 35181), and consolidating with the new contrast post office located as Brookside, Alabama 35036. This would be a hardship for the clderly and disabled.

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#### PETTITION

We, the <u>undersigned people</u> are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

	Name	Address	Phone Number
97	SHARON BAKTER	4298 HATHAWAY LM-	631-6564-
	Melton Broke	MT. OLIVE, AL 35117	674,7163
	June Bruke	P.O. Boy 5 Water 35189 P.O. Box 5 water 359	1 25 m
	M4 - 10	A. R 9 5	674-5496
	Many Burn	A B VADA OF D	
	Auth Hill	P D. BOX 26	674-6722
	Patricia Sull		674-6722-
	Jonya Nails	P.O. Box 34	674-7252-
	Jackie Drill	P.o.Box 26 ;	674-6722-
	Dus Les thered	PO BOX 85 .	674-6010
	Terry Leathern	a) PN Box 85	674-6010
	Party Newstaring	PO BOX 44	674-6743-
	Elesia a. Early		674-6055-
	Medge R Comeliis	P.O. BOX 67	674-6055- 100
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	Brich Cornelius	PO. 124 6.	674-6055-
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	Kenneth Bennett	1345 Brokside Coalbury Rd A.	674-1562-
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	catelle Ulyon	· ·	P49-1855-
(	Immie Thomas		601-4331
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	Londen Bush	,	674-6736-
	Janes Berry		474-6736
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DOCKET NO.

357 81 - 45

#### PETITION

We, the <u>undersigned people</u> are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brockelde, Alabama 35036. This would be a hardship for the elderly and disabled.

NAME	Address	PROVE #
Kim me Dustie	1756 Republic Rd mildivente	674-924
Kontney Mª Duffe	1714 Republic Rd Mi-dive	# 401-5563~
Briting Mc Dutine	1708 Republic Rik Art Chine	4914-51725
LEAH HODGES,	1490 Franklin St. Mt. Olave	674-7377
KEVIN Waugh	1490 Franklin St. Mt. Olive	
PALPH ROBERTS	1674 Republic Rd MtoLiv	272 2377
3-fly McDa	75545460	6745
Me Duffe	3545 McDeffie Dy Mt. Olive, AL	6745322
Ames M. Duffie	35.42 McDuttie Mt. Olive, Al.	674-6019-
Mike Owork	1665 BRAGADE NOTOLVO &	674 0248-
Som Smith	3809 Hodges Com Rd.	(4-14-0848-
Donne Doorl	3790 Hodges Cem Pd 3809 Hodges Com Rd 3800 Hodges Constany Rd. 1480 FRANKHIN St. FRO BOX 116 1514 BROOKEIDE CONVERSE ROOM	674-6017
Region Smith M	3809 Hodges Com Re	6740288
ander Montey + Tax	1480 FRANKLIN ST. PO BOX ! 16	674.3929-
eggy Myors	1514 Brookside Convers Rund	67419803
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#### PETITION

We, the <u>undersisted people</u> are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

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Jermaine A Porc		(305) 746-4880
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#### PETITION

We, the <u>undersioned people</u> are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside,

Alabama 35036. This would be a hardship for the alderly and disabled.

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	Jerry Singer	1863	674-3813-	
	Jerry Fracon	1863 Republic Rd intoliera	6745097-	
	Take Jones	1727 Kapanac P Dix Stand	674-5955	. :
	Lake Jones Lashie Maare	1721 Caresteur In Stand, AL	Į	·
	Rebuch Deorge	3112 Sand Aug Bham 35214	757-3383~	•
	Joe Googe	3112 Sarah Ave. B'ham 85214	746-2487	
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	Josh Sartino	10 Sex 68 Getter	205-441-66	
1	7	POBOX 68 Watson PO BOX 68 Watson	1441-8540	:
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#### PROPOSAL CHECKLIST

Section	Responsiveness to Community Postal Needs
X	Tell what we are doing and why.
X	Is reason for discontinuance justified and documented in the record?
N/A	If suspended, what type of sitemate service customers are now receiving?
X	Resson for vacancy and information on postmaster/OIC
X	Number of customers and type of service they received and will receive.
X	Hours of service, daily window transaction average, and number of permit mailers, and postage meter users.
<u> </u>	Last three fiscal years of revenue and revenue units.
N/A	Decline in service workload/reduction in EAS level, if appropriate.
X	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office – office level, miles away, hours of service,
<u>X</u>	number of Post Office boxes available.  If the nearby/administrative Post Office has a different Post Office box fee
N/A	schedule, this is stated in the proposal.
x	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.  Community meeting. Number of customers who attended, customer concerns,
<u> </u>	and Postal Service responses.
x	Information on petitions and congressional inquiries included with Postal Service responses.
x	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
X	Advantages and disadvantages of proposed alternate service.
X	Any other partinent information concerning postal needs.
	Triy onto permitting matter to read ming postal heads.
Section II	Effect on the Community
<u> </u>	Brief background of area, community government, population, etc.  Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
N/A	Was Post Office used as meeting place?
N/A	Was Post Office a shelter for bus stop?
N/A	Did Post Office have a public bulletin board?

X	Were government forms available at the Post C Did Post Office provide assistance to senior cit		ردائه طا	abilitiaa
N/A	etc.?	rens, persons wit	31 0100	abilitios,
N/A	What is the historical value of office?		٠	
N/A	ls an address change necessary?			
X	Will the community identity be preserved?			
X	What are the growth trends (flat, up, down)?			
X	Any other nonpostal items identified.			
Section III	Effect on Employees			•
x	Paragraph explaining about postmaster vacant employees of the office. If a postmaster or othe must be explained and tell whether the reassign	er employees are	reass	
Section IV	Economic Savings	•		
X	A statement of annual savings includes a break	:down as follows:		
	Postmaster minimum salary	EAS- 11	\$ _	31,724,00
	Fringe benefits 33.5%			10,627.00
	Rental costs, excluding utilities			3,300.00
	Total annual costs		\$	45,851.00
	Less estimated cost of replacement service		•	3,500,00
	Total annual savings		\$_	42,151.00
	One-time expense for installation of CBUs and p	parcel lookers	\$_	•
x	is postmaster salary based on the minimum sala	ery?		
X	Does postmaster salary reflect the current office	evaluation?		
,				
Section V	Other Factors			
	The Postal Service has identified no other factor	rs for consideratio	n (if a	ppropriate).
X	List other factors as appropriate.			
×	Other factors when replacement service is a CP	O.		

DOCKET NO
·
ITEM NO.
PAGE

35181
76
2- E7
<u> </u>

	UNITED STATES
	POSTAL SERVICE

	•
Section VI	Summary
<u> </u>	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.
Section VII	Notices
x	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist cor	
Reviewed an	d certified by: Condition Review Coordinator)  H (District Post-Office Review Coordinator)

DOCKET NO. ITEM NO. PLOSE





July 9, 2009

Marie Therese Dominguez
Vice President
Government Relations and Public Policy
475 L'Enfant Plaze SW RM 10801
Washington, DC 20260-3500

SUBJECT:

Posting of the Proposal to Close

the Watson Post Office Docket No. 35181

This is to advise you that on Júly 18, 2009, I will post for public comment a proposal to close the Watson Post Office in Jefferson County, Congressional District No. 7 (seven).

If you have any questions, please call Carlijha J. Goree, A/Post Office Review Coordinator, at 205-521-0934 or Michael A. Allison, Manager, Post Office Operations, at 205-521-0331.

William J. Mitchell District Manager

cc: Manager, Post Office Operations

Manager, Customer Relations, Southeast Area Manager, Communications, Southeast Area

Communications Programs Specialist, Alabama District

Enclosures: P8 Form 4920

Proposal

361 24th Street North, Ru 328 Birminohumu. 35203-9893 208-921-0364 Fax 208-521-0687



July 16, 2009

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT:

Letter of Instructions Regarding Posting of

The Watson AL Proposal

Docket No. 35181

Please post the enclosed proposal to close the Watson Post Office in the lobby. The proposal must be posted in a prominent place from July 18, 2009 through close of business on September 18, 2009. The posting must jast at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may reed it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual, Section 352.8. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at 205-521-0934.

Carliha J. Gores

A/Post Office Review Coordinator

Alabama District

Enclosures: Proposal

invitation for Comments

Comment Forms Official Record



Date of Posting:	 Date of Removal:

# UNITED STATES POSTAL SERVICE

# Invitation for Comments on the Proposal to Close

#### The Watson Post Office

And Continue to Provide PO Box Service by Establishing a Community Post Office

To the customers of the Watson Post Office:

The Postal Service is considering the closing of the Watson Post Office for reasons stated in the accompanying proposal.

During the 50-day posting period from July 18, 2009 through September 18, 2009 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information - favorable or unfavorable - regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Watson Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

Carlina J. Goree 351 24th Street North Birmingham, AL 35203-9331

For more information you may call Cariljha J. Gorse, A/Post Office Review Coordinator, at 205-521-0934 or write to the above address.

Thank you for your assistance.

Sincerely,

Michael A. Allison

Manager, Post Office Operations 351 24th Street North

Birmingham, AL 35203-9992

DOCKET NO.	36181
ITEM NO.	
PAGE	1

DATE OF POSTING:
DATE OF BEMOVAL.

PROPOSAL TO CLOSE

WATSON, AL POST OFFICE

AND CONTINUE TO PROVIDE

PO BOX SERVICE BY ESTABLISHING A COMMUNITY POST OFFICE

DOCKET NUMBER 35181

Docket Number 3578 NO.



# I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the suspended Brookside and Watson, AL Post Offices and provide PO Box and retail services by the Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hali.

A CPO is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter setting.

The Postmaster position is vacant. The post office facility is severely limited in space to accommodate the 184 PO Boxes from the Brookside Post Office, whose customers are temporarily receiving general delivery over the retail counter daily. There is only one parking space at the facility. The proposed CPO is located approximately three miles away in the Town of Brookside. The economic savings and additional parking will be beneficial to the customers of both the Watson and Brookside community.

The Watson Post Office, an EAS-11 level office, provides service 39 hours 15 minutes a week from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:45 a.m. to 09:30 s.m. on Saturday to 120 PO Box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged twenty. Office receipts for the last three years were: \$24,395.90 (72 revenue units) in FY-2006, \$24,205.18 (69 revenue units) in FY-2007; and \$26,788.38 (73 revenue units) in FY-2008. There were no permit mallers or postage meter customers.

The CPO will provide at least the same number of window service hours and services as the Watson Post Office except for permit mail acceptance and postage meter settings. Retail service will also be available at the Brookside Watson Community Post Office. Window service hours will be from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:30 a.m. to 9:30 a.m. on Saturday. There will be 355 Post Office Boxes available, with room for expansion.

On April 29, 2009, representatives from the Postal Service were available at the Brookside Town Hall to answer questions and provide information to customers concerning the consolidation of Watson and Brookside Post Offices. Forty-eight customers attended the meeting.

A petition supporting the retention of the Watson Post Office was received at the community meeting on April 29, 2009 with 175 signatures.

On April 15, 2009, 304 questionnaires were distributed to PO Box customers of both the Brookside and Watson Post Offices. Questionnaires were also available over the counter for retail customers at the Watson Post Office. Forty-four questionnaires were returned. Three responses were favorable, thirty-six unfavorable, and five expressed no opinion regarding the proposed alternate service.

Concern: Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions



are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gardendale Postmaster for more information.

2. Concern: Customers were concerned about late delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expanses, so you can be assured that careful thought is given to delivering mail to your PO Box. We do regret the inconvenience to customers who would like, but cannot receive, early mall delivery. For those customers we offer alternative delivery services, such as post office box service or window caller service, that provide access to their mail earlier and throughout the day.

3: Concern: Customers expressed concern about misdelivered mall.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

 Concern: Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacency in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

#### Some advantages of the proposal are:

- 1. Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.
- 2. The hours of a CPO can be established and adjusted to meet the changing needs of the community.
- Customers will continue to use the same malling address and ZIP Code. There will be no change in customers' addresses.
- 4. Provides the same retail services as an independent post office, except for permit mail acceptance and postage meter settings.
- A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

## Some disadvantages to the proposal are:

- 1. Loss of an independent post office and postmaster position.
- The new location may be farther for some customers, but closer for others. However, the unit
  will be located in the community, and convenience of location will be one of the factors in
  selecting the contractor.
- A CPO does not provide permit mall acceptance or postage meter settings. These services are available at the Gardendale Poet Office, located approximately six miles away.

-3-

4. While customers have the right to appeal to the Postal Rate Commission any final determination to consolidate the Watson Post Office, in the unlikely and unplanned event the CPO must be closed, approval must be obtained from the Vice President, Delivery and Retail at Postal Headquarters.

Taking all evailable information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

# II. EFFECT ON COMMUNITY

Watson is an unincorporated rural community located in Jefferson County. The community is administered politically by Jefferson County. Police protection is provided by the Jefferson County Sheriff's Department, and fire protection is provided by the Forestdale Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities and work in local businesses.

There are not any religious institutions in the community. Businesses include: Andy's Lock and Key and Watson Town and Country Store. Residents travel to nearby communities for other supplies and services.

Non postal services provided at the Watson Post Office will be available at the proposed Brookside Watson Community Post Office.

There were no nonpostal concerns expressed on the returned questionnaires.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. CPO service is expected to be able to handle any future growth in the community.

To halp preserve community identity, the community's name and the ZiP Code will be retained in the mailing address.

Based on the Information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

## III. EFFECT ON EMPLOYEES

The postmaster position is vacant. The OIC and noncareer postmaster relief (PMR) will be reassigned to another Post Office. No other postal employee will be adversely affected.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$85,502.00 with a breakdown as follows:

Postmaster's Salary (EAS-11, Minimum) Fringe Benefits @33.5% Rental Costs, Excluding Utilities	\$31,724.00 10,627.00 +3.300.00
Total Annual Costs Less Annual Cost of Replacement Service	\$45,651.00 <u>-3.500.00</u>
Total Annual Savings	\$42,151.00

Brookside Postmaster's Salary (EAS-11, Minimum) Fringe Benefits @33.5% Rental Costs, Excluding Utilities	\$31,724.00 10,627.00 <u>+4,600.00</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$46,851.00 <u>-3,500.00</u>
Total Annual Savings	\$43,351.00

Consolidating the Watson and Brookside Post Offices will result in an annual savings of approximately \$85,502.

## V. OTHER FACTORS

The Postal Service is proposing that replacement service via CPO will provide a maximum degree of regular and effective postal services to Watson and Brookside customers. The Postal Service fully intends to continue providing service via CPO. In rare circumstances, however, factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, such circumstances have usually involved the absence of any qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the vice president, delivery and retail, who reviews — in addition to customer input which is encouraged — a request for discontinuance prepared by the district manager, customer service and sales, documenting service alternatives and the effects on postal services and the community.

# VI. SUMMARY

The Postal Service is proposing to consolidate the suspended Brookside Post Office and the Watson, Post Office and provide PO Box and retail services at the proposed Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

The Watson Post Office provides 39 hours and 15 minutes of window service per week to 304 customers. Daily retail window transactions average 20.

Both postmaster positions are vacant. Operations were suspended at Brookside on December 19, 2008, due to the facility being severally demaged by a flood. There were no suitable alternate quarters available. The noncareer PMR was reassigned to the Watson Post Office. No other employee was adversely affected.

A CPO will continue to provide the same services as an independent Post Office, except for permit mailings and mater settings. There will be a loss of the postmaster position. However, a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$85,502.00 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all gyallable information into consideration, the Postal Service has determined that the advantages outwelgh the disadvantages and this proposal is warranted.

#### VII. NOTICES

- A. <u>Support Materials</u>. Copies of all materials upon which this proposal is based are available for public inspection at the Wetson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the Commission within 30 days of the posting of the final determination.

Manager, Post Office Operations

Date

September 17, 2009

OFFICER-IN-CHARGE

SUBJECT:

Instructions for Posting the "Notice of Taking

Proposal and Comments Under Internal Consideration"

At the close of business on September 18, 2009 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 80-day posting period was observed. The proposal and invitation for comments postings must be posted for at least 60 days and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Commants," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Carlijha J. Goree A/Post Office Review Coordinator

PO Box 906

Birmingham, AL 35201-0906

Enclosure

DOCKET NO.

35191





PROPOSAL TO CLOSE

WATSON, AL POST OFFICE

AND CONTINUE TO PROVIDE

PO BOX SERVICE BY ESTABLISHING A COMMUNITY POST OFFICE

DOCKET NUMBER 35181

32181

# I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the suspended Brookside and Watson, Al. Post Offices and provide PO Box and retail services by the Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

A CPO is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter cetting.

The Postmaster position is vacant. The post office facility is severely limited in space to accommodate the 184 PO Boxes from the Brockside Post Office, whose customers are temporarily receiving general delivery over the retail counter daily. There is only one parking space at the facility. The proposed CPO is located approximately three miles away in the Town of Brockside. The economic savings and additional parking will be beneficial to the customers of both the Watson and Brockside community.

The Watson Post Office, an EAS-11 level office, provides service 39 hours 15 minutes a week from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:45 a.m. to 09:30 a.m. on Saturday to 120 PO Box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged twenty. Office receipts for the last three years were: \$24,395.90 (72 revenue units) in FY-2005, \$24,205.18 (69 revenue units) in FY-2007; and \$26,788.38 (73 revenue units) in FY-2008. There were no permit mallers or postage meter customers.

The CPO will provide at least the same number of window service hours and services as the Watson Post Office except for permit mail acceptance and postage meter settings. Retail service will also be available at the Brookside Watson Community Post Office. Window service hours will be from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:30 s.m. to 9:30 s.m. on Saturday. There will be 355 Post Office Boxes available, with room for expansion.

On April 29, 2009, representatives from the Postal Service were available at the Brookside Town Hall to answer questions and provide information to customers concerning the consolidation of Watson and Brookside Post Offices. Forty-eight customers attended the meeting.

A petition supporting the retention of the Watson Post Office was received at the community meeting on April 29, 2009 with 175 signatures.

On April 15, 2009, 304 questionnaires were distributed to PO Box customers of both the Brooksids and Wetson Post Offices. Questionnaires were also available over the counter for retail customers at the Watson Post Office. Forty-four questionnaires were returned. Three responses were favorable, thirty-six unfavorable, and five expressed no opinion regarding the proposed alternate service.

1. Concern: Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside maliboxes. Customers do not have to make a special trip to the post office for service. Special provisions

Docket Number 35 8 No. PAGE

are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gardendale Postmaster for more information.

2. Concern: Customers were concerned about late delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to delivering mail to your PO Box. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as post office box service or window caller service, that provide access to their mail earlier and throughout the day.

3. Concern: Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

4. <u>Concern</u>: Customers asked why their post office was being discontinued while others were retained.

<u>Response</u>: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is outtomary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

#### Some advantages of the proposal are:

- Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.
- The hours of a CPO can be astablished and adjusted to meet the changing needs of the community.
- Customers will continue to use the same mailing address and ZIP Code. There will be no change in customers' addresses.
- 4. Provides the same retail services as an independent post office, except for permit mail acceptance and postage meter settings.
- 5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

# Some disadvantages to the proposal are:

- 1. Loss of an independent post office and postmaster position.
- The new location may be farther for some customers, but closer for others. However, the unit
  will be located in the community, and convenience of location will be one of the factors in
  selecting the contractor.
- A CPO does not provide permit mall acceptance or postage meter settings. These services are available at the Gardendale Post Office, located approximately six miles away.

-3-

4. White customers have the right to appeal to the Postal Rate Commission any final determination to consolidate the Watson Post Office, in the unlikely and unplanned event the CPO must be closed, approval must be obtained from the Vice President, Delivery and Retail at Postal Headquarters.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## II, EFFECT ON COMMUNITY

Watson is an unincorporated rural community located in Jefferson County. The community is administered politically by Jefferson County. Police protection is provided by the Jefferson County Sheriff's Department, and fire protection is provided by the Forestdale Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities and work in local businesses.

There are not any religious institutions in the community. Businesses include: Andy's Lock and Key and Watson Town and Country Store. Residents travel to nearby communities for other supplies and services.

Non postal services provided at the Watson Fost Office will be available at the proposed Brookside Watson Community Post Office.

There were no nonpostal concerns expressed on the returned questionnaires.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. CPO service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster position is vacant. The OIC and noncareer postmaster relief (PMR) will be reassigned to another Post Office. No other postal employee will be adversely affected.

#### IV, ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$85,502.00 with a breakdown as follows:

Watson Postmaster's Salary (EAS-11, Minimum) Fringe Benefits @33.5% Rental Costs, Excluding Utilities	\$31,724.00 10,627.00 +3,300.00
Total Annual Costs Less Annual Cost of Replacement Service	\$45,651.00 -3,500.00
Total Annual Savinus	\$42 151 00

<b>-4-</b>	Docket No ITEM NO PAGE	35/81	
Brookside Postmaster's Salary (EAS-11, Minimum) Fringe Benefits @33.5% Rental Costs, Excluding Utilities	\$31,724.00 10,627.00 <u>+4,500.00</u>		
Total Annual Costs Less Annual Cost of Replacement Service	\$46,851.00 -3.500.00		
Total Annual Savings	\$43,351.00		

Consolidating the Watson and Brookside Post Offices will result in an annual savings of approximately \$85,602.

# V. OTHER FACTORS

The Postal Service is proposing that replacement service via CPO will provide a maximum degree of regular and effective postal services to Watson and Brookside customers. The Postal Service fully intends to continue providing service via CPO. In rare circumstances, however, factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, such circumstances have usually involved the absence of any qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the vice president, delivery and retail, who reviews — in addition to customer input which is encouraged — a request for discontinuance prepared by the district manager, customer service and sales. documenting service alternatives and the effects on postal services and the community.

## VI. SUMMARY

The Postal Service is proposing to consolidate the suspended Brookside Post Office and the Watson Post Office and provide PO Box and retail services at the proposed Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

The Watson Post Office provides 39 hours and 15 minutes of window service per week to 304 customers. Daily retail window transactions everage 20.

Both postmaster positions are vacant. Operations were suspended at Brookside on December 19. 2008, due to the facility being severely damaged by a flood. There were no suitable alternate quarters available. The noncareer PMR was reassigned to the Watson Post Office. No other employee was adversely affected.

A CPO will continue to provide the same services as an independent Post Office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and ZIP Code will be retained In the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$85,502.00 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

35(8)

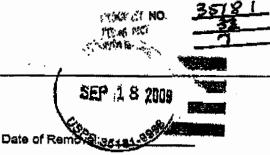
## VII. NOTICES

- A. <u>Support Materials</u>. Copies of all materials upon which this proposal is based are available for public inspection at the Watson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this poet office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the Commission within 30 days of the posting of the final determination.

Manager, Post Office Operations

Date



# VUNITED STATES POSTAL SERVICE

# Invitation for Comments on the Proposal to Close

# The Watson Post Office

# And Continue to Provide PO Box Service by Establishing a Community Post Office

To the customers of the Watson Post Office:

JUL 18 2009

UNITED STATES THE STATES

POSTAL SERVICE

Date of Posting

The Postal Service is considering the closing of the Watson Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from July 18, 2009 through September 18, 2009 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information—feverable or unfavorable—regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Watson Post Office. If you choose to use the optional comment form and need additional space, please attach additional speets of paper.

Plasse return the comment form to:

Carllina J. Gorse 351 24th Street North Birmingham, AL 35203-9331

For more information you may cal! Carilina J. Goree, A/Post Office Review Coordinator, at 205-521-0934 or write to the above address.

Thank you for your assistance.

Sincerely,

Michael A. Allison

Manager, Post Office Operations

351 24th Street North

Birmingham, AL 35203-8992



# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date: _	September 23, 2009	
_		

Postal Customers of the Watson Post Office:

The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Watson Post Office, which was posted July 18, 2009 through September 18, 2009. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Watson Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, D.C.

Michael A. Allison

Manager, Post Office Operations, Area 3

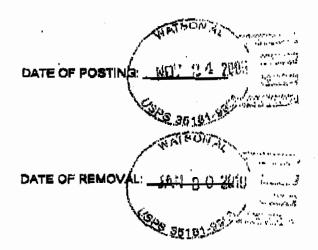
PO Box 1296

Birmingham, AL 35201-1296

DOCKET NO. ITEM NO. 35/8/

	DOET O	EICE OLOS	J. S. Postal	Service NSOLI	B DATIO	N PROPOSAL			-1. Date Pr SEP 29, 2	
	POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL SEP 29, 2009 Fact Sheet									
2. Post Office Name 3.					3. State and ZiP + 4 Code ALABAMA 35181-9998					
District 5. County			142		6. Co	ngressional Dist	rict .			
7. Reason for	Proposal to Discont	inue	8. Post Of	fice Er		y Suspended		oposed Perman	ent Alternat	e Service
			(Resson s	ind Da	te)		The E	Brookside Comm	unity Post (	Office
10.	Staffi	ng	<del></del>		11.	, , , , , , , , , , , , , , , , , , ,		rs of Service		
a. PM Occur	oled PM Vacancy	Reason & Date	: PM Retired		a. Tin	ne M-F		Sat.		Total window
b. 🗆 OIC 🗆	•	ncarear			7:00a	m until 4:00 pm	1	7:45 am until 9:30 am \$9 #		house per wack 4 59 Rrs 14 Dimiss
d. No. of Clerks		ro No.	of Noncares		b. Loi	by Time M-F 24 Hours		Sat. 24 Ho	นาร	
a. No. of Others	1 PMR No. a	f Career	No. of None	7661			De-the A	(atriana (Diaman)		
12,	Number of Custo	mers Served	404		13.		Daily V	(ciume (Pieces)		•
a. General Da	ilivery		184			Types of Mali		Received		Ispatched
b. P. O. Box			120		a. I	irst Class		4354		1482 .
o. City Deliver	у		. 0		b. 1	Vewspaper		0		0
d. Rural Deliv	ery/intermediate Ru	ral Delivery				arcel		98		. 5
s. Highway Co	ontract Route/interm	ediate HCR						0		0
t.	ττ	otai →	304		d. (	Other				<u> </u>
a. No. Receivi	ing Duplicate Service	9			<b>e</b> .	e. Totst. → 4453 1487			1487	
	o. Dally Transaction		20		f. No. of Postage Meters 0 0					
14. Financee	J. Delly Hansevilli		1		a. No.	of Permits		Ð		O
	g. Revenue FY 08	Receipts \$ 24,395.9	n ·	b. EA	S-minim	ım PM Başiç Şalı 31,724,00	Bry	-	e išenafita (3: 0.627.00	3.5% of b)
	FY 07	\$ 24.205.1		<u> </u>					51027.100	
15s. Quarters	FY 08	\$ 26,768.3			· · · · · · · · · · · · · · · · · · ·					
Postal Owl	ned ⊠ i ilation clause? ☐ Y	eased (If Lea	ssed, Expira Evicted? 🔲	tion Di Yes	ete) <u>05</u> □ No (/	/31/ <u>2013</u> f Yes, must vac	sete by)	Annual Lease	\$ <u>3000</u> .00	9
1	Business Hon					arters available		(Data)		
15b. Explain:	owned by the Posts			n Land	i lord	,				
	ilgious Institutions and	Social Organi	zations in	<del>- ,, ,,l L.</del>						
	s, Names: rReligious Institutio	ne located wi	• • • •	-		roinistrative/Ema	nating Offi	os (Proposed)		
No Schools or Religious Institutions located within the Watson Service Area  18. Administrative/Emanating Office ( <i>Proposed</i> ) Finance Number: city delivery noncity delivery Name Gerdendate Post Office EAS level 20Miles Away_7.4						vrsy <u>7.4</u> .				
	Window Service Hours: M-F 8:30-4:30 Sat 9:00-11:00						24 .			
17. Businesses and local Government Offices in Service Area			PO Boxes installed 1473. PO Boxes Unused 906.							
Names: 1. Sunshine Supplies Inc. 2.Watson Town and Country			19, Nearest Post Office (If different from above) Name Forestdele Post Office EAS Level 20 Miles Away 6							
3. Andy's Lock & Key. 4. Mountain Top C-Op 5. Erosion Control 8. Watson Town & Country Store 7. Son Tan Landacaping			}							
B. Moore Ceramics 9. Miller Consulting. 10. BHAM Fire drant Supply. 11. Franklyn DBA & JJ Construction		Windo	w Service Hours:	M-F <u>8:3</u>	<u>0-4:30</u> Sat	9:00-11:00				
. Leseltor t	dountain Dragway.	13. Bostic tru	Joking &		]					
"Equipment. No Governme	nt offices		0		Labby	Hours:	M-F	24Sal	24	•
20.	IZAN WILLIAM		Prepare	d By			231 .	PO Box	es Unused	801 .
Printed Name a	nd Title					4/1	1	7	# Talanka	//OE\#240084
Rafael C. Brath	waite Customer Serview Coordinator Name	ice Analyst			Signat	rface	0.18	rathusi	Calabuque	#(200/0£10 <b>804</b>
LIBRIDGE PO MOV	INIT MANICHER (1481)							-		

REVISED 11/24/09



PROPOSAL TO CLOSE

WATSON, AL POST OFFICE

AND CONTINUE TO PROVIDE

PO BOX SERVICE BY ESTABLISHING A COMMUNITY POST OFFICE

**DOCKET NUMBER 35181** 

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DOCKET NO. ITEM NO. PAGE 35181 35_

# I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the suspended Brookside and Watson, AL Post Offices and provide PO Box and retail services by the Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

A CPO is established on a contractual basis. The Postal-Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter setting.

The Postmaster position is vacant. The post office facility is severely limited in space to accommodate the 184 PO Boxes from the Brockside Post Office, whose customers are temporarily receiving general delivery over the retail counter daily. There is only one marked parking space et the facility. The proposed CPO is located approximately three miles away in the Town of Brockside. The economic savings and additional parking will be beneficial to the customers of both the Watson and Brockside community.

The Watson Post Office, an EAS-11 level office, provides service 39 hours 15 minutes a week from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:45 a.m. to 09:30 a.m. on Saturday to 120 PO Box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged twenty. Office receipts for the last three years were: \$24,395.90 (72 revenue units) in FY-2006, \$24,205.18 (69 revenue units) in FY-2007; and \$26,768.38 (73 revenue units) in FY-2008. There were no permit mailers or postage meter outcomers.

The CPO will provide at least the same number of window service hours and services as the Watson Post Office except for permit mail acceptance and postage meter settings. Retail service will also be available at the Brookside Watson Community Post Office. Window service hours will be from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:30 a.m. to 9:30 a.m. on Saturday. There will be 355 Post Office Boxes available, with room for expansion.

On April 29, 2009, representatives from the Postal Service were available at the Brockside Town Hall to enswer questions and provide information to customers concerning the consolidation of Watson and Brockside Post Offices. Forty-eight customers attended the meeting.

A petition supporting the retention of the Watson Post Office was received at the community meeting on April 29, 2009 with 175 signatures.

On April 15, 2009, 304 questionnaires were distributed to PO Box customers of both the Brookside and Watson Post Offices. Questionnaires were also available over the counter for retail customers at the Watson Post Office. Forty-four questionnaires were returned. Three responses were favorable, thirty-six unfavorable, and five expressed no opinion regarding the proposed alternate service.

1. Concern: Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many sentor citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gardendale Postmaster for more information.

2. Concern: Customers were concerned about late delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to delivering mail to your PO Box. We do regret the inconvenience to customers who would fike, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as post office box service or window caller service, that provide access to their mail earlier and throughout the day.

3. Concern: Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

4. Concern: Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

# Some advantages of the proposal are:

- Provides an opportunity for a local person to contract for the CPO service, which may add to the finencial base of the community.
- 2. The hours of a CPO can be established and adjusted to meet the changing needs of the community.
- Customers will continue to use the same mailing address and ZIF Code. There will be no change in customers' addresses.
- Provides the same retail services as an independent post office, except for permit mall
  acceptance and postage mater settings.
- A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

35181 -35 -4

## Some disadvantages to the proposal ste:

- 1. Loss of an independent post office and postmaster position.
- The new location may be farther for some customers, but closer for others. However, the unit will be located in the community, and convenience of location will be one of the factors in selecting the contractor.
- A CPO does not provide permit mail acceptance or postage meter settings. These services are available at the Gerdendale Post Office, located approximately six miles away.
- 4: While customers have the right to appeal to the Postal Rate Commission any final determination to consolidate the Watson Post Office, in the unlikely and unplanned event the CPO must be closed, approval must be obtained from the Vice President, Delivery and Retail at Postal Headquarters.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Watson is an unincorporated rural community located in Jefferson County. The community is administered politically by Jefferson County. Police protection is provided by the Jefferson County Sheriff's Department, and fire protection is provided by the Forestdale Fire Department. The community is comprised of retired people, and those who commute to work at nearby communities and work in local businesses.

There are not any religious institutions in the community. Businesses include: Andy's Lock and Key and Watson Town and Country Store, Mountain Top C-Op, Ercelon Control. Son Tan Landscaping, Moore Ceramics, Miller Consulting, BHAM Fire Hydrant Supply. Franklyn DBA & JJ Construction. Lastier Mountain Drag way, Boatic trucking & Equipment. Residents travel to nearby communities for other supplies and services.

Non postal services provided at the Watson Post Office will be svaliable at the proposed Brookside Watson Community Post Office.

There were no nonpostal concerns expressed on the returned questionnaires.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. CPO service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address.

Based on the information obtained in the course of this discontinuance study, the Fostal Service concludes this proposal will not adversely affect the community.

#### III. EFFECT ON EMPLOYEES

The postmaster position is vacant. The OIC and noncareer postmaster relief (PMR) will be reassigned to another Post Office. No other postal employee will be adversely affected.

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DOCKET NO. ITEM NO. PAGE <u>35</u>181_____

# IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$25,502.00 with a breakdown as follows:

Watson Postmaster's Salary (EAS-11, Minimum) Fringe Benefits @33.5% Rental Costs, Excluding Utilities		\$31,724.00 10,627.00 +3,300.00
Total Annual Costs Less Annual Cost of Replacement Service	i L	\$45,651.00 <u>-3,500.00</u>
Total Annual Savings		\$42,151.00

Brookside Postmaster's Salary (EAS-11, Minimum) Fringe Benefits @33.5% Rental Costs, Excluding Utilities	,	\$31,724.00 10,627,00 <u>+4.500,00</u>
Total Annual Costs Less Annual Cost of Replacement Service		\$46,851.00 -3.500.00
Total Annual Savings	•	\$43,351.00
Total Combined Annual Savings		\$85,502.00
Less Annual Cost of CPO Contract	•	-60,000.00
Total Net Savings		\$25,502.00

Consolidating the Watson and Brookside Post Offices will result in a net annual savings of approximately \$25,502.

# V. OTHER FACTORS

The Postal Service is proposing that replacement service via CPO will provide a maximum degree of regular and effective postal services to Watson and Brookside customers. The Postal Service fully intends to continue providing service via CPO. In rare circumstances, however, factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, euch circumstances have usually involved the absence of any qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the vice president, delivery and retail, who reviews — in addition to customer input which is encouraged — a request for discontinuance prepared by the district manager, customer service and sales, documenting service alternatives and the effects on postal services and the community.

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#### VI. SUMMARY

The Postal Service is proposing to consolidate the suspended Brookside Post Office and the Watson Post Office and provide PO Box and retail services at the proposed Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

The Watson Post Office provides 38 hours and 15 minutes of window service per week to 304 customers. Daily retail window transactions average 29.

Both postmaster positions are vacant. Operations were suspended at Brookside on December 19, 2008, due to the facility being severely damaged by a fidod. There were no suitable alternate quariers available. The noncareer PMR was reassigned to the Watson Post Office. No other employee was adversely affected.

A CPO will continue to provide the same services as an independent Post Office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$25,502.00 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

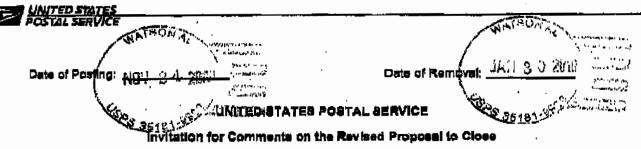
# VII. NOTICES

- A. <u>Support Materials</u>. Copies of all materials upon which this proposal is based are available for public inspection at the Watson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, if a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the Commission within 30 days of the posting of the final determination.

Manager, Post Office Operations

Date /



#### The Watson Post Office

And Continue to Provide PO Box Service by Establishing a Community Post Office

To the customers of the Watson Post Office:

The Postal Service is considering the closing of the Watson Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from November 24, 2009 through January 30, 2006 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information — favorable or unfavorable — regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Watson Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

Carilina J. Gorse 351 24" Street North Birmingham, AL 35203-9331

For more information you may call Cariling J. Goree, A/Post Office Review Coordinator, at 205-521-0934 or write to the above address.

Thank you for your assistance.

Sincerely,

Michael A. Allison

Manager, Post Office Operations 351 24th Street North

office.

Birmingham, Al. 85203-9992



# UNITED STATES POSTAL SERVICE

October 7, 2010

## MEMO TO THE RECORD

SUBJECT:

Certification of the Record Watson Post Office Docket Number 35181

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

Carijha J. Gorge

Post Office Review Coordinator

10/7/2010
Date

Anna E. Barnett

A/Manager, Operations Programs Support

William J. Mitchell

District Manager

Date

35181

# LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	Watson, AL 35181		
EAS Level;	11		
District:	Alabama		
County:	Jefferson		
Congressional District:	7th		
Proposal:	Close ☐ Consolidate ⊠		
Reason For Proposal:	•		
Alternate Service Proposed:	Brookside Watson Community Post Office		
Customers Affected:			
Post Office box:	106		
General Délivery:	184		
Rural Route:			
Highway Contract Route (HCR):			
City Route:	*		
Intermediate Rural:			
Intermediate HCR:			
Total number of customers:	290		

of CENA	"Action
	Office suspended, Reason suspended:
	Suspension notice sent to Headquarters.
	Postmaster vacancy occurred. Reason: RETIRED
	OIC: Cureer: YES Noncareer: PMR Other Employees:
The state of the s	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 304
4/28/2006/100	Number Returned: 44
	Analysis: Favorable 3 Unfavorable 36 No Opinion 5
ar si aute et	Community meeting. Number attended: 48
	Petition received. Number of signatures: 178
	Concerns expressed: AGAINST CLOSING WATSON
	Congressional inquiry received:
	Concerns expressed:
<b>LECUTE S</b>	Proposal and checklist sent to district for review.
	Government Relations and Retail Operations notified by district 10 days before the 80-day posting (Form 4920 attached),

35,81

# LOG OF POST OFFICE DISCONTINUANCE ACTIONS

7/2/2009	Proposal and invitation for comments posted and round-dated.				
	Proposal and invitation for comments removed and round-dated.				
9/18/2009	Comment analysis: Favorable 3 Unfavorable 38 No Opinion 5 Total 44				
	Revised proposal posting (if necessary).				
	Revised proposal removal (if necessary).				
	Comment analysis: Favorable Unfavorable No Opinion Total				
;	Premature PRC appeal received.				
, ,	Concerns expressed:				
	Coordinator verified CPO offeror(s) is still interested.				
9/29/2009	Updated 4920 completed (if necessary).				
10/17/2010	Certification of the official record.				
10/22/2010	District transmittal of official record to vice president, delvery and retail, and copy of transmittal letter to vice president, area operations.				
	Headquarters logged in official record (option entry).				
	Record returned to district for additional consideration.				
	Record returned to vice president, delivery and retall, after district additional consideration.  Record returned as not warranted.  Final determination posted at affected office(s) and round-dated.  Final determination removed and round-dated.				
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.				
No appeals letter received from Headquarters.					
	Appeal to PRC received.				
	PRC opinion received on appeal:				
	Affirmed: Remanded: USPS Withdrawn:				
	Address management systems notified to updated AMS database.				
•	Discontinuance announced in Postal Bulletin No.:Effective date:				
Review Coordi	etor/person most femiliar with the case: CARLIJHA J. GOREE				
Title:	Customer Service Analyst Telephone Number: 205-521-0485				
	•				
	Carl ha J. Goree 205-521-0485				
	etrict Boot Office Baylow Coordinator				

35(8)



October 7, 2010

VICE PRESIDENT
DELIVERY AND POST OFFICE OPERATIONS
ATTN: DEAN J. GRANHOLM
UNITED STATES POSTAL SERVICE
475 L'Enfant Plaza SW RM 5621
Washington, DC 20280-5621

SUBJECT: OFFICIAL RECORD

Enclosed for your review and approval is the official record to discontinue the Watson Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of the affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered, contain docket and item numbers on each page, and a chronological index of all documents in the record is included. Effective and regular service will be provided to area residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Carlijha J. Goree, Post Office Review Coordinator, at 205-521-0485.

William J. Mitchell District Manager

Enclosures: One copy of record

cc: Area Vice President, Linda J. Welch (No enclosures)

3518/ 39



DISTRICT MANAGER CUSTOMER SERVICE AND SALES ALABAMA DISTRICT 351 24TH STREET NORTH BIRMINGHAM AL 35203-9997

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination

WATSON, AL 35181-9998

The final determination to discontinue the subject post office is enclosed, along with a <u>Postal</u> <u>Bulletin</u> announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate post office(s). Make a copy of the completed record available for public inspection during normal working hours at the post office(s) during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

## POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed <u>Postal Bulletin</u> post office change announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office and the third copy will be forwarded to the Headquarters Address Management for the post office change announcement. Please note that Headquarters Address Management will not announce any post office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

## APPEAL

Providing there are no appeals to the Postal Regulatory Commission, the office will be officially discontinued the first Saturday 90 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuence. It must be noted, however, that the law prohibits discontinuence sooner than 60 days after the date the final determination was posted.

#### NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System unit to make sure that the Address Management System (AMS) Report is updated according to existing Headquarters Address Management Instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

# OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the post office discontinuance coordinator after the appeal decision is rendered and/or the post office change announcement has appeared in the Postal Bulletin.

If further assistance is needed, please contact James J Boldt at (202) 268-5062.

Thank you for your assistance.

CC:

Vice President, Area Operations, Southwestern Area

Vice President, Government Relations & Public Affairs Vice President, Retail Products and Services Vice President, Facilities Headquarters Library

Héadquarters Historian

35181 39 3

-3-

CSO:JBoldt:6806:trs:Welson, AL 36181-6806

bcc: Angle Burns, Manager Business Service Network Integration (with attachments)
Christine Rey, Manager, Retail Service Network Access & Innovation (with attachments)
Kim Weaver, Manager, Government Lizison
Charles Kappier, Deputy, General Counsel
Mary Ann Gibbons, Executive VP, General Counsel

Tim Reynolds (w/attachments) U.S. Postal Service PO 80x 1449 Hazard, KY 41702-1449

CSO:JBoldt:6806:hrs:Watson, AL:20280-8806 bcc: RFIte,SFite-Watson, AL 35181-9998

35181 39 4

DATE OF POSTING:	
DATE OF REMOVAL.	

FINAL DETERMINATION TO CLOSE
THE WATSON, AL POST OFFICE
AND CONTINUE
TO PROVIDE SERVICE AT
THE COMMUNITY POST OFFICE

DOCKET NUMBER 35181

35(8) 39 5

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Watson, AL Post Office and provide delivery and retail services by moving the PO Box delivery to the established Brockside/Watson Community Post Office (CPO) under the administrative responsibility of the Gardendale Post Office, located three miles away.

A CPO is a postal operation within a small community that is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance.

The Postmaster retired on December 31, 2008. The Officer in Charge (OIC) will return to their assigned office. The Postmaster Relief (PMR) will be reassigned to a nearby office.

The Watson Post Office, an EAS-11 level, provides service 39.25 hours a week from 7:00 to 11:30 s.m. and 1:00 to 4:00 p.m., Monday through Friday, and 7:45 to 9:30 s.m. on Saturday to 120 post office box and 184 general delivery customers. Retail services include the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions average 20. Office receipts for the last three years were: \$24,395.90 in FY 2008; \$24,205.18 in FY 2007; and \$26,768.38 in FY 2008. There are no permit mailers.

The CPO will provide at least the same number of window service hours and services as the post office. Retail service is also available at the Gardendale Post Office, an EAS-20 level office, located 7.4 miles away. Window service hours at Gardendale are from 8:30 a.m. to 4:30 p.m., Monday through Friday, and 9:00 to 11:00 a.m. on Saturday. There are 906 post office boxes available.

On April 29, 2009, representatives from the Postal Service were available at the Brookside City Hall to answer questions and provide information to customers. Forty-eight customers attended the meeting.

On April 15, 2009, 304 questionnaires were distributed to delivery customers of the Watson Post Office. Questionnaires were also available over the counter for retail customers at Watson Post Office. Forty-four questionnaires were returned. Three responses were favorable, thirty-six unfavorable, and five expressed no opinion regarding the proposed alternate service.

A petition supporting the retention of the Watson Post Office was received on April 29, 2009 with 175 aignatures.

The following postal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, and on the petition:

Concern: Customers were concerned about senior citizens.

Response: The CPO will continue to provide the same services as an independent post office, except for permit mall acceptance and postage meter setting. The CPO operator will provide special essistance to senior citizens and those who face special challenges.

2. Concern: Customers were concerned about later delivery of mail.

Response: Mail delivery times will remain the same.

35181 39

3. <u>Concern</u>: Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

-2-

 Concern: Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern: Customers were concerned about the quality of service, reliability, and integrity
of the contractor.

Response: Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.

Concern: Customers wanted the post office to stay the same. Customers said the CPO
would be a disservice to the community.

Response: The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the Watson Post Office, except for permit mall acceptance.

7. Concern: Customers inquired about the location of the CPO.

Response: The CPO will be located in the Brookside community. Convenience of location and accessibility will be considered in evaluating the bid solicitations and awarding the contract.

8. Concern: Customers were concerned about obtaining services from the carrier.

Response: Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the package is less than 13 ounces and the postage is fully prepaid. Just estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the post office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

## PURCHASING STAMPS BY MAIL

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The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stemp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

## PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mallbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fae. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders can be returned for verification on the next delivery day.

# SPECIAL SERVICES

Special services such as certified, registered, Express Mail, and COD may be obtained from the carrier by leaving a note in the malibox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the malibox on the next delivery day.

# HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

 Concern: Customers were concerned about having to travel to another post office for service.

Response: Services provided at the post office will be available from the CPO, except for permit mail acceptance. Customers will not have to travel to another post office.

10. Concern: Customers were concerned about a change of address.

Response: There will be no change in customer addresses. Customere that choose rural delivery service will be assigned a carrier route address. The new address will continue to use the community name. However, the ZIP Code will change to 35071. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

11. <u>Concern</u>: Customers expressed concern for those customers with disabilities who are not able to go to Brookside/Watson Community Post Office to pick up their mail.

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. Customers can choose the services provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gardendale Postmaster.



12. Concern: Customers were concerned about mail security.

Response: The CPO will have post office box service and will continue to provide the security and sencitly of mail offered by an independent post office.

## Some advantages to the final determination are:

- Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.
- The hours of a CPO can be established and adjusted to meet the changing needs of the community.
- Customers will continue to use the same mailing address and ZIP Code. There will be no change in oustomers' addresses.
- Provides the same retail service as an independent post office, except for permit mail acceptance,
- A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.
- 6. The CPO will provide expanded service hours.

## Some disadvantages to the final determination are:

- 1. Loss of an independent post office and postmaster position.
- The new location may be farther for some customers, but closer for others. However, the
  unit will be located in the community, and convenience of location will be one of the factors
  in selecting the contractor.
- A CPO does not provide permit mail acceptance. These services are available at the Gardendale Post Office, located 7.4 miles away.
- 4. While customers have the right to appeal to the Postal Regulatory Commission any final determination to consolidate the Watson Post Office, in the unlikely and unplanned event the CPO must be closed, approval must be obtained from the Senior Vice President, Marketing at Postal Headquarters. However, our view is that customers have no right to appeal such a decision to the Commission.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Watson is an unincorporated rural community located in Jefferson County. The community is administered politically by Jefferson County. Police protection is provided by Jefferson County Sheriff's Department. Fire protection is provided by Forestdale Fire Department. The community is comprised of retired people and those who commute to work at nearby communities and work in local businesses.

There are no religious Institutions in the community. Businesses include: Andy's Lock and Key, Watson town and Country Store, Mountain Top C-OP, Erosion Control, Son Tan Landscaping, Moore Ceramics, Miller Consulting, BHAM Fire Hydrant Supply, Franklyn DBA & JJ Construction,

Lessiter Mountain Dragway and Bostic Trucking & Equipment. Residents travel to nearby communities for other supplies and services.

Nonpostal services provided at the Watson Post Office will be available at the Brookside/Watson CPO and Gardendale Post Office.

The following nonpostal concerns were expressed on the returned questionnaires and at the community meeting:

 Concern: Customers were concerned about the loss of a gathering place and an information center.

Response: The CPO will maintain a facility in the community and will continue to serve as a convenient gathering place and an information center.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. However, CPO service is expected to be able to handle any future growth in the community.

Based on information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

## III. EFFECT ON EMPLOYEES

The postmaster retired on December 31, 2008. The OiC will return to their assigned office and the noncareer postmaster relief (PMR) will be reassigned to a nearby office when the office suspends all operations. No other postal employee will be adversely affected.

## IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$39,151.00 with a breakdown as follows:

Postmaster's Salary (EAS-11, Step I, No COLA) Fringe Senetite @33.5% Rental Costs, Excluding Utilities	\$31,724.00 10,627.00 +3.300.00
Total Annual Costs Less Cost of Replacement Service	42,661,00 -\$3,500.00
Total Annual Savings	\$39,151.00

# V. OTHER FACTORS

The Postal Service has determined that replacement service via CPO will provide a maximum degree of regular and effective postal services to Watson and Brookside customers. The Postal Service fully intends to continue providing service via CPO permanently. In rare circumstances, however, factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, such circumstances have usually involved the absence of any qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the Senior Vice President, Marketing, who reviews, in addition to customer input (which is encouraged), a request for discontinuance prepared by the District Manager, Customer Service and Sales, documenting service alternatives and the effects on postal services and the community.

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#### VI. SUMMARY

The Postal Service has determined to close the Watson, AL Post Office and provide delivery and retail services by moving the PO Box delivery to the established Brookside/Watson Community Post Office (CPO) under the administrative responsibility of the Gardendale Post Office, located three miles away.

The Postmaster retired on December 31, 2008. The Officer in Charge (OiC) will return to their assigned office. The Postmaster Relief (PMR) will be reassigned to a nearby office.

The Watson Post Office provides 39.25 hours of window service per week to 304 customers. Daily retail window transactions averaged 20. There are no permit mailers.

A CPO will continue to provide the same services as an independent post office, except for permit mailings. There will be a loss of the postmaster position. However, a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$39,151.00 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outwelch the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. <u>Support Materials</u>. Copies of all materials upon which this final determination is based are available for public inspection at the Watson and Gardendale Post Offices during normal office hours.
- B. Appeal Rights. This final determination to close the Watson, AL Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Avenue NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at the Watson and Gardendale Post Offices during normal office hours.

Dean & Granholm

Delivery and Post Office Operations

Date



July 19, 2011

MEMORANDUM FOR:

OIC Watson

SUBJECT:

Letter of Instructions Regarding Posting of

The Watson, AL Final Determination

Docket No. 35181

Please post in the lobby the enclosed final determination to close the Watson Post Office. The final determination must be posted in a prominent place from July 25, 2011 through close of business September 2, 2011. It must be posted at least 30 days and the first day does not count. Additionally, please take down the posting "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and the date of removal. Please send the final determination to me by close of business September 2, 2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record which this final determination is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual, Section 352.8. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at 205-521-0485.

Carlijha J. Gore

Post Office Review Coordinator

Alabama District

**Enclosures** 

PD Box bob BIRMINISHAM, AL 35201-0908 205-521-0354 FAX: 205-521-0259

DOCKET NO. 36181 ITEM NO. 41 PAGE

JUL 25 2011
DATE OF POSTING:

DATE OF REMOVAL:

FINAL DETERMINATION TO CLOSE
THE WATSON, AL POST OFFICE
AND CONTINUE
TO PROVIDE SERVICE AT
THE COMMUNITY POST OFFICE

DOCKET NUMBER 35181





09/02/2011

DISTRICT MANAGER ALABAMA PFC PO BOX 906 BIRMINGHAM, AL, 35201-0906

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the WATSON, 35181-2000 Docket No. 1386649 - 35181

This is to advise you that an appeal to the final determination to discontinue the WATSON has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero Manager Field Performance West

cc:

Vice President, Area Operations SOUTHWEST Area Government Relations and Public Policy